



Remote Assessment FAQs

We're committed to ensuring your remote assessment is delivered seamlessly.

Here are answers to some frequently asked questions to help you.

Will the assessment duration be any different for a remote assessment?

No. Your assessment duration is designed to meet regulatory or other requirements, so the duration required will remain the same. However, delivery approach may need to vary depending on specific scheme requirements. Most schemes enable assessments to be conducted either partially or fully remote. The specific assessment criteria will be taken into consideration when developing your assessment plan and agreed with you in advance.

What happens if there are connectivity issues during a remote assessment?

We will maintain basic communication via phone to continue the assessment remotely. At the same time, we will try to resolve the connectivity issue. If we are not able to resolve the connectivity issue, we will work with you to determine the necessary follow-up arrangements required to ensure the assessment is completed in accordance with the project plan.

What if we are not able to observe the implementation of processes and / or activities during the remote assessment?

BSI will arrange follow-up on-site assessment, as needed, to ensure all necessary requirements are met to support the project plan.

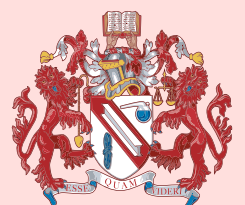
How is appropriate information security maintained during a remote assessment?

The augmented reality platform utilized by BSI is encrypted, which adds protection of information collected, viewed, photographed, or videoed during the remote support session.

Contact us to explore your remote assessment requirements:

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By Royal Charter