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BSI Academy

Courses and qualification guide

Malaysia

HRD Corp Claimable Courses

Virtual instructor led training | Classroom-based training

In-house training | On-demand eLearning training



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Welcome

At the [BSI Academy](#), our focus is on supporting you to build knowledge and skills to add more value to your organization, while developing your career.

As the creator of the world's leading standards we offer the most comprehensive suite of management systems and business improvement training aimed at empowering your people, at any level, to increase productivity and enhance business performance.

But we don't just train you to meet standards – we help you to understand how to embed them into your organization. When you train with us, you get the full benefit of our expert knowledge. We know what an auditor is looking for and ensure we train you to meet their requirements.

Our team of highly trained tutors bring with them a wealth of practical industry expertise and specialist knowledge, many of them with multiple professional qualifications.

Organizational learning

As your partner to progress, we work with organizations like yours to understand your objectives and how training and development creates success. We work with you to create training programmes which align with and meet your strategic objectives.

We excel at delivering training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses, qualifications and delivery methods.

No matter where you are on your journey towards embedding excellence, we hope you choose BSI to take care of your learning needs.

HRD Corp Claimable Course

Our training courses are HRD Corp Claimable Course. More information, refer to HRD Corp official website: <https://hrdcorp.gov.my/>



Why partner with BSI?

Great organizations need great people.

74% of employees do not feel they are reaching their potential.

40% of employees with poor training leave their jobs within the first year.

58% of workers say training and development is the most important workplace policy.



Why train with BSI?

We are one of the largest training and certification body, who have helped shape many of the world's leading standards from ISO 9001 to ISO/IEC 27001.

We take the time to understand your company's learning needs to develop training solutions that satisfy your business objectives.



Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention.

You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class.

They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide.

A BSI Training Academy certificate is a mark of expertise, quality and integrity. Find out our [blockchain-based solution](#) to showcase your achievement and credentials.

Types of training

BSI offers training in many different formats:

Virtual instructor led training

With BSI's 'live' online training, you can take the same high-quality classroom course with the same expert tutor, simply delivered in a virtual environment, regardless of where you're located.

You can even book a course that's dedicated to your organization, so a group of you can all train at the same time – from anywhere.

Classroom-based training

Our public training courses take place in convenient locations across the Malaysia.

Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

In-house training

An in-house training course is one held at your premises and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential.

On-demand eLearning

Our eLearning courses are great for learners that need an introduction or refresher on a particular topic. eLearning is a self-directed, interactive learning experience - at a time, place, and pace that best suits you.

If you think you may need training in a different format then please contact us to discuss what alternative options we have available.

BSI Qualifications explained

Qualifications from BSI – A mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field.

We provide exciting and innovative qualifications, in a variety of subject areas to build your skills and knowledge.



Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

Professional

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higher-level skills, critical thinking skills and demonstrate your competence and career aspirations.

Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

Auditor Qualifications Pathway

Step 1:
Choose your subject area of interest:

ISO 9001, ISO 14001,
ISO 13485, ISO 22000,
ISO 50001, ISO 45001,
ISO 22301, ISO/IEC 27001,

Step 2:
Choose career pathway on Internal Auditor or Lead Auditor

Internal Auditor **Practitioner** Lead Auditor **Practitioner**



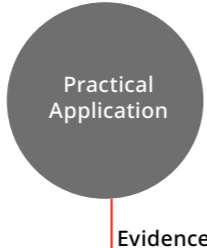
A practitioner can successfully carry out a conformity audit to a specific standard.

On successful completion, you'll receive a BSI Mark of Trust.

bsi Internal Auditor PRACTITIONER bsi Lead Auditor PRACTITIONER

Develop skills further with the next level of qualification.

Step 4
Internal / Lead Auditor **Certified Professional**

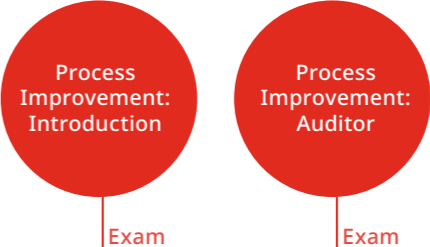


A 3-year rolling program validating practical application of skills and continuing professional development.

On successful completion, you'll receive a BSI Mark of Trust.

bsi Internal Auditor PROFESSIONAL bsi Lead Auditor PROFESSIONAL

Step 3:
Internal / Lead Auditor **Professional**



The professional qualification goes beyond conformity. It develops the ability to audit improvement initiatives.



Quality Management and Business Excellence

Quality Management

ISO 9001

Our ISO 9001 Quality Management System (QMS) training will provide you with an awareness of QMS, tools and techniques for implementation and how to audit against the requirements of the standard.

Having an internationally recognized QMS allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.



ISO 9001:2015 Requirements

This course will give you a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

eLearning: ISO 9001:2015 Requirements

Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO 9001:2015 Strategic Approach to Risk-Based Thinking

Learn about the elements of risk-based thinking in ISO 9001:2015, quality management and undertake a deep dive into common theories in this course. You'll observe a practical method for establishing, implementing and maintaining processes for risks and opportunities.

Duration: 2 days
Type: Understanding | [Course details](#)

ISO 9001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your QMS and achieve continual quality improvement.

Duration: 2 days
Type: Implementation | [Course details](#)

ISO 9001:2015 Lead Implementer

This course combines the ISO 9001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in-depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness.

Duration: 5 days
Type: Implementation | [Course details](#)

Masterclass: ISO 9001 Quality Management Systems

This course will cover the context of the organization and integration with business processes. It will cover awareness and exposure to quality-centric topics, as discussed in ISO 9004:2018 and other supporting standards and guidance.

Duration: 5 days
Type: Implementation | [Course details](#)

ISO 9001:2015 Internal Auditor

Optimize your auditing skills with the internationally recognized ISO 9001:2015 and boost your internal auditing capabilities. Gain confidence in planning and performing an effective audit, as well as reporting and taking corrective action where necessary.

Duration: 2 days
Type: Auditing | [Course details](#)

Remote Auditing

The course covers guidance on the processes and procedures required to perform remote audits, including the use of information and communication technology (ICT) to optimize the audit effectiveness and efficiency and support and maintain the integrity of the audit process. The focus of the course is on 1st and 2nd party audits.

Duration: 1 day
Type: Auditing | [Course details](#)

ISO 9001:2015 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

CQI & IRCA Certified ISO 9001:2015 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit. You'll sit a 2-hour exam to test your knowledge and understanding.

Duration: 5 days
Type: Auditing | [Course details](#)

Supplier Auditing Training

By attending this course you'll gain the knowledge and skills to not only conduct supplier audits, but also identify whether requirements have been met to enable appropriate selection and management of suppliers within your organization.

Duration: 2 days
Type: Auditing | [Course details](#)

ISO 9001:2015 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 9001 QMS standard and key principles.

Duration: 5.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)





Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

eLearning: Fundamentals of Auditing (ISO19011:2018)

This on-demand course aims to provide the knowledge and understanding of practical auditing in order to apply this to your related work. It also aims to cover how management systems can be audited for conformity.

Duration: 4 hours
Type: Auditing | [Course details](#)

eLearning: The Harmonized Approach to Management System Standards

This on-demand course aims to provide the knowledge and understanding of the Harmonized Structure in order to apply this to your related work. It also aims to cover what exactly is new in the Harmonized Structure.

Duration: 1 hour
Type: Understanding | [Course details](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

eLearning: Introduction to Management Systems

This short on-demand course aims to provide the knowledge and understanding of management systems, and management system standards, and describe briefly how they can be used to help an organization enhance overall organizational performance.

Duration: 30 minutes
Type: Understanding | [Course details](#)

Performance Improvement Process

Improvement: Lean Six Sigma

Organizations need to strive for operational excellence to create value and to sustain business growth. A well-structured programme that delivers continuous improvement can drive performance by achieving more with less.



Lean Six Sigma White Belt

This course aims to provide you with good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

Duration: 1 day
Type: Introduction | [Course details](#)

Certified Lean Six Sigma Yellow Belt

This course is to train the you on the basic level of Lean Six Sigma improvement skills to develop Yellow Belts who serve as the members of the improvement project team.

Duration: 3 days
Type: Introduction | [Course details](#)

Certified Lean Six Sigma Green Belt

This course is aimed at individuals who will perform Green Belts roles, as functional change agents. It will help you understand the Lean Six Sigma tools and how to implement them within a service environment to successfully deliver projects and improve performance.

This course is accredited by IASSC / CSSC.

Duration: 9 days
Type: Specialist | [Course details](#)

Certified Lean Six Sigma Black Belt

You'll gain advanced skills in analysing and improving processes using the Lean Six Sigma approach. Structured to optimize learning and application, this course uses training, coaching and on-the-job project implementation.

This course is accredited by IASSC / CSSC.

Duration: 18 days
Type: Specialist | [Course details](#)

Upgrading to Certified Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll get an in-depth understanding of both Lean and Six Sigma concepts, methods and tools and skills to successfully apply them within your organization.

Duration: 9 days
Type: Specialist | [Course details](#)



BSI is an International Association For Six Sigma Certification (IASSC) Accredited Training Organization™ for Certified Lean Six Sigma Green Belt and Certified Lean Six Sigma Black Belt courses.



BSI is The Council for Six Sigma Certification (CSSC) accredited training provider for all Certified Six Sigma courses and Certified Lean Six Sigma courses.

Certified Service Lean Six Sigma Yellow Belt

This course will provide you with the skills needed to become a yellow belt, so that you may serve on the improvement project team. You'll learn the Lean Six Sigma principles and methodology, as well as the use of basic Lean Sigma improvement tools.

Duration: 3 days
Type: Understanding | [Course details](#)

Certified Service Lean Six Sigma Black Belt

This course is designed for participants who are expected to play the Black Belts role in Lean Six Sigma implementation in non-manufacturing organizations.

Duration: 18 days
Type: Specialist | [Course details](#)

Certified Service Lean Six Sigma Green Belt

This course aims to equip you with the knowledge and skills to analyse and improve processes using the integrated Lean Six Sigma approach within service environment.

Duration: 9 days
Type: Specialist | [Course details](#)

Upgrading to Certified Service Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll learn how to combine Lean and Six Sigma methodologies to create the best approach to resolve operational issues and improve process performance.

Duration: 9 days
Type: Specialist | [Course details](#)



Performance Improvement Process

Improvement: Six Sigma

Six Sigma is an organizational approach to continual improvement which focuses on minimizing variability of key process outcomes.



Basic Understanding Six Sigma

This course presents a thorough overview of the Six Sigma concepts and techniques for successful implementation, as well as a clear explanation of DMAIC - the improvement methodology used in Six Sigma.

Duration: 1 day
Type: Understanding | [Course details](#)

Certified Six Sigma Yellow Belt

This course will provide you with the skills to become a Six Sigma Yellow Belt so you can work with Green and Black belts within your organization to implement Six Sigma to drive business improvement.

Duration: 2 days
Type: Understanding | [Course details](#)

Certified Six Sigma Green Belt

You'll be introduced to intermediate level quality tools from the Six Sigma methodology to help you deliver improvements within your organization.

This course is accredited by CSSC.

Duration: 6 days
Type: Specialist | [Course details](#)

Certified Six Sigma Black Belt

This course is designed to develop experts, providing an in-depth understanding of the Six Sigma concepts, methods and tools that drive improvements in key processes.

This course is accredited by CSSC.

Duration: 14 days
Type: Specialist | [Course details](#)

Upgrading to Certified Six Sigma Black Belt

By attending this course you'll advance from a qualified Green Belt to Black Belt level, gaining a more in-depth understanding of the Six Sigma concepts, methods and tools to lead on improving key processes that will drive business success.

Duration: 8 days
Type: Specialist | [Course details](#)

Performance Improvement Process Improvement: Lean

Lean methods provide a simple and effective approach to identifying and removing waste in processes thereby increasing the speed, efficiency and effectiveness of an organizations operations.



Certified Lean Practitioner

By this course you'll be introduced to tools and techniques that have been successfully applied in manufacturing and service organizations to deliver great results, including significant cost savings and improved operational performance.

Duration: 5 days
Type: Specialist | [Course details](#)

Certified Lean Expert

Attending this course will equip you with the practical knowledge on how to introduce Lean initiatives to the shopfloor.

Duration: 10 days
Type: Specialist | [Course details](#)

Upgrading to Certified Lean Expert

This training will equip you with the additional practical tools that are essential to carry-out improvement initiatives at the shopfloor.

Duration: 5 days
Type: Specialist | [Course details](#)

Certified Lean Master

By attending our lean master training you will build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 15 days
Type: Specialist | [Course details](#)

Upgrading to Certified Lean Master

By attending our upgrading to Lean Master training, you'll build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 5 days
Type: Specialist | [Course details](#)

Basic Understanding of Lean & Value Stream Mapping (VSM)

This course provides you with a comprehensive overview of the principles, roadmap and techniques needed to transform a traditional organization to a Lean one.

Duration: 2 days
Type: Understanding | [Course details](#)

Lean Office Practice: Improving Transactional Processes with Lean

This one day training course is designed for individuals and teams who work in offices or supporting functions, and the service environment. You will learn about Lean tools, how to identify waste, streamline, and improve process delivery efficiency.

Duration: 1 day
Type: Understanding | [Course details](#)

Performance Improvement Problem Solving

Increasing efficiency can positively impact effectiveness, compliance, resilience, social responsibility and profitability.



The A3 Report : A Lean Problem Solving and Reporting Process

This course aims to provide you with a clear understanding of the importance of being Lean. You'll be introduced to a simple yet effective tool that is able to capture the essence of the problem, analysis, action taken and the results.

Duration: 1 day
Type: Understanding | [Course details](#)

Problem Solving Through 7QC Tools Made Easy

This course is based on a proven problem-solving model by Deming, who advocated the PDCA Cycle of Plan-Do-Check-Act. The 7 QC tools are the fundamental techniques used at the different stages in the PDCA cycle.

Duration: 2 days
Type: Understanding | [Course details](#)

Effective Root Cause Analysis

This training course uses a practical approach to systematically state the problem, understand the situation, root up the cause, fix the cause and make sure the problem remains fixed.

Duration: 2 days
Type: Understanding | [Course details](#)

8-Discipline (8D) Team-oriented Problem Solving Techniques

This course will provide you with concepts and practical approaches to implement the 8D problem solving technique within your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

Effective PDCA Management and Deployment Techniques

The PDCA cycle (Plan-Do-Check-Act) or the Deming Cycle, is often served as the foundation for problem solving and improvement methodologies. This course will equip you with an understanding of PDCA, how it can be used effectively, and common tools associated with the model.

Duration: 1 day
Type: Understanding | [Course details](#)

Performance Improvement Production Control

Developing the skills of your people is key to achieving improvement throughout your organization. Whether you're looking at environmental factors, health and safety, productivity or embedding cultural changes, having a workforce with the right skills is a critical enabler.



5S Principles and Implementation

5S provides the fundamentals to maintain discipline in the workplace. This course will provide you with the tools and knowledge to confidently implement 5S into your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

Zero Defect Through Poka Yoke

This course will help you to get started on developing and implementing an error-proofing system for your organization using the Poka-Yoke method which seeks to remove the causes of defects.

Duration: 1 day
Type: Understanding | [Course details](#)

Kaizen Implementation

This course is to train Lean Leaders on how Kaizen can be successfully implemented through work teams to enhance production quality, productivity and yield.

Duration: 0.5 day
Type: Understanding | [Course details](#)

Internal Auditing of 5S Practices

This course is essential for organizations who are serious on the continual practice of 5-S and its incorporation into the organizational culture.

Duration: 2 days
Type: Understanding | [Course details](#)

Process Mapping Toolbox Towards Excellence

This course will introduce you to the purpose of process mapping, the various approaches for daily operation and process improvement, and how to apply process mapping effectively in your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

An Effective Calibration System

This course will help you to understand, plan and implement a cost effective calibration system into your organization.

You'll learn how to meet the requirements of quality management system standards and best-practices.

Duration: 2 days
Type: Understanding | [Course details](#)

Fundamentals of Acceptance Sampling

This course will provide you with guidance on quality tools, the different types of acceptance sampling plans and their benefits and provides practical exercises to enhance your understanding.

Duration: 1 day

Type: Understanding | [Course details](#)

Zero Acceptance Number Sampling Plan

This course introduces a zero acceptance number sampling plan, whereby the entire batch of products is only accepted if no rejects are found in the sampling. A variety of zero acceptance number sampling plans based on MIL-STD-1916 will be presented and discussed.

Duration: 1 day

Type: Understanding | [Course details](#)

Quick Changeover for Operational Flexibility and Responsiveness

This course provide you with the practical knowledge to reduce changeover time and enhance your organization's flexibility and responsiveness to meet customers' demands.

You'll learn the principles and techniques of quick changeover and how to implement a world-class changeover activity.

Duration: 1 day

Type: Understanding | [Course details](#)

Total Productive Maintenance (TPM): Key to Production Effectiveness

This course will provide you with a good overview of the concepts and practical approaches for implementing an effective TPM program. It provides an introduction to the eight pillars of TPM and the TPM implementation roadmap.

Duration: 1 day

Type: Understanding | [Course details](#)

Gage Repeatability & Reproducibility (GR&R)

This course is based on the AIAG Measurement System Analysis (MSA) Reference Manual and will provide you with a good understanding of measurement system concepts. GR&R is one of the components in MSA to assess precision of the measurement system.

Duration: 1 day

Type: Understanding | [Course details](#)

Standard Operations with Training Within Industry (TWI)

A proven technique used extensively in the automotive industry, TWI is an essential component of the competency tool kit for all discerning supervisors, trainers and process owners. This course will provide you with the knowledge and skills to understand the TWI model and how to effectively put it to use.

Duration: 1 day

Type: Understanding | [Course details](#)

Kanban Pull System with Heijunka Program

This course take you from ground zero (Push Production) to Kanban Pull system with Heijunka. It includes overview of Lean Manufacturing tools and value stream mapping as the basic knowledge required to steer towards implementing Kanban Pull system in an organization.

Duration: 2 days

Type: Understanding | [Course details](#)

Advanced Pull Manufacturing with Heijunka

You'll learn how an end-to-end pull system operates, the use of load-levelling and a load-levelling board to effectively replace traditional production scheduling for a constant demand high-mix condition and the use of FIFO lanes for production processes.

Duration: 2 days

Type: Implementation | [Course details](#)

Constraints management : Key to achieving 'The Goal'

This course will help you to understand what possible constraints are and how to recognize them, before taking steps to manage, exploit and break free from such constraints, thus enabling you and your team to achieve higher goals.

Duration: 2 days

Type: Understanding | [Course details](#)





Overall Equipment Effectiveness (OEE) Explained

This course looks at OEE in detail. You will be able to understand the waste and loss in terms of equipment optimization, and point towards improvement initiatives that can impact the bottom line.

Duration: 1 day
Type: Understanding | [Course details](#)

Practical Design of Experiment (DOE) with Minitab Software

This course addresses all the essentials of DOE to ensure a successful implementation of this improvement tool.

Duration: 2 days
Type: Understanding | [Course details](#)

Measurement System Analysis (MSA) with Minitab Software

MSA keeps your measurements honest, accurate, and expected. With the aid of Minitab software, the assessment process to validate your measurement system is now faster and easier.

Duration: 1 day
Type: Understanding | [Course details](#)

Work Engineering for Smooth Flow Manufacturing

Work Engineering with focus on work methods and measurement is a proven practical and time-tested methodology to enhance your production or operational management, particularly in the areas of shortening cycle time and overall lead time of your conversion process.

Duration: 2 days
Type: Understanding | [Course details](#)

Statistical Process Control (SPC) with Minitab Software

SPC allows to track trends and monitor the very heartbeat of production processes. Now, with the aid of Minitab software, the control charts can be set up faster and enable easier output analysis.

Duration: 1 day
Type: Understanding | [Course details](#)

Lean Supply Chain Management: Extending the Lean Enterprise

course will provide you with the practical knowledge, activities and functions of supply chain management (SCM), including how to initiate continuous improvement projects, project management and how to deal with implementation and change issues.

Duration: 1 day
Type: Understanding | [Course details](#)

Introduction to Minitab Software

With the application of Minitab, you can automate the tedious calculation process and focus more on analyzing the results for process improvement.

Duration: 1 day
Type: Understanding | [Course details](#)

Advanced Statistical Process Control (SPC+) with Minitab Software

This course covers the CUSUM and EWMA control charts, as well as the different methods to compute process capability where the process does not follow normal distribution.

Duration: 1 day
Type: Understanding | [Course details](#)

Performance Improvement Performance Management and People Development

Managing performance can give you better control by monitoring key indicators



Developing and Managing Key Performance Indicators (KPIs)

This course aims to help you understand balanced scorecard and performance management concepts so that you can develop team/function objectives and key performance indicators for individuals that align with your organization's strategy.

Duration: 2 days
Type: Understanding | [Course details](#)

Improving Personal Effectiveness and Productivity

This course will help you identify the common behaviours that prevent you from managing your time effectively and teach you the right tools to increase your productivity without working longer hours.

Duration: 2 days
Type: Understanding | [Course details](#)

Training Excellence: Train the Trainer

This course equips trainers with up-to-date knowledge and skills. It enables them to deliver active training sessions that optimize learning.

This course is suitable for Individuals who wish to learn new techniques for delivering on-the-job training or in-house training, as well as the skills necessary for facilitating the learning process.

Duration: 2 days
Type: Understanding | [Course details](#)

Managing People for Success

Good managers maximize time, talent and resources to raise profits and morale. However, people management does not come naturally to all. This course helps all managers, whether new to the task or seeking to enhance their effectiveness, to increase the achievements of their team.

Duration: 2 days
Type: Understanding | [Course details](#)

Confident Communication

This course looks at individual communication and provides techniques to improve confidence and ability. It provides basic understanding on the fundamentals of communication and is filled with practical tips for improvement in terms of delivery, receiving, as well as achieving the intended results right first time.

Duration: 2 days
Type: Understanding | [Course details](#)

Essential Communication Skills For Auditors

This course introduces techniques for auditors to follow in communicating with auditee personnel to include making the initial contact, preparing the audit plan, interaction during conducting the audit in-brief, briefing and preparing the audit findings and recommendations.

Duration: 1 day
Type: Understanding | [Course details](#)

The Art of Customer Complaints Handling

This course aims to instill the art of customer complaint handling, and to build customer loyalty to your business. Customer complaint handling skills are among the most valuable skill sets for any employee who deals with customers.

Duration: 2 days
Type: Understanding | [Course details](#)

Impressive Presentation Skills

This course covers what makes great presentations and presenters. It covers the entire presentation process from planning, to preparation, delivery, up to managing the audience and their questions.

Duration: 2 days
Type: Understanding | [Course details](#)

21st Century Supervisory Skills

This course explores the various functional needs of the present-day supervisor and equips the delegates with skills and knowledge for effective performance.

Duration: 2 days
Type: Understanding | [Course details](#)

[BM version available](#)

EI for Workplace

This course will allow you to bring new life and opportunity to your working life, realise personal ambitions and improve your effectiveness through management of your emotions.

Duration: 2 days
Type: Understanding | [Course details](#)



Asset Management

ISO 55001

Our experts can help you to understand and audit an Asset Management System, enabling you to better manage financial, physical or organizational assets. This could lead to better operating results, performance and improve your bottom line.



Asset Management: Requirements of ISO 55001:2014

You'll explore in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Duration: 1 day
Type: Understanding | [Course details](#)

BSI Certified ISO 55001:2014 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit.

Duration: 5 days
Type: Auditing | [Course details](#)

Key Elements of Auditing ISO 55001:2014

This course provides a solid foundation in key aspects of the audit process. You'll be taken through a structured programme including a balance of theory and practice using a combination of collaborative learning and practical activities.

Duration: 1 day
Type: Understanding | [Course details](#)

Integrated Management system

ISO 9001, ISO 14001 and ISO 45001

Management systems help you to get more from your organization. And integrating these management systems allows you to get even more without investing extra time or money. You may have two management systems in place, you may have more. And it's not important whether you've tried integrating them before or not. We have the right training and resources to suit your level of experience.



IMS Requirements

This course is design to give an understanding of an effective quality, environmental and occupational health and safety management systems in an organization. ISO 9001, ISO 14001 and ISO 45001 are the management systems standards that are common as an integrated management system that relates to quality, environmental and occupational health and safety.

Duration: 2 days
Type: Understanding | [Course details](#)

IMS Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001, ISO 14001 & ISO 45001. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 3 days
Type: Auditing | [Course details](#)

Effective Implementation of Documented Information Systems

With the publication of the latest ISO 9001 and 14001 Standards, a generic term of documented information has replaced the common terms of documents and records that have been used for the previous few generations of ISO standards.

Duration: 1 day
Type: Understanding | [Course details](#)

IMS Strategic Approach to Risk-based Thinking

This course will provide you with the skills and confidence to take a risk-based approach when managing your integrated management system (IMS). You'll also cover how to take a practical approach to developing a structured IMS.

Duration: 2 days
Type: Understanding | [Course details](#)

IMS Lead Auditor

This course teaches the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to the ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 requirements.

Duration: 3 days
Type: Auditing | [Course details](#)

Laboratory Management System

ISO/IEC 17025

The standard was developed with the objective of promoting confidence in the operation of laboratories. It specifies the general requirements for the competence, impartiality and consistent operation of laboratories; these include requirements for laboratories to demonstrate that they operate competently, and are able to generate valid results.



ISO/IEC 17025:2017 Requirements

This course will take you through the standard which covers everything from test equipment, data sampling and valid specifications to improve an organization's quality assurance systems (and as a result their quality control).

Duration: 1 day

Type: Understanding | [Course details](#)

ISO/IEC 17025:2017 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 17025:2017. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days

Type: Auditing | [Course details](#)

ISO/IEC 17025:2017 Implementer

In this course, you'll learn how to review and create quality system documentation in compliance with ISO 17025 and implement the key concepts of the standard to allow you to monitor your laboratory quality system and achieve continual quality improvement.

Duration: 2 days

Type: Implementation | [Course details](#)

eLearning: ISO/IEC 17025 Awareness of the Requirements for the Competence of Testing and Calibration Laboratories

The general requirement for the testing and calibration laboratories is critically important to both you and your customers. This course makes you aware of what requirements are and why is it important to ensure good laboratory practices.

Duration: 1 hour

Type: Introduction | [Course details](#)



Digital Trust and Information Resilience

Information Security

ISO/IEC 27001

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of ISO/IEC 27001 training courses we can help you get the knowledge and skills you need to build resilience around your information security management.



ISO/IEC 27001:2022 Requirements

Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration: 2 days
Type: Understanding | [Course details](#)

ISO/IEC 27001:2022 Implementing

This course aims to embed the skills and knowledge necessary for you to carry out your own information security implementation project. You'll learn various implementation techniques, challenges, common mistakes and an overall in-depth information on all you need to know to successfully implement ISO/IEC 27001.

Duration: 2 days
Type: Implementation | [Course details](#)

Masterclass: ISO/IEC 27001 Information Security Management Systems

The course cover the context of the organization and integration with business processes. You'll have the chance to critically appraise processes, hands-on, and take away sound knowledge of ISO 27001, the ISMS framework, and how best to apply this.

Duration: 5 days
Type: Implementation | [Course details](#)

eLearning: ISO/IEC 27001:2022 Requirements

Our expert tutors will explain the requirements of ISO/IEC 27001:2022 to help you understand how it could apply to your organization and the potential benefits of adopting it.

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO/IEC 27001:2022 Lead Implementer

We'll teach you how to set up an ISMS that conforms to ISO/IEC 27001:2022 in an organization. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration: 5 days
Type: Implementation | [Course details](#)

ISO/IEC 27001:2022 Internal Auditor

You'll learn how to plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2022.

Duration: 2 days includes optional online exam
Type: Auditing | [Course details](#)

CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor

Learn how to lead, plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2022. You should also have knowledge of Information Security Management principles, concepts, and specifically the requirements of ISO/IEC 27001:2022.

Duration: 5 days
Type: Understanding | [Course details](#)

ISO/IEC 27001:2022 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO/IEC 27001 ISMS standard and key principles.

Duration: 5.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO/IEC 27002:2022 Implementing the Changes

This course provides a review to the updated standard from ISO/IEC 27002:2013, what the key differences are and how an organization may implement these changes should they choose to do so.

Duration: 1 day
Type: Understanding | [Course details](#)

[On-demand elearning delivery available](#)

CQI and IRCA Certified ISO/IEC 27001:2022 Auditor Conversion

This course will provide you with the knowledge and skills required to perform first, second and third-party audits of Information Security Management Systems against ISO/IEC 27001 (with ISO/IEC 27002), in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration: 3 days
Type: Auditing | [Course details](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO/IEC 27002:2022 Information Security Controls Implementation

This course provide clear and practical guidance on implementing the controls from ISO/IEC 27001 and other relevant management practice guidance. You'll be able to identify appropriate controls to be implemented in different situations, along with the benefits and potential pitfalls of doing so.

Duration: 2 days
Type: Implementation | [Course details](#)

ISO/IEC 27001:2022 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO/IEC 27005:2018 Information Security Risk Management

This course provides you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls and ensure they are appropriate to manage and reduce the identified risks.

Duration: 2 days
Type: Understanding | [Course details](#)



Payment Card Industry Data Security Standard (PCI DSS) v4.0

This course will help you understand the structure of the PCI DSS v4.0 and what is involved in meeting the 12 high-level requirements, with a focus on those requirements which can be particularly challenging.

Duration: 2 days
Type: Understanding | [Course details](#)

Cloud security

CSA Star

eLearning: CSA Star Lead Auditor

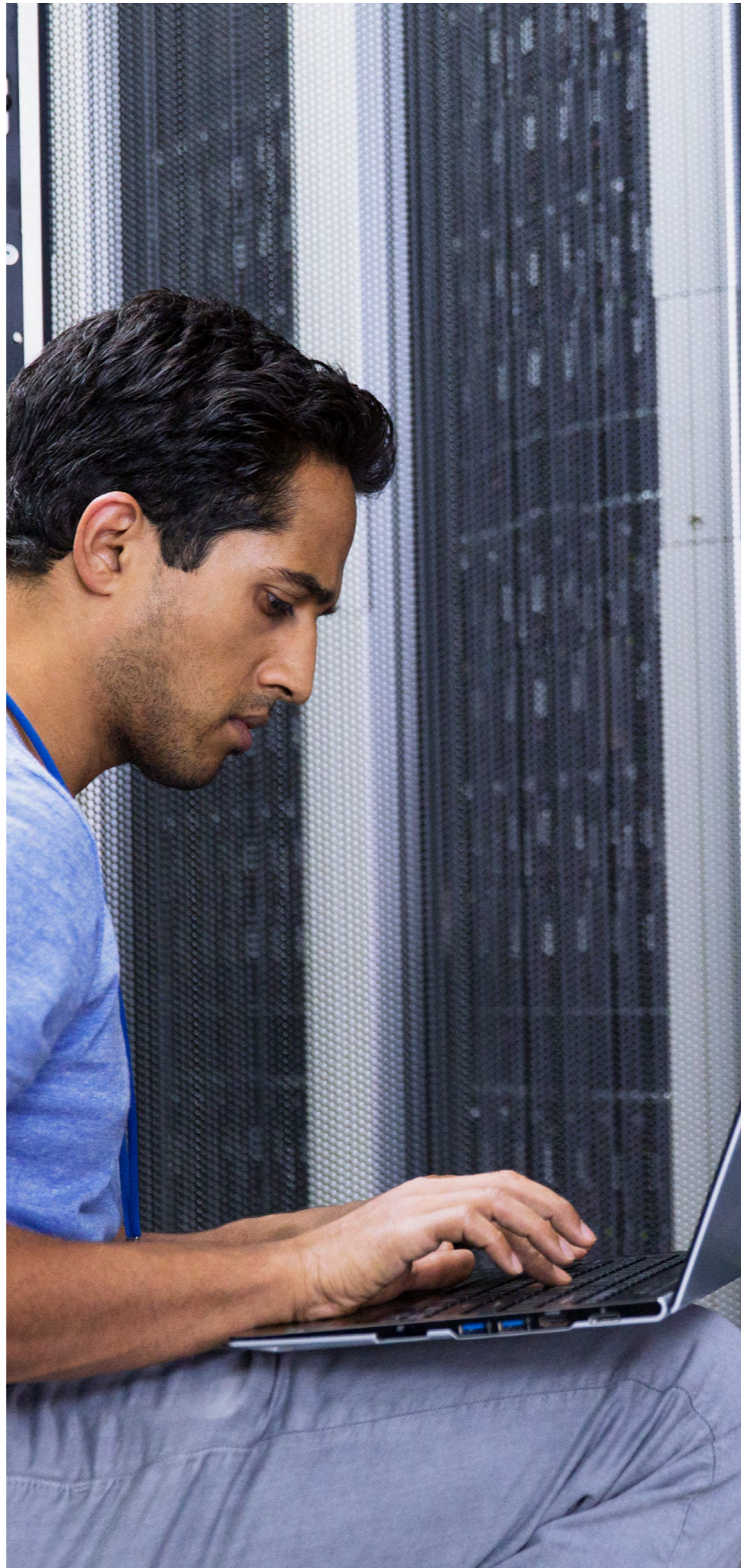
This course provides insight into the fundamentals of cloud computing, its advantages and disadvantages. It provides an insight into how CSA STAR certification can help you decide whether to outsource your services to a cloud service provider, by giving you confidence that the cloud service provider has been independently assessed by an external certification body.

Duration: 6 hours
Type: Understanding | [Course details](#)

eLearning: Auditing Cloud Security for STAR Certification

Led by an experienced tutor, this course will help you learn how to audit cloud security for the STAR certification programme and learn how to apply the maturity model when auditing a provider's security controls.

Duration: 4 hours
Type: Understanding | [Course details](#)



Artificial Intelligence

eLearning: How to assess robustness of neural networks awareness

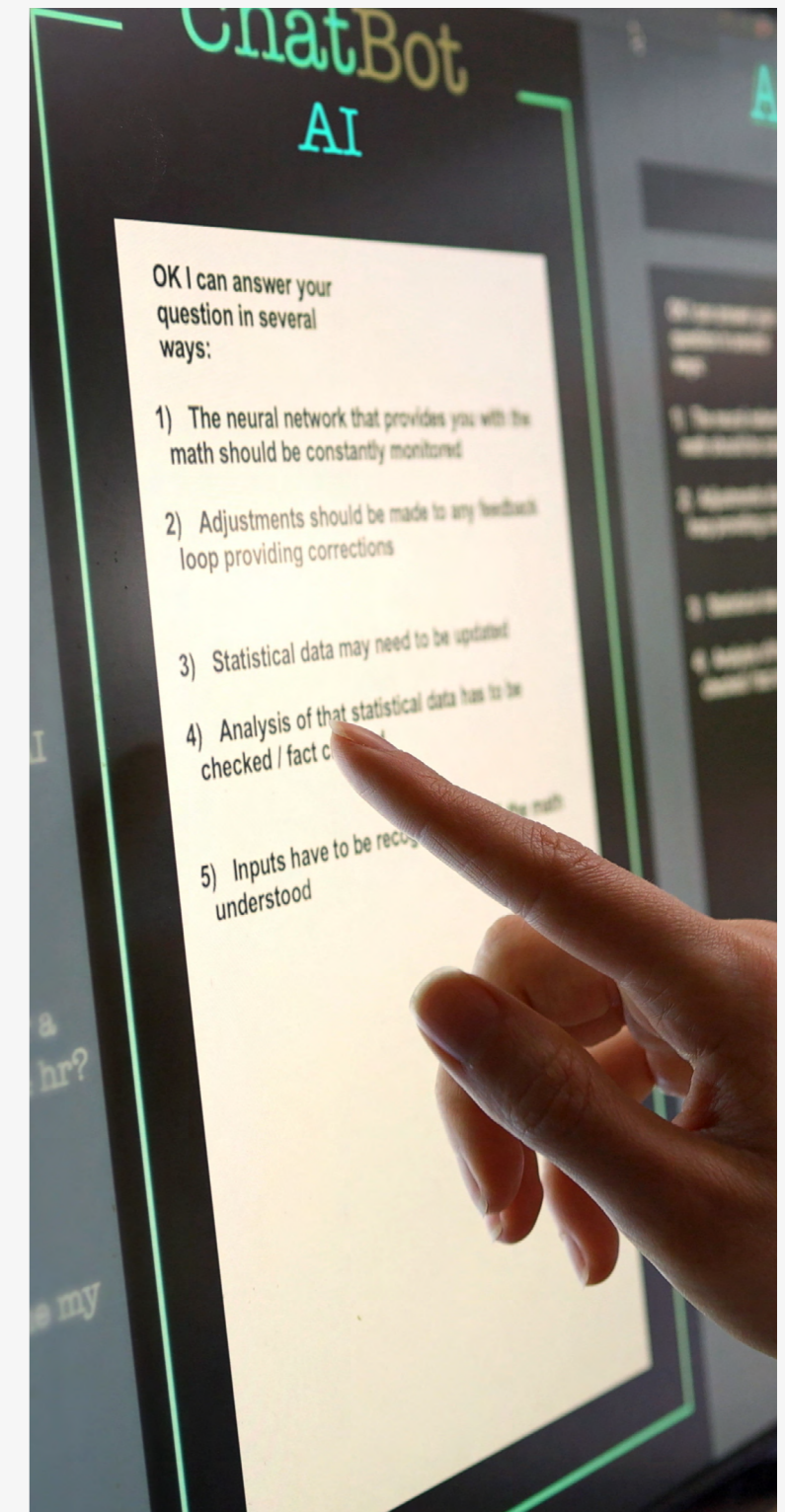
This course aims to give you knowledge of the main technical concepts of ISO/IEC 24029-1:2021, by explaining the different methods through which robustness can be assessed, as well as more advanced concepts such as data perturbation and abstract interpretation.

Duration: 1/2 hour
Type: Understanding | [Course details](#)

Robustness for neural networks - ISO/IEC 24029-1:2021 introduction

In this course, we will introduce the concept of robustness in the context of deep learning systems, by exploring the potential dangers of non-robust neural networks and proposing a workflow for identifying and assessing robustness issues, following ISO/IEC 24029-1:2021.

Duration: 2.5 hours
Type: Implementation | [Course details](#)



Information Technology

ISO/IEC 20000-1

ISO/IEC 20000-1 is ideal for any service provider, large or small, who wants to provide assurance in the quality of the services they deliver. It's commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment. Internationally recognized, ISO/IEC 20000-1 is the best practice framework for a service management system that helps you to provide a consistent, reliable service.



ISO/IEC 20000-1:2018 Requirements

You'll learn about the ISO/IEC 20000-1 requirements and how to interpret and apply the key concepts and principles of the standard to existing processes within your organization. This course will help anyone involved in defining, planning, auditing, implementing or managing a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO/IEC 20000-1:2018 Lead Implementer

This course combines the ISO/IEC 20000-1:2018 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. This course provide you with an in depth understanding of the standard and best practice methods to implement the standard.

Duration: 5 days
Type: Implementation | [Course details](#)

ISO/IEC 20000-1:2018 Internal Auditor

This course equip you the auditing skills to help improve your organization's SMS performance. You'll learn how to assess and report on the conformity and effectiveness of an SMS based on ISO/IEC 20000-1:2018. You'll also gain the skills to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days
Type: Auditing | [Course details](#)

ISO/IEC 20000-1:2018 Implementation

This course help you discover on how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS.

Duration: 2 days
Type: Implementation | [Course details](#)

ISO/IEC 20000-1:2018 Masterclass

The course explores key clause requirements, concepts and principles - as well as related standards and guidance. This course will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 5 days
Type: Implementation | [Course details](#)

CQI & IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up in accordance with ISO 19011. You'll gain the knowledge and skills to undertake and effectively lead a successful service management systems audit and drive improvement. You'll sit a 2 hour exam to test your knowledge and understanding.

Duration: 5 days
Type: Auditing | [Course details](#)

ISO/IEC 20000:2018 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO 20000:2018 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO/IEC 20000 standard and key principles.

Duration: 5.5 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



Privacy Information

ISO/IEC 27701

The rapidly increasing volumes of data is putting pressure on organizations to govern information effectively. With expert training, you'll learn how to establish a framework and understand the importance of forensic capabilities – enabling you to identify where a breach might occur and how to recognise if data was compromised.



ISO/IEC 27701:2019 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system (PIMS).

Duration: 1 day

Type: Understanding | [Course details](#)

ISO/IEC 27701:2019 Internal Auditor

This course will provide you with sufficient information on auditing your ISO/IEC 27701:2019 implementation to enable you and your organization to understand, detect, correct and monitor the effectiveness of the framework. You'll be provided with a series of practical exercises and class discussions, which will develop your internal audit ability.

Duration: 2 days

Type: Auditing | [Course details](#)

ISO/IEC 27701:2019 Implementation

This course help you to provide a typical framework for extending your ISO/IEC 27001 information security management system (ISMS) including the more specific requirements and guidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system (PIMS).

Duration: 2 days

Type: Implementation | [Course details](#)



Sustainability

Environmental Management

ISO 14001

Environmental management is no longer a moral choice but a business necessity. An ISO 14001:2015 Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.



ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration: 2 days includes optional online exam
Type: Understanding | [Course details](#)

ISO 14001:2015 Strategic Approach to Risk-based Thinking

This course will help you understand risk-based thinking. It uses practical activities to translate this concept into a structured methodology that will help you to address the strategic development of the EMS in your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

ISO 14001:2015 Lead Implementer

This course combines the ISO 14001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness.

Duration: 5 days
Type: Implementation | [Course details](#)

eLearning: ISO 14001:2015 Requirements

Gain a thorough understanding of the history and development of ISO 14001:2015, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO 14001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 14001:2015. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your EMS and achieve continual environmental improvement.

Duration: 2 days includes optional online exam
Type: Implementation | [Course details](#)

Masterclass: ISO 14001 Environmental Management Systems

The course cover the context of the organization and integration with business processes. It also will cover topics such as coping with rapidly changing environmental conditions, taking a life cycle perspective, accurate allocation of environmental costs, and selecting meaningful and effective performance indicators

Duration: 5 days
Type: Implementation | [Course details](#)

ISO 14001:2015 Internal Auditor

Optimize your auditing skills in line with the internationally recognized ISO 14001:2015 and boost your internal audit capabilities. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days includes optional online exam
Type: Auditing | [Course details](#)

ISO 14001:2015 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 14001 EMS standard and key principles.

Duration: 5.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Practical Environmental Aspect Determination

This course will help you understand the environmental aspects relating to activities, products and services of your organization. You'll discover a practical method to document the information and to analyse which ones are significant.

Duration: 1 day
Type: Understanding | [Course details](#)

CQI and IRCA Certified ISO 14001:2015 Lead Auditor

Develop the knowledge and skill required to conduct a full audit of an organization's EMS to ISO 14001. A 2-hour exam will test your knowledge and understanding.

Duration: 5 days
Type: Auditing | [Course details](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Malaysian Environmental Laws Interpretation & Application

This course will be presented with introduction of Malaysian Environmental laws, detailed explanation of the requirements for expose participants to its interpretation and what it takes to comply.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 14001:2015 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Scheduled Waste Management

EQ (Scheduled Wastes) Regulations 2005 states, "Every waste generator shall ensure that all his employees involved in the identification, handling, labelling, transportation, storage, and spillage or discharge response for scheduled wastes attend training programmes."

Duration: 1 day
Type: Understanding | [Course details](#)



Greenhouse Gas (GHG)

ISO 14064

You can't manage what you can't measure. And periodically measuring your carbon footprint and greenhouse gas emissions is essential to track your progress towards carbon neutrality.

BSI can verify your carbon footprint data to ISO 14064-1, so you can report to your stakeholders with confidence.



Greenhouse Gas Practitioner Qualification

This is the **first step on GHG qualification** journey, focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions including ISO 14064-1, ISO 14064-2 and ISO 14064-3.

Duration: 4 days includes online exam
Type: Professional Qualification | [Course details](#)

Greenhouse Gas Professional Qualification

The **second step on GHG qualification** journey to build up a full range of "carbon reduction" knowledge and skills.

Duration: 8 days includes online exam
Type: Professional Qualification | [Course details](#)

Managing Greenhouse Gas Emissions (ISO 14064)

This course focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions including ISO 14064-1, ISO 14064-2 and ISO 14064-3.

This course forms part of GHG Practitioner Qualification pathway.

Duration: 4 days includes online exam
Type: Implementing | [Course details](#)

Quantifying the Carbon Footprint of Products

This course helps you understand the key principles for determining the carbon footprint of a product, quantify and report on the GHG emissions and recognize the importance of Life Cycle Assessment (LCA).

This course forms part of GHG Professional Qualification.

Duration: 2 days
Type: Understanding | [Course details](#)

Demonstrating Carbon Neutrality (PAS 2060)

Gain an understanding of the impact of climate change and greenhouse gas (GHG) emissions and demonstrate carbon neutrality, or efforts towards that goal, via a clear, structured and industry recognised methodology.

This course forms part of GHG Professional Qualification pathway.

Duration: 2 days
Type: Understanding | [Course details](#)

GRI Certified Training Course: Reporting with GRI Standards 2021 Update

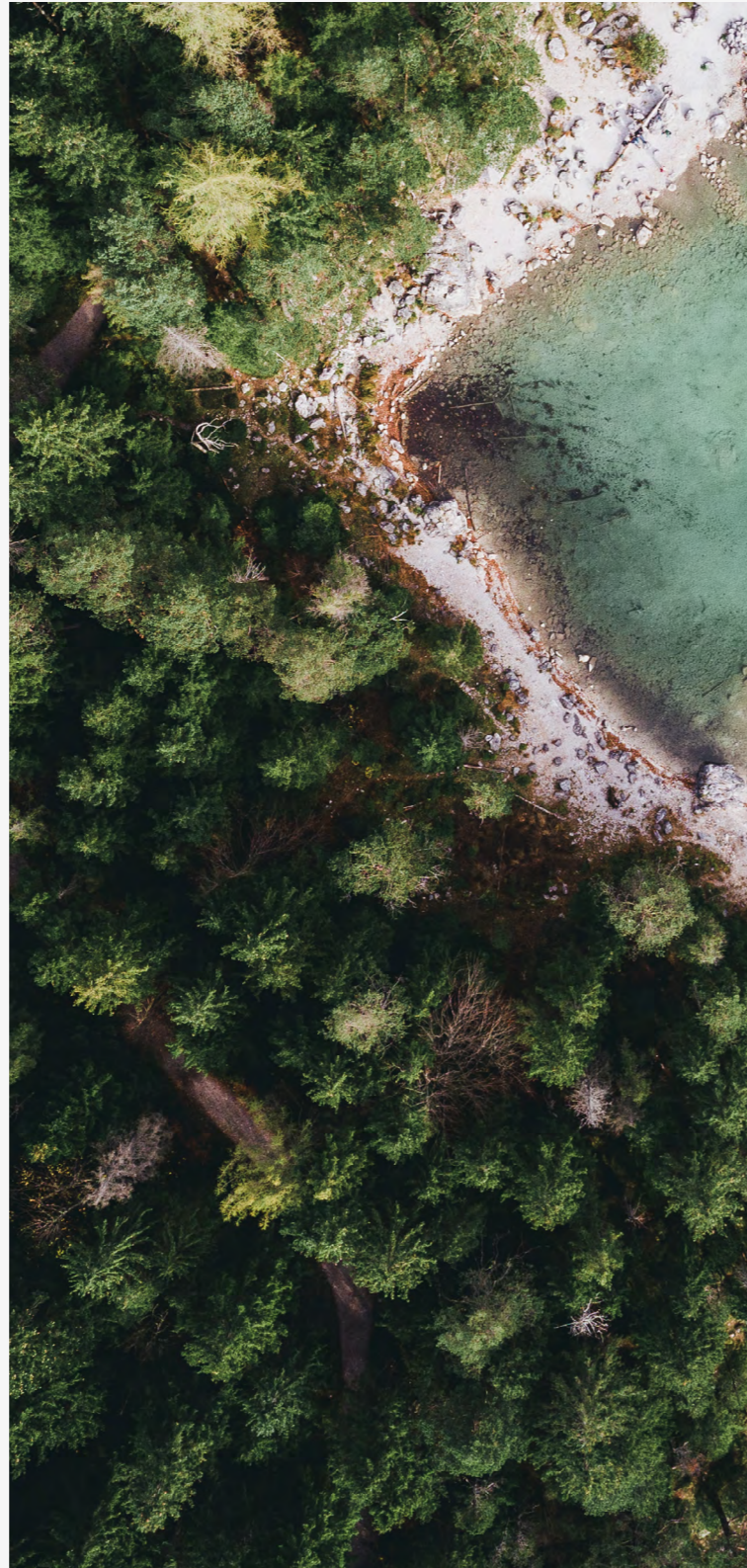
This course is designed to help you understand the Sustainability Reporting process as per the Global Reporting Initiative (GRI) Standards. The training enables organizations to establish the systems and processes necessary to conduct stakeholder engagements, analyse the inputs and thereby develop their strategy for Sustainable Development.

Duration: 2 days
Type: Understanding | [Course details](#)

Carbon Neutrality

PAS 2060

Your organization will need the expertise, support, and cooperation of your people to achieve carbon neutrality. Your people will need the confidence, skills, and behaviours to help you gain the buy-in and commitment of your supply chain and mobilise your carbon footprint management plan to deliver your reduction targets.



eLearning: Road to Net Zero: Terminology and Principles (PAS 2060)

The purpose of this course is to introduce to leaders and non-sustainability professionals the key actions an organization will need to take to deliver their net zero ambitions. This course will provide a guide to the language, principles, and steps required on your road to net zero.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Implementing your carbon footprint management plan (PAS 2060)

The purpose of this course is to help sustainability professionals deliver the reductions contained in their carbon footprint management plan. This course will help you develop your delivery strategy, projects, and tools to meet your carbon footprint management plan commitments.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Making a commitment to carbon neutrality(PAS 2060)

This course is to help sustainability professionals calculate your organization's carbon footprint, establish science-based targets, and build your carbon footprint management plan.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Carbon offsets and declaring carbon neutral status (PAS 2060)

This course is to help sustainability professionals assess the level of offset required following the implementation of the carbon footprint management plan to make the declaration of achieving carbon neutrality.

Duration: 4 hours
Type: Understanding | [Course details](#)

Energy Management

ISO 50001

Effective energy management isn't just good for business, it's also becoming a requirement. And the best way to achieve it is with ISO 50001. The international standard outlines energy management practices that are considered to be the best, globally. Energy management experts from more than 60 countries developed the standard and now we can help you tap into that expertise, every day, to help you save energy, cut costs and meet environmental requirements.



ISO 50001:2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard, as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 50001:2018 Implementation

Facilitated discussions will draw insights and experiences, bringing to life the concepts for designing, implementing and maintaining an ISO 50001 energy management system. This will help you maximise what you learned in the course in your workplace.

Duration: 2 days
Type: Implementing | [Course details](#)

ISO 50001:2018 Internal Auditor

This course aim to provide guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Energy Management System (EnMS).

Duration: 2 days
Type: Auditing | [Course details](#)

eLearning: ISO 50001:2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO 50001:2018 Masterclass

The masterclass will cover the context of the organization and advanced energy-centric topics such as energy review, energy baselines (EnB), energy performance (EnP) and indicators (EnPI), opportunities to improve and measurements required.

Duration: 5 days
Type: Implementing | [Course details](#)

CQI & IRCA Certified ISO 50001:2018 Lead Auditor

This course aim to provide the knowledge and skills required to perform first, second and third-party audits of energy management systems against ISO 50001:2018, in accordance with ISO 19011:2018 and ISO/IEC 17021:2015, as applicable.

Duration: 5 days
Type: Auditing | [Course details](#)

ISO 5001:2018 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO 5001:2018 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 50001 EnMS standard and key principles.

Duration: 5.5 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)



Social Accountability

SA 8000 and others

We offer a range of SA 8000 training courses designed to help you achieve one of the most widely recognised Social accountability management systems worldwide - giving employees clearly defined roles and responsibilities.



Introduction to SA 8000 Social Accountability

The aim of this training is to make the delegates understand the need for Social Accountability Management at Work place and the requirements of the SA 8000:2014 Standard.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: BS 25700:2022 Modern Slavery - Introduction and Awareness

This course, in line with the standard, aims to educate, guide, and encourage organizations in the awareness and management of modern slavery risks towards meaningful efforts to address this problem, both in policy and in practice.

Duration: 1 hour
Type: Understanding | [Course details](#)

SA 8000:2014 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and effectiveness of its implementation based on SA 8000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days
Type: Auditing | [Course details](#)

eLearning: ISO 20400 Sustainable procurement

This course provides a formal definition of sustainable procurement, based on ISO 20400:2017 guidelines, and will outline the central role that procurement plays in providing financial and other benefits to organizations.

Duration: 1/2 hour
Type: Understanding | [Course details](#)



Health, Safety and Wellbeing

Occupational Health and Safety

ISO 45001

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success – first-class internal processes are reflected in quality customer service delivery. Work with us to gain ISO 45001 and gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.



eLearning: ISO 45001 Occupational Health and Safety Management Systems Awareness

This course will help you understand what occupational health and safety is, why it's important and, how you can contribute to effective information security in your organization.

Duration: 1 hour
Type: Understanding | [Course details](#)

ISO 45001:2018 Requirements

Gain a thorough understanding of the history and development of ISO 45001, key terms, definitions, and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days includes optional online exam
Type: Understanding | [Course details](#)

ISO 45001:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 45001. You'll learn how to develop an implementation plan, create necessary documentation and monitor your OH&S MS.

Duration: 2 days includes optional online exam
Type: Implementing | [Course details](#)

eLearning: ISO 45001:2018 Requirements

Gain a thorough understanding of the history and what this means for you. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours includes optional online exam
Type: Understanding | [Course details](#)

ISO 45001:2018 Strategic Approach to Risk-based Thinking

This course is specially designed to provide understand of risk-based thinking. Practical activities are incorporated into this training to translate this concept into structured methodology that will assist organizations to address the strategic development of the system.

Duration: 2 days
Type: Understanding | [Course details](#)

ISO 45001:2018 Lead Implementer

This course combines our ISO 45001 requirements and implementation courses, with additional content on leadership, finishing with an examination. This will provide you with the necessary skills and tools to lead the implementation of an Occupational Health and Safety Management System.

Duration: 5 days
Type: Implementing | [Course details](#)

Masterclass: ISO 45001 Occupational Health and Safety Management Systems

The masterclass will cover the context of the organization and integration with business processes. It will cover topics such as risks and opportunities, OH&S risk assessment guideline for the applications of ISO 45001, emergency preparedness and response.

Duration: 5 days
Type: Implementing | [Course details](#)

ISO 45001:2018 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO 45001:2018 Internal Auditor

This course will benefit you to develop the skills to help improve your organization's OH&S performance. You'll develop the necessary skills to assess and report on the conformance and implementation of processes based on ISO 45001.

Duration: 2 days includes optional online exam
Type: Auditing | [Course details](#)

ISO 45001:2018 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 45001 OH&S MS standard and key principles.

Duration: 5.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Hazardous Chemical Management

This course will provide you with the necessary knowledge to manage hazardous chemicals within your organization including labelling, classification, storage, handling, processing and disposal.

Duration: 1 day
Type: Understanding | [Course details](#)

CQI & IRCA Certified ISO 45001:2018 Lead Auditor

This course teaches the fundamental auditing principles and practices in conformance with national and international accepted norms and regulations relating to OH&S requirements. By attending, you will gain the necessary auditing skills through activity-based learning, and group workshops.

Duration: 5 days
Type: Auditing | [Course details](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

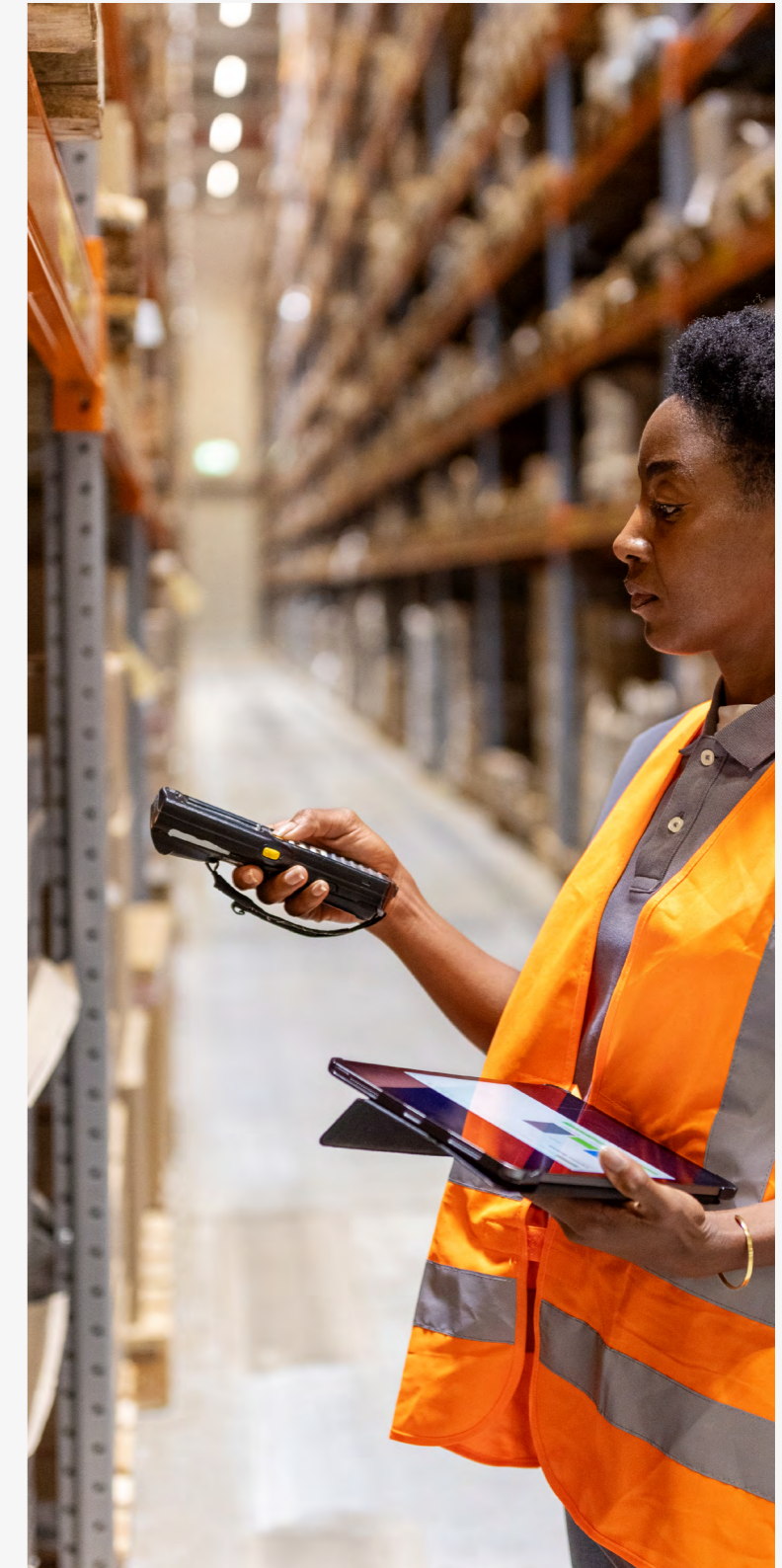
Duration: 3 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

OHS Risk Assessment (based on ISO 45001:2018)

OH&S Risk Assessment process is the core process for occupational health and safety risk management. An organization needs to identify risks through the process of finding, recognizing and describing the risks that are present in the workplace.

Duration: 1 day
Type: Understanding | [Course details](#)





Incident Investigation for Safety & Health Committee

Under the Occupational Safety and Health Act 1994, the Safety and Health Committee has been entrusted with the responsibility to conduct incident investigation. The objective is to ensure that incidents are prevented from recurrence. To achieve this, a systematic approach is required and this is just the course for you.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Health and Safety Hazards and Controls

This course introduces the main workplaces hazards. The majority of these hazards are common to all workplaces and sectors, whilst others are more relevant to particular industries. There are also two modules introducing the basic principles associated with Welfare and first aid and Personal protective equipment (PPE).

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Underpinning knowledge for workplace transport risks ISO 39001

This course provides underpinning knowledge for the management of workplace transport risks (ISO 39001).

Duration: 4 hours
Type: Understanding | [Course details](#)

Malaysian OHS Laws Interpretation & Application

This course will help to equip yourself with adequate understanding on how to decode and apply the legal requirements that applicable to your industry. Consequently, update your legal register to meet part of clause 6.1.3 of ISO 45001.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: ISO 45001 Leadership, Culture and Worker Participation

This course introduces learners to the Leadership and Worker Participation clauses of the ISO 45001:2018 standard covering OH&S MS. It explains top management's role and responsibilities in conforming to the standard and the processes required for consultation and participation of workers.

Duration: 4 hours
Type: Understanding | [Course details](#)

Psychological health and safety at work (ISO 45003)

You'll learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system based on ISO 45001.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Introduction to Risk Assessment

This course defines hazard, risk, and explains criteria and methodologies for the key risk assessment steps of identification and analysis. Whilst it does not cover legal requirements in relation to risk assessment, it is important to be aware that many countries will have specific legislation in relation to risk assessment that you will need to be aware of and comply with.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Occupational Stress and other Psychosocial Risks

This ISO 45001:2018 Occupational Stress and other psychosocial risks course includes 7 technical hazards modules: stress, remote, isolated & lone working, shift work and fatigue, substance misuse, noise, vibration and musculo-skeletal.

Duration: 4 hours
Type: Understanding | [Course details](#)



Organizational Governance, Risk and Compliance

Anti-Bribery

ISO 37001

ISO 37001 is the international standard designed to help organizations implement an anti-bribery management system. It specifies a series of measures your organization can implement to help prevent, detect and address bribery. Designed to be integrated into your organization's existing management processes and controls, ISO 37001 also follows the common ISO structure for management system standards, for easy integration with ISO 9001 for example.



ISO 37001:2016 Requirements

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2016. It's applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 37001:2016 Anti-Bribery Best Practice Programme

This course implements the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context to audit against that of ISO 37001:2016.

Duration: 5 days
Type: Implementation | [Course details](#)

BSI Certified ISO 37001:2016 Lead Auditor

You'll gain the necessary auditing skills through activity-based learning, and practical auditing experience with coaching, group workshops and open forum discussions. Experienced BSI tutors will guide you through the entire audit process; from initiation to conducting audit follow-up.

Duration: 5 days
Type: Auditing | [Course details](#)

ISO 37001:2016 Implementation

This course will guide you through the implementation of an ISO 37001 ABMS using a combination of practical exercises and class discussions. You will also receive a take-home reference toolkit containing essential documents and information you can reference and use during your organization's implementation process.

Duration: 2 days
Type: Implementation | [Course details](#)

ISO 37001:2016 Internal Auditor

This innovative course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration: 2 days
Type: Auditing | [Course details](#)

Business Continuity

ISO 22301

The impact of disasters on business can be substantial, regardless of the size of your organization. ISO 22301, the standard for Business Continuity, is suitable for complex, global organizations – but it's just as relevant for smaller organizations too. ISO 22301 provides an international best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.



eLearning: Business Continuity Management Systems Awareness

This course will help you understand what business continuity is, why it's important and how you can contribute to effective business continuity in your organization.

Duration: 1 hour
Type: Understanding | [Course details](#)

ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 22301:2019 Lead Implementer

This course covers requirements and implementation with additional content on leadership, finishing with an examination. You'll learn the necessary skills and tools to lead the implementation of a Business Continuity Management System.

Duration: 5 days
Type: Implementation | [Course details](#)

eLearning: ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. You'll learn about ISO 22301:2019 common terms and definitions, as well as the key concepts and requirements.

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO 22301:2019 Implementation

Learn how to establish a business continuity management system within your organization, clarifying roles and responsibilities during disruption. You'll identify and protect business critical functions, building resilience and capability to continue operating during unexpected events.

Duration: 2 days
Type: Implementation | [Course details](#)

Masterclass: ISO 22301 Business Continuity Management Systems

The masterclass will cover the context of the organization and integration with business processes, along with the consideration of a wide variety of associated guidance and related standards. Critical processes will be explored, especially under clause 8 operation of the ISO 22301 standard.

Duration: 5 days
Type: Implementation | [Course details](#)

ISO 22301:2019 Internal Auditor

Gain guidance and practical experience in planning, executing, reporting and following up an internal audit, when monitoring the effectiveness and conformity of a business continuity management system to ISO 22301:2019.

Duration: 2 days
Type: Auditing | [Course details](#)

ISO 22301:2019 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 22301 BCMS standard and key principles.

Duration: 5.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Crisis Management

This course helps you understand the principles and practices of incident and crisis management. You'll learn how to develop and manage relevant incident and crisis management response(s).

Duration: 1 day
Type: Understanding | [Course details](#)

CQI & IRCA Certified ISO 22301:2019 Lead Auditor

Learn the knowledge and skills required to perform first, second and third-party audits of business continuity management system against ISO 22301, in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration: 5 days
Type: Auditing | [Course details](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Business Impact Analysis

This course enables delegates to understand the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 22301:2019 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Guidelines for Supply Chain Aspects of Business Continuity Training Course (ISO/TS 22318:2015)

This course is aimed at assisting organizations of any type and size to understand the additional business continuity guidance contained within the technical specification.

Duration: 1 day
Type: Understanding | [Course details](#)





Pandemic Preparedness and Business Continuity

This course will teach you how to plan for pandemic-specific impacts to your organization, how to use that information to build a business continuity plan.

Duration: 1 day
Type: Understanding | [Course details](#)

People Aspects of Business Continuity Management Training Course

The course explores the key concepts of people and human risk from the standpoint of human resource professionals and risk professionals. This will enable critical thinking around the themes of risk appetite and risk assessment techniques as well as recovery strategies.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Basics for Pandemic Risk Management

This course provides an overview emergency preparedness and response and biological hazards that may be found in workplaces and sectors of particular prevalence. You'll also be provided with information on personal protective equipment (PPE) and what elements are needed for an effective PPE programme.

Duration: 4 hours
Type: Understanding | [Course details](#)

Business Continuity Plans (BCP) Principles and Practices

This course enables you to understand the principles and practices of Business Continuity Plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Preparing for and learning from emergencies, disruption and incidents

This course provides an overview emergency preparedness and response and incident investigation with reference to the ISO 45001 standard.

Duration: 4 hours
Type: Understanding | [Course details](#)

Risk Management

ISO 31000

ISO 31000 helps organizations with their risk analysis and risk assessments. Whether you work in a public, private or community enterprise, you can benefit from ISO 31000, because it applies to most business activities including planning, management operations and communication processes. Whilst all organizations manage risk to some extent, the best-practice recommendations of this international standard were developed to improve management techniques and ensure safety and security in the workplace at all times.



ISO 31000:2018 Introduction

This course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization's risks effectively.

Duration: 1 day

Type: Understanding | [Course details](#)

Masterclass: ISO 31000 Risk Management Systems

The course will cover the context of the organization and integration with business processes. You'll equip the knowledge and skills to implement, maintain and improve the more technical aspects of a risk management system, achieving sustained success in performance.

Duration: 5 days

Type: Implementation | [Course details](#)

ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

Duration: 2 days

Type: Implementation | [Course details](#)



Sector Specific

Automotive Management

IATF 16949

IATF 16949:2016 is the global technical specification and quality management standard for the automotive industry. It outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products. Our experts can help you to understand and audit IATF 16949:2016 with our training courses.



IATF 16949:2016 Requirements

This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions, integration and the alignment to the ISO standardized high level structure.

Duration: 2 days
Type: Understanding | [Course details](#)

IATF 16949:2016 Internal Auditor

This course develops the necessary skills to assess and report on the conformance, and the effective implementation of processes, based on IATF 16949. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days
Type: Auditing | [Course details](#)

Total Productive Maintenance (TPM) for IATF 16949:2016

This course provides an introduction to the eight pillars of TPM and the TPM implementation roadmap. You'll also learn how to identify production losses due to low Overall Equipment Effectiveness (OEE) and establish appropriate action plans.

Duration: 1 day
Type: Understanding | [Course details](#)

IATF 16949:2016 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. You'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

Duration: 2 days
Type: Auditing | [Course details](#)

IATF 16949:2016 Lead Auditor

This course will allow you to consolidate your expertise with the latest developments and contribute to the continuous improvement of the business. You'll grasp the key principles and practices of effective AuQMS audits in line with IATF 16949:2016 and also ISO 19011 'Guidelines for auditing management systems'.

Duration: 5 days
Type: Auditing | [Course details](#)

Measurement Systems Analysis (MSA)

Learn about methods used to assess the quality of a measurement system, and to understand the sources of variation present and the impact on the measurement result.

This course provides an overview of MSA and the approaches used to analyse both attribute and variable measurements systems defined in the MSA reference manual.

Duration: 2 days
Type: Understanding | [Course details](#)

Statistical Process Control (SPC)

Learn how SPC can be used to evaluate process capability and process performance.

This course provides an overview of the methodology used to evaluate a process using statistical methods, and using this information to evaluate and take action on both the process and the output from the process.

Duration: 2 days
Type: Understanding | [Course details](#)

Introduction to VDA ISA based on TISAX®

In this course, you will learn the requirements of the VDA Information Security Assessment (ISA) and TISAX® as well as the benefits for your own organization.

Duration: 1 Day
Type: Understanding | [Course details](#)

[On-demand eLearning available](#)

Automotive Core Tools for Auditors (APQP, PPAP, FMEA, SPC, MSA)

Core tools in IATF 16949 are referring to APQP, PPAP, FMEA, SPC and MSA. These core tools are often difficult for users to master hence this course is designed to equip you with the essential knowledge on the core tools applications from the auditor perspectives.

Duration: 2 days
Type: Understanding | [Course details](#)

VDA ISA based (TISAX) Implementation

This course provides an introduction to the VDA ISA catalogue, which is based on the TISAX® concept, as well as the concrete requirements for organizations to implement and adapt their processes. This will enable you to demonstrate maximum information security to your customers as well as within your organization and secure your competitive advantage.

Duration: 2 days
Type: Implementation | [Course details](#)

Advanced Product Quality Planning (APQP) and Control Plan Methodology

.This course provides an overview of the tools, procedures and reporting requirements specified in the APQP and Control Plan reference manual (APQP and Control Plan Second Edition AIAG); detailing the critical steps in the Product Quality Planning Cycle and the role of the control plan(s).

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: ISO/SAE21434:2021 Vehicle Cybersecurity Requirements

ISO/SAE 21434 provides the first dedicated standard to consider cybersecurity in engineering road vehicles. This four-hour on-demand course will provide the knowledge required to manage cybersecurity in automotive engineering.

Duration: 1 hour
Type: Understanding | [Course details](#)

Production Part Approval Process (PPAP)

This course provides an overview of the PPAP, and the generic PPAP process requirements for production parts as defined in the Production Part Approval reference manual.

Duration: 1 day
Type: Understanding | [Course details](#)



Aerospace Management

AS 9100

Having an internationally recognized Aerospace Quality Management System (AQMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.



AS/EN/JISQ 9100:2016 Requirements

Gain a thorough understanding of the history and development of 9100:2016, key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days
Type: Understanding | [Course details](#)

AS/EN/JISQ 9100:2016 Internal Auditor

This course develops the necessary skills to assess and report on the conformance, and implementation of processes, based on AS/EN/JISQ 9100:2016. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days
Type: Auditing | [Course details](#)

AS/EN/JISQ 9100:2016 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of 9100:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

Duration: 3 days
Type: Implementation | [Course details](#)

PROBITAS AS/EN/JISQ 9100:2016 Lead Auditor

Using a step-by-step approach, the course commences with establishing a foundation of knowledge in both Aerospace QMS and lead auditing requirements appropriate to the Aviation, Space and Defence (ASD) industries.

Duration: 5 days
Type: Auditing | [Course details](#)

Built Environment - BIM

ISO 19650

Building Information Modelling (BIM) is about ensuring teams have the relevant knowledge and capabilities to achieve best practice. All our courses are aligned to the Government's definition of BIM Level 2 and you'll learn how to effectively manage information across all stages of your construction projects.



BIM Fundamentals

Improve awareness and learn the basic BIM principles. You'll learn BIM concepts and how the UK is building its capability and approach to deliver 'BIM Level 2'. You'll be introduced to the more detailed BSI courses which focus on specific aspects of ISO 19650 and the UK PAS 1192 series.

Duration: 2 days
Type: Understanding | [Course details](#)

BIM ISO 19650 Part 2: Project Delivery

For anyone implementing BIM on projects, you'll develop a detailed understanding of ISO 19650-2. Learn how information requirements and information delivery plans are developed, and the different functions and tasks involved in projects, including UK BIM implementation.

Duration: 1 day
Type: Implementation | [Course details](#)

This course forms part of BIM qualifications pathway.

BIM BS 1192 Part 4: Handover Information Exchange

In this course, you'll be introduced to BS 1192, collaborative working, along with the importance of clear Asset Information requirements and a checkable digital Plan of Work.

Duration: 1 day
Type: Understanding | [Course details](#)

This course forms part of BIM qualifications pathway.

eLearning: BIM Fundamentals

In this course you'll learn the BIM concepts and how the UK is building its capability and approach to deliver 'BIM Level 2'. You'll be introduced to the specific aspects of ISO 19650 and the UK PAS 1192 series.

Duration: 4 hours
Type: Understanding | [Course details](#)

This course forms part of BIM qualifications pathway.

BIM PAS 1192 Part 3: Asset Management

This course will help you understand the asset information management process set out in ISO 19650-3 and how this links with other parts of the ISO 19650 series.

Duration: 1 day
Type: Implementation | [Course details](#)

This course forms part of BIM qualifications pathway.

BIM PAS 1192 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2. The course will guide you through the contents of PAS 1192-5 and how security impacts their roles (client, asset owner, designer, contractor, facilities manager, etc.).

Duration: 1 day
Type: Understanding | [Course details](#)

This course forms part of BIM qualifications pathway.

BIM PAS 1192 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

Duration: 1 day

Type: Understanding | [Course details](#)

This course forms part of BIM qualifications pathway.

BIM Project Information Practitioner Qualification

This is the **first step on your BIM Project Information qualification** journey. You'll gain an understanding of how to deliver design and construction projects, how to apply BIM implementation to your organization. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 3 days

Type: Professional Qualification | [Course details](#)

Certified BIM Project / Asset Information Professional Qualification

Available for both BIM Project and Asset Information Practitioners, this final step provides you the opportunity to get your relevant Professional Auditor qualification certified. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: n/a

Type: Professional Qualification | [Course details](#)

BIM Asset Information Practitioner Qualification

This is the **first step on your BIM Asset Information qualification** journey. You'll learn all the tools and techniques you need to succeed in BIM Asset Information. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 3 days

Type: Professional Qualification | [Course details](#)

BIM Project / Asset Information Professional Qualification

This is the **second step on your BIM qualification** journey. This qualification goes beyond understanding why BIM and Information Management is important in the built environment. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 3 days

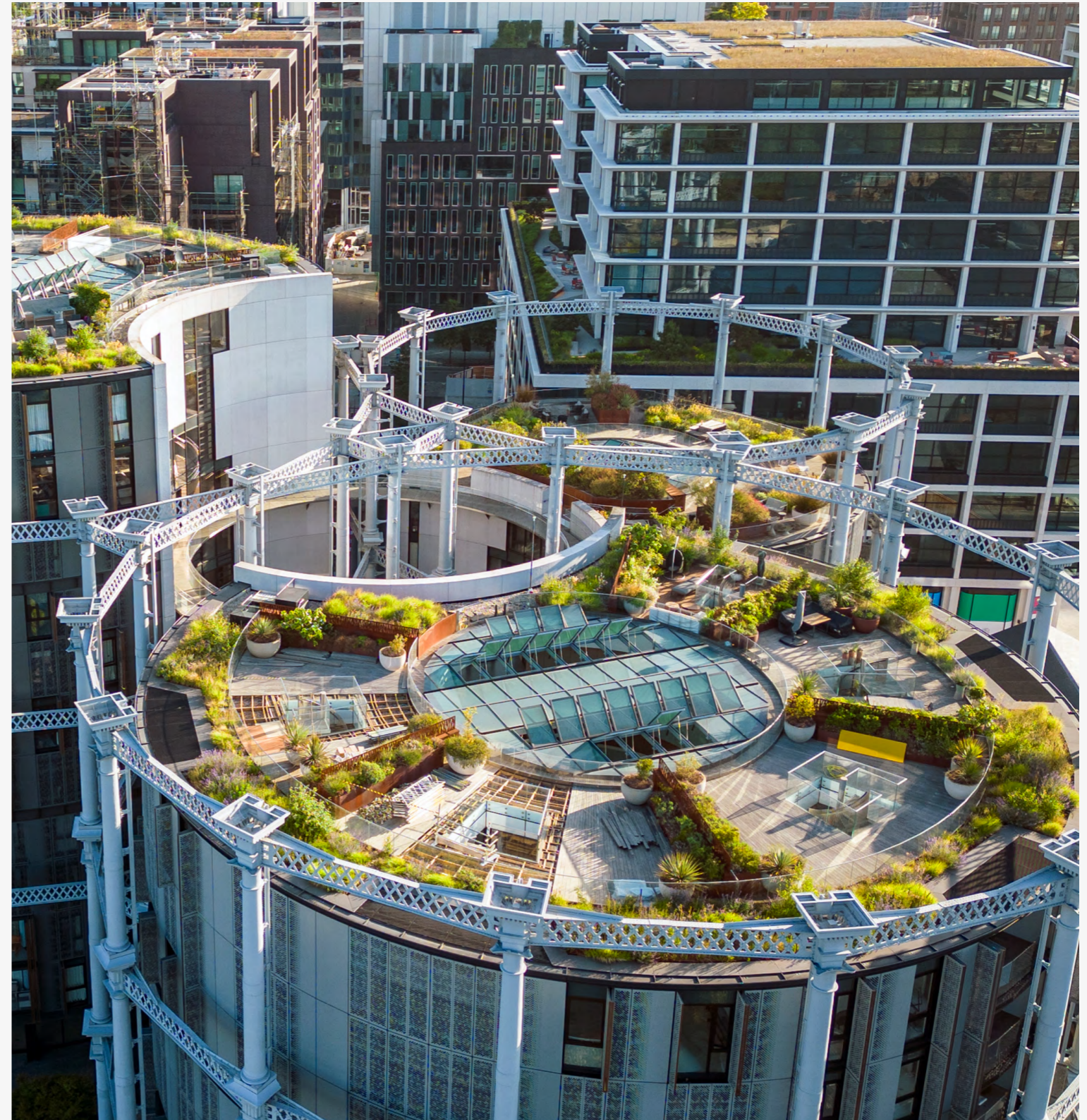
Type: Professional Qualification | [Course details](#)

eLearning: Quality in the Built Environment sector (ISO 9001 and BS99001:2022)

This BS 99001 eLearning course teaches you the key terms, definitions, and foundations of BS 99001, so you feel best-prepared ahead of certification to the standard, enabling a smoother alignment to best practice.

Duration: 1 hour

Type: Understanding | [Course details](#)



Food Safety

FSSC 22000

FSSC 22000 is the management system standard for food safety (FSMS) that is aligned to internationally recognized best practice, and through ISO 22000:2018 as its basis, makes use of the ISO high level structure. FSSC 22000 helps organizations to provide safe food by proactively improving their FSMS performance.



FSSC 22000 v6 Understanding

This course provides you insights in FSMS and the key concepts and structure of FSSC 22000, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 day

Type: Understanding | [Course details](#)

FSSC 22000 v6 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on FSSC 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration: 2 days

Type: Auditing | [Course details](#)

FSSC 22000 v6 Implementation

You will gain the required skills to conduct a baseline review of your organization's current position and implement the key principles of FSSC 22000 using a typical framework. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days

Type: Implementation | [Course details](#)

CQI & IRCA Certified FSSC 22000 v5.1 Lead Auditor

You'll gain the knowledge and skills required to plan, conduct, report on and follow up a successful FSSC 22000 food safety management system audit. Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up according to best practice techniques.

Duration: 5 days

Type: Auditing | [Course details](#)

Food Safety

BRCGS

BSI provide global certification and training services to popular BRCGS schemes including BRCGS Food Safety, BRCGS Packaging Materials, BRCGS Agents and Brokers and BRCGS Storage and Distribution Standards.



BRCGS Global Standard For Food Safety Issue 9 : Auditor Training

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 3 days
Type: Auditing | [Course details](#)

BRCGS Global Standard For Food Safety Issue 9 : Lead Auditor

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 5 days
Type: Auditing | [Course details](#)

BRCGS Global Standard For Storage & Distribution Issue 4 : Auditor training

The course aims to train current auditors of other schemes who wish to audit Global Standard for Storage and Distribution.

Duration: 2 days
Type: Auditing | [Course details](#)

BRCGS Global Standard For Food Safety Issue 9: Sites Training

This course gives you the opportunity to form a clear understanding of the protocols and requirements of the BRCGS Global Standard for Food Safety Issue 9, including audit planning, and the events during and after the audit.

Duration: 2 days
Type: Understanding | [Course details](#)

Food Safety

ISO 22000

The ISO 22000:2018 gives food safety professionals and other interested parties an opportunity to understand the changes being made to this transitioning standard.



eLearning: ISO 22000:2018 Awareness

This on-demand eLearning course introduces ISO 22000:2018 and explains what a food safety management standard is and why it is necessary for all food organizations.

Duration: 1 hour
Type: Understanding | [Course details](#)

ISO 22000:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough insight into food safety management systems and the key concepts and structure of ISO 22000, key terms, definitions and the ISO standardized high level structure.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 22000:2018 Implementation

In this course you will gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 22000. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days
Type: Implementation | [Course details](#)

ISO 22000:2018 Strategic Approach to Risk-Based Thinking

In this course you'll learn about the context of the organization and how you can apply risk-based thinking as you plan, develop, audit and maintain your FSMS.

Duration: 1 day
Type: Understanding | [Course details](#)

ISO 22000:2018 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration: 2 days
Type: Auditing | [Course details](#)

CQI/IRCA Certified ISO 22000:2018 Lead Auditor

Over five days, you'll gain the knowledge and skills required to undertake and lead a successful food safety management systems audit. You'll be guided through the entire audit process from initiation to follow-up.

Duration: 5 days
Type: Auditing | [Course details](#)

Food Safety

HACCP, GMP and MS1480



Introduction to MS 1480:2019 Food Safety according to HACCP System

This course can provide you with the information and skills to develop, document and implement a hazard analysis critical control point (HACCP) based food safety plan and to oversee its implementation and monitoring.

Duration: 2 days
Type: Understanding | [Course details](#)

MS 1480:2019 Internal Auditor Training

This course provides delegates with a detailed understanding of the HACCP internal audit requirements specific to MS 1480 as well as concepts, roles and responsibilities of the internal auditor.

Duration: 1 day
Type: Auditing | [Course details](#)

Good Manufacturing Practice

The GMP described in this course are accepted requirements for prerequisites as defined in the CODEX Alimentarius General Principle of Food Hygiene. This course will equip you with the knowledge to identify risks due to poor implementation of GMP thus reducing the potential risk of food contamination.

Duration: 1 day
Type: Understanding | [Course details](#)

MS 1480:2019 Implementation

This course provides delegates with a detailed understanding of the HACCP internal audit requirements specific to MS 1480 as well as concepts, roles and responsibilities of the internal auditor.

Duration: 2 days
Type: Implementation | [Course details](#)

eLearning: HACCP Foundation

This course has been developed for food handlers and other staff in food manufacturing who need to understand the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

This course forms part of [Food Safety Foundation Qualification](#)

Duration: 2 hours
Type: Understanding | [Course details](#)

Food Safety

Food safety best practices



FSPCA Preventive Controls for Human Food

This course is developed based on the FSPCA's "standardized curriculum" recognized by FDA with some modification approved by FSPCA for better learning experience. You'll receive a certificate issued by the Association of Food and Drug Officials (AFDO) and become a PCQI.

Duration: 3 days
Type: Understanding | [Course details](#)

PAS 96:2017 Food Defence (TACCP) Guidance

This course is to equip you with the most current food industry knowledge. It introduces the application of food defence methodologies to assess and manage generic and specific threats for the development of a food defence plan.

Duration: 1 day
Type: Understanding | [Course details](#)

Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 1 day
Type: Understanding | [Course details](#)

BSI Catering Food Safety Certification

This course explains the BSI Catering Food Safety Certification, a unique global standard specifically developed by BSI to meet an industry need for catering operations. It fills the gap between traditional food safety standards and legal compliance.

Duration: 1 day
Type: Understanding | [Course details](#)

Food Fraud Prevention (VACCP)

The course will enable you to assure the authenticity of your food ingredients and packaging by minimizing vulnerabilities through a risk assessment of your supply chain. You'll use risk assessment to identify where controls may be required to detect, deter and minimize the potential for food fraud.

Duration: 1 day
Type: Understanding | [Course details](#)

Introduction to ISO/TS 22002-1:2009 Prerequisite programmes on food safety - Part 1: Food manufacturing

This Technical Specification is applicable to all organizations, regardless of size or complexity, who are involved in the manufacturing step of the food chain and wish to implement PRP in such a way as to address the requirements specified in ISO 22000:2005, Clause 7.

Duration: 1 day
Type: Understanding | [Course details](#)

Food Safety Foundation Qualification

This course is a key first step in demonstrating food safety knowledge: principles; best practice; and impact awareness of safety within food production for new starters or other team members looking to consolidate knowledge and advance their career. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 6 hours
Type: Professional qualification | [Course details](#)

eLearning: Pest Awareness

This course will enable you to recognise the different types of pests commonly found in food production, and how to prevent infestation. It covers the essential information needed, and includes a quiz to test your understanding on completion.

Duration: 4 hours
Type: Understanding | [Course details](#)

Protection Against Food Allergen

This course helps you to understand how allergen affects food safety and its impact on maintaining a better Food Safety Management System. You'll also learn about various process control on equipment / facility design, engineering controls, allergenic ingredients control, personnel practices and relevant food safety training.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Allergen Awareness

This introductory course covers the causes of allergic reactions to food, symptoms of allergic reactions and the mechanisms for controlling allergens in food production.

This course forms part of [Food Safety Foundation Qualification](#)

Duration: 2 hours
Type: Understanding | [Course details](#)

Chain of Custody; Transparency and Traceability for the Food Supply Chain

This course details the motivation and inherent challenges to achieve a chain of custody system across a global supply chain with varying levels of traceability. Specific insight will be gained across, assurance schemes and the intent of PAS 7000:2014 is referenced as an alternate model for supply chain traceability to substantiate product claims.

Duration: 2 days
Type: Understanding | [Course details](#)

Effective Foreign Matter Management in the Food Industry

This course will provide you a framework to identify the sources of foreign matter and determine appropriate controls to effectively prevent recurrence. Specific controls for glass, plastics, wood and metal have been referenced from GFSI (Good Food Safety Initiative) standards.

Duration: 1 day
Type: Understanding | [Course details](#)

eLearning: Food Safety Foundation

This course provides you an understanding on the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

This course forms part of [Food Safety Foundation Qualification](#)

Duration: 2 hours
Type: Understanding | [Course details](#)

eLearning: Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 3 hours
Type: Understanding | [Course details](#)



Medical Devices

ISO 13485, regulations and best practices

Our ISO 13485 quality management training will help you to understand the QMS requirements for medical devices, so you can ensure that you maintain compliance. By attending training on ISO 14971 you can understand how to improve your business through risk management efforts and understand how ISO 14971 applies to ISO 13485.



ISO 13485:2016 Clause by Clause

This course has been designed to provide an in depth understanding of ISO 13485:2016 by reviewing the requirements of each clause in turn, allowing you to maintain a compliant QMS.

Duration: 2 days includes optional online exam
Type: Understanding | [Course details](#)

Implementing ISO 13485:2016

This course has been designed to provide you with the knowledge and process steps to enable you to effectively implement a quality management system in line with the requirements for ISO 13485:2016. The course introduces the concepts needed to understand, develop and implement a quality management system.

Duration: 2 days includes optional online exam
Type: Understanding | [Course details](#)

CQI & IRCA Certified ISO 13485:2016 Lead Auditor

This course teaches the key principles and practices of effective quality management system audits in accordance with ISO 13485:2016 and ISO 19011, "Guidelines for auditing management systems". You'll gain the knowledge and skills to plan, conduct, report and follow up a QMS audit.

Duration: 5 days
Type: Auditing | [Course details](#)

eLearning: ISO 13485:2016 Requirements

This training course explores the requirements of the ISO 13485:2016 Quality Management System standard, discussing key principles and how the standard interacts with ISO 9001:2015 and also it serves to facilitate global alignment for Medical Device quality management systems.

Duration: 4 hours
Type: Understanding | [Course details](#)

ISO 13485:2016 Internal Auditor

This intensive course is intended for medical device quality professionals aiming to build on their knowledge of ISO 13485:2016 and evaluate the effectiveness of the quality management system in their organization.

Duration: 2 days includes optional online exam
Type: Auditing | [Course details](#)

ISO 13485:2016 Internal Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will help you to guide improvements to maintain high standards of service deliver.

Duration: 2.5 days
Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO 13485:2016 Lead Auditor Practitioner Qualification

This is the **first step on your auditor qualification** journey which will give you the foundational knowledge of the ISO 13485 MD QMS standard and key principles.

Duration: 5.5 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Medical devices regulation (MDR) Practitioner Qualification

BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments. Upon successful completion, share your internationally recognized Mark of Trust, a formal recognition of your learning and knowledge, within your organization, with clients and your peers.

Duration: 6 days

Type: Professional qualification | [Course details](#)

Requirements of the Medical Device Regulation 2017/745 (MDR)

This course conveys key concepts of the European Medical Devices Regulation. All medical devices will need to undergo a Conformity Assessment Procedure based on the MDR requirements in order to be placed on the European Union market. You will gain understanding of the requirements stipulated within MDR.

Duration: 2 days

Type: Understanding | [Course details](#)

Internal / Lead Auditor Professional Qualification

This is the **second step on your auditor qualification** journey which takes you beyond conformity audits and develops your ability to audit improvement initiatives.

Duration: 3 days

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

Medical devices regulation (MDR) Professional Qualification

BSI's interrelated qualifications consist of carefully selected training courses, delivered by industry experts, and underpinned by assessments. Upon successful completion, share your internationally recognized Mark of Trust, a formal recognition of your learning and knowledge, within your organization, with clients and your peers.

Duration: 3 days

Type: Professional qualification | [Course details](#)

Medical Device Single Audit Program (MDSAP) Fundamentals and Readiness

This course will prepare you to host a MDSAP audit and allow you to determine if your own internal QMS processes are consistent with the requirements of the MDSAP audit mode for the jurisdictions where your products are marketed.

Duration: 2 days

Type: Understanding | [Course details](#)

Internal / Lead Auditor Certified Professional Qualification

This is the **final step on your auditor qualification** journey which provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a

Type: Professional qualification | [Course details](#)

[View Auditor Qualifications pathway](#)

ISO 14971:2019 Risk Management for Medical Devices: Requirements

This course helps you gain an understanding of how ISO 14971 can improve your business and risk management efforts. You'll also understand how ISO 14971 applies to ISO 13485.

Duration: 1 day

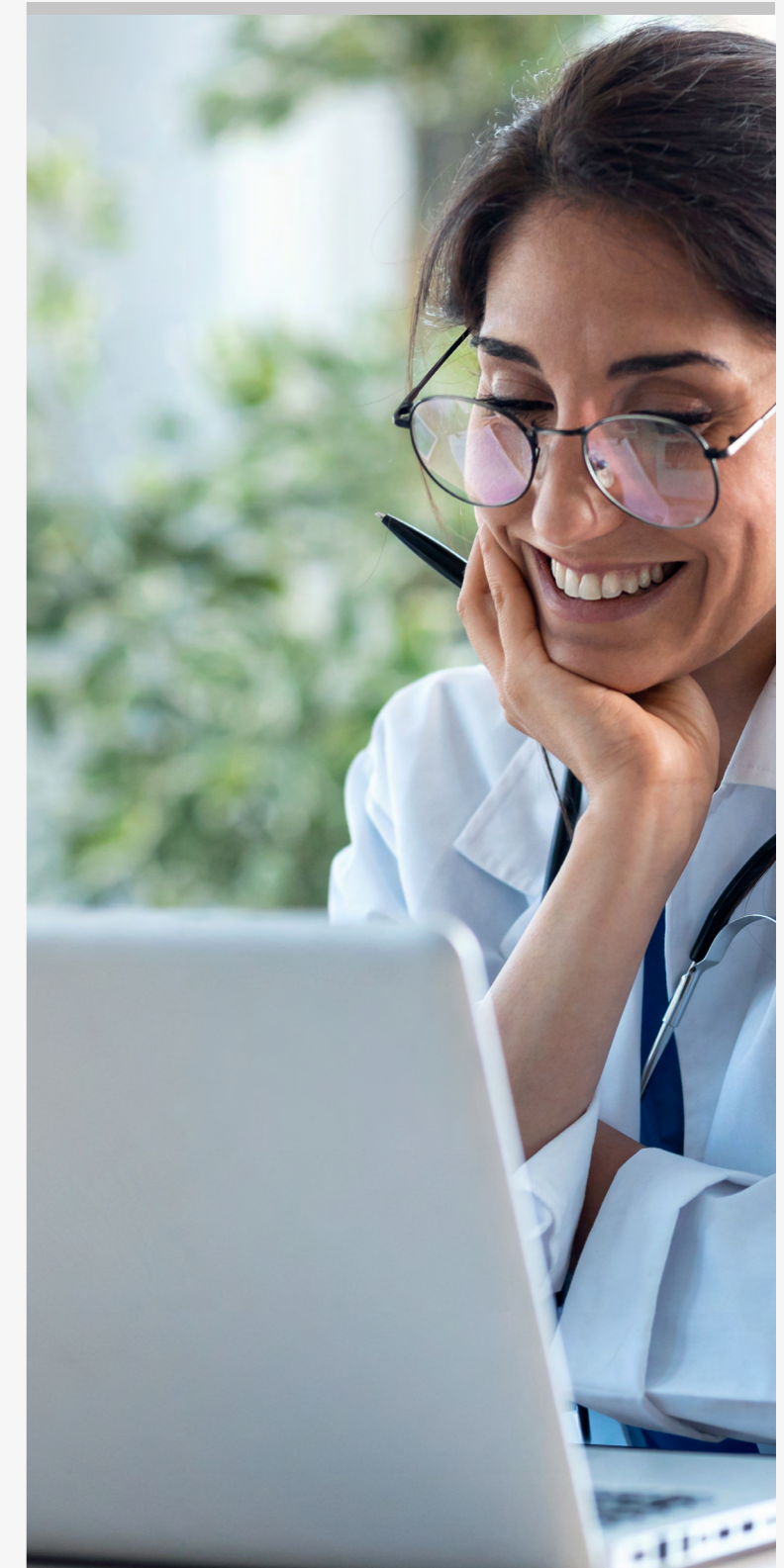
Type: Understanding | [Course details](#)

Implementation of the Medical device regulation 2017/745 (MDR) for CE marking

This course aims to offer guidance on implementation of the requirements stipulated in the MDR. It focusses on enabling you to draw up a clear concept or project plan, and how to integrate the requirements into your business and your documentation.

Duration: 3 days

Type: Implementation | [Course details](#)





Understanding of FDA 21 CFR part 820 – Quality System Regulation

This course will give you a detailed overview of the United States regulatory requirements for medical devices. Understand the expectations of the FDA 21 CFR 820 for quality system regulation and feel prepared for an FDA inspection.

Duration: 3 days
Type: Understanding | [Course details](#)

eLearning: Implementation of IVDR for CE Marking

This training course aims to offer guidance on implementation of the requirements stipulated in the IVDR into your business. The Regulation contains detailed requirements that need to be implemented, and will affect all IVD manufacturers, importers, distributors, and EU Representatives.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Awareness of the In Vitro Diagnostic Regulation

This short course will focus on how the IVDR prioritizes safety, effectiveness, and the highest standards of public health within the EU.

Duration: 1/2 hour
Type: Understanding | [Course details](#)

eLearning: The Obligations for Economic Operators within the Medical Device Regulations (EU MDR 2017/745)

This course aims to provide you with the key requirements for economic operators within the Medical Device Regulations (MDR).

Duration: 1 hour
Type: Understanding | [Course details](#)

eLearning: Introduction to Risk Management for Medical Devices

This course is designed to provide you with an understanding of ISO 14971:2019 and the impact it has on the design, development, manufacturing, and lifecycle of medical devices. It will also provide medical device manufacturers with knowledge of how ISO 14971:2019 links with the ISO 13485:2016 standard and the MDR 2017/745.

Duration: 4 hours
Type: Understanding | [Course details](#)

eLearning: Requirements for Risk Classification in the Medical Device Regulation (EU MDR 2017/745)

This short course aims to give you a better understanding of the Risk Classification requirements as per the EU MDR (2017/745). We discuss why there is a need to classify, the importance of stating the intended purpose and how this plays a role in applying the correct conformity assessment procedures.

Duration: 1 hour
Type: Understanding | [Course details](#)



Get in touch

Call us

603 921 29638 (Kuala Lumpur)

607 859 0750 (Johor Bahru)

604 202 3155 (Penang)

6082 268 338 (Kuching)

info.malaysia@bsigroup.com
bsigroup.com