

20 October 2018

Dear Stakeholders,

Invitation to comment on MSPO Assessment of IOI Plantations Services Sdn Bhd – Pamol Kluang Palm Oil Mill & estate Management Unit, Kluang, Johor

IOI Plantations Services Sdn Bhd has appointed BSI Services Malaysia Sdn Bhd to conduct MSPO Initial assessment of its Pamol Kluang Palm Oil Mill & Estate Management Unit. The details of the certification unit is as below:

Pamol Kluang Palm Oil Mill Certification unit	
Mill Name	Pamol Kluang Palm Oil Mill
Mill Capacity (tonnage/hour)	60 mt/hour
Address	8 ½ Miles, Jalan Mersing Road 86007 Kluang, Johor, Malaysia
GPS Reference (Palm Oil Mill)	103° 23' 32.3" E ; 2° 6' 39.5" N

Estate/Plantation Certification unit			
Name of Estate Management Unit		Pamol Kluang	
Estates	Address	GPS Reference	Total Concession (Ha)
Pamol Timur	Pamol Timur Estate, Jalan Kluang – Mersing, 86000 Kluang, Johor Kluang, Johor	103° 23' 08.3" E ; 2° 6' 43.01" N	2,297.92
Pamol Barat	Pamol Barat Estate, Jalan Kluang Paloh, 86000 Kluang, Johor	103° 20' 38.0" E ; 2°6' 46.9" N	2,314.33
Mamor	Mamor Estate, Jalan Kluang-Paloh, 86000 Kluang, Johor	103°18' 21.5" E ; 2° 8' 43.1	2,225.48
Unijaya	Unijaya Estate, Batu 5, Sri Lalang, Jalan Batu Pahat, K.B. 511 8609 Kluang, Johor.	103° 16' 41.5" E ; 1° 56' 26.1" N	1,260.50
Kahang	Kahang Estate, Peti Surat 14, 86700 Kahang, Johor.	103° 29' 51.83" E ; 2° 19' 55.73" N	2,419.90
Swee Lam	Swee Lam Estate, K.B.107, 81000 Kulai, Johor	103° 39' 13.6" E ; 1° 40' 29.0" N	1,160.96
Jumlah			11,679.09

BSI plans to conduct this Initial assessment from 26-29 November 2018. The assessment will be conducted based on the MS2530-3:2013 – General principles for plantations and organized smallholders & MS2530-4:2013 – General principles for palm oil mills). A copy of the standard can be obtained at <http://www.msonline.gov.my/catalog.php>. The assessment will cover legal, environment, economical, workers' health and safety, and social aspects as required by Malaysian Sustainable Palm Oil MS2530:2013 Standards.

BSI is a leading global provider of management systems assessment and certification, with more than 80,000 certified locations and clients in over 180 countries. BSI accredited to provides independent, third-party MSPO certification.

The BSI Audit Team assigned for this assessment is **Elzy Ovktafia Chairul** as Lead Auditor (Internal and External Stakeholder Consultation, Environment, OHSAS, Best Agriculture Practices at estates and Legal & Social) and **Amir Bahari** as Team Member (OHSAS, Environment, HCV, Legal and Social)

In preparation for the assessment, we would like to seek views and opinions from related stakeholders regarding to any issues that is related to this oil palm management which may determine the level of compliance. We would like to seek your views and opinions on the following aspects but not limited to:

- Environment or social aspect
- Environmental Protection
- Biodiversity conservation
- Opportunity for employment
- Company approach to community development
- Your relationship with the company
- Participation in decision making
- Free, prior and informed consent
- Human Rights & child labor protection
- Suggestion for improvement
- Compliance of the management unit

A stakeholder consultation meeting will be arranged during the assessment and the date is stated in above. You are cordially invited to provide your views and opinion during the meeting. Please inform the Scheme Manager if you would like to attend this meeting. The details are provided below.

Alternatively, you can provide your views and opinion through writing. In case your option is to provide us in writing, only comments received within 30 days from the date of this letter will be considered in the Assessment. The following details shall be included for any case we may need to contact you for clarification or follow-up on any issue raised by you.

Name:
Address:
Email:
Phone Number:
Fax Number:

If you wish your comments to be treated confidentially or to remain anonymous, please mark your reply "IN CONFIDENCE". Please direct your comments, views and opinion to:

Scheme Manager:

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**AND / Auditee:
OR**

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If there is any further complaints, dispute or grievances, please visit <https://www.bsigroup.com/en-MY/our-services/Customer-Feedback-Policy-and-Procedure/> for our available procedures.

Thank you very much for your input.

Your sincerely



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Nicholas Cheong
Scheme Manager