

bsi.

● **BSI Academy**

**Courses and qualifications guide  
2024**



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[bsigroup.com/training](https://bsigroup.com/training)  
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# Learning methods

We understand that different people learn differently, so we've devised a series of delivery formats to suit all needs. Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning we can provide a format you will be comfortable with.



## Classroom-based training

Classroom training gives learners access to a world class expert and the ability to ask questions in real time. It helps those who feel more comfortable learning as a group. It promotes peer to peer learning which is a very powerful tool in the learning and development sphere. The accelerated learning techniques that our tutors utilize ensure that knowledge and skills are developed throughout your learning journey.

## Virtual instructor led training

With BSI's live online training, you can take the same high-quality classroom course with the same expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even book a course that's dedicated to your organization, so a group of you can all train at the same time – from anywhere.

## On-demand eLearning

Our eLearning courses are great for learners that need an introduction or refresher on a particular topic. eLearning is a self-directed, interactive learning experience - at a time, place, and pace that best suits you.

## In-house training

An in-house training course is one held at your premises (or online) and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential. Planning to train 3 or more of your colleagues? This could be the ideal solution for you.

## Adaptive learning

Adaptive learning uses state of the art AI technology and high-quality video tutorials along with personalized learning analytics to support reflective practice. Delegates have access to training materials for 12 months meaning you can learn at a pace that is comfortable for you.

At the BSI Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, whilst developing your career.



BSI Training Academy envisions becoming the most reliable learning institution, fostering client development. To achieve this, we prioritize adapting to global changes, offering a diverse range of courses, including 24/7 on-demand e-learning. With a focus on sustainability, health, safety, wellbeing, and digital trust, our high-qualified tutors provide virtual, face-to-face, or hybrid training.

**Yonca Çakır**

Training Director, IMETA

BSI Training Academy





# Organizational learning

As your partner to progress, we work with organizations like yours to understand your objectives and how training and development creates success. We work with you to create training programmes which align with and meet your strategic objectives.

We excel at delivering training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses, qualifications and delivery methods.

As the creator of the world's leading standards, we offer the most comprehensive suite of management systems and business improvement training aimed at empowering your people, at any level, to increase productivity and enhance business performance.



# Qualifications – explained

Qualifications from BSI – A mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field.

We provide exciting and innovative qualifications, in a variety of subject areas to build your skills and knowledge.

## Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

## Professional

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higher- level skills, critical thinking skills and demonstrate your competence and career aspirations.

## Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

## Subject Areas

- Digital trust
- Health, safety & wellbeing
- Quality & business improvement
- Sustainability
- Governance, risk & compliance
- Food
- Built environment
- Medical devices

[View all qualifications](#)



# Client stories



## Restore Digital

Restore Digital, the largest UK owned records management company, has built a culture of quality and continuous improvement, underpinned by outstanding internal auditor training programmes from BSI. Simon Morgan explains how partnering with BSI has brought expertise, experience, and confidence to their internal auditors.

## Coca Cola Enterprises

Read about how since receiving Lean Six Sigma training from BSI, Coca Cola have climbed 39 places in "UK top 50 Call Centres", achieved 3<sup>rd</sup> place for most improved UK Call Centre and improved their end-to-end customer experience.

## Glasgow airport

Head of Assurance, Gillies Crichton, attended an ISO 22301 (Business Continuity Management) Lead Auditor training course with us which helped him to conduct audits in a more efficient way, meaning the organization can be confident that their business continuity plans are up to scratch.

## The AA

One of Britain's most well-known organizations, The AA has completed several programmes with BSI Training. The AA identified six distinctive characteristics of BSI's training for their management systems standards. Read Mark Braham, Head of Business Assurance at the AA, describe the AA's learning journey and discover why he chose BSI.

## Nipon Gohsei

After undertaking Lean Six Sigma training with BSI the benefits gained were immediately apparent. With qualified members of staff sharing a common understanding of improvement tools, they were able to apply them to the business from everyday problem solving to critical projects.

## Read all of our case studies

[Discover more here](#)

'Thank you for your extensive support and guidance though the last several days – helping us understand more about ISO 27001, guide us to further improve our processes. We at ZS Associates really appreciate all your efforts and support.'

Ali Khan, ZS Associates India Pvt. Ltd.





# Digital Trust



Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities. With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.

[Explore More Trainings](#)

## **ISO/IEC 27001:2022**

Learn to establish, implement and continually improve your information security structure.

[Find out more](#)

## **ISO/IEC 27701:2019**

Learn to implement principles of data privacy and the effectiveness of the data privacy controls in your organization.

[Find out more](#)

## **ISO 22301:2019**

Learn every aspects of business continuity planning, from understanding, implementing and auditing.

[Find out more](#)

## **PCI DSS**

Learn how to implement PCI DSS Standard requirements successfully in your organization.

[Find out more](#)

## **CSA Star**

Learn about the best practice approaches that suit your organization and build greater resilience when working with the cloud.

[Find out more](#)



# Health, safety & wellbeing

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success. We can support you with courses and qualifications to help built the confidence and competencies to minimize occupational and health risks to all stakeholders.



## ISO 45001

Access the range of health and safety training courses and qualifications to help you gain confidence and competencies to effectively manage and mitigate risks across your organisation.

[Find out more](#)

## ISO 45003

Learn what creates psychological risk and take steps to manage or eliminate it as part of an ISO 45001 occupational health and safety management system.

[Find out more](#)

## Occupational stress and other psychosocial risks

Get an overview on occupational stress and other psychosocial risks.

[Find Out More](#)

[Explore More Trainings](#)





# Quality & business excellence

Training in quality and business excellence will provide you with an awareness of systems, tools and techniques to implement and audit against a variety of standards. Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through courses and qualifications in this practice area.

[Explore More Trainings](#)

## **ISO 9001**

Understand what a quality management system is, how to implement it, and how to audit your system.

[Find out more](#)

## **Six Sigma**

Get a high level of competence in business process improvement techniques and to make a real difference to your organization performance.

[Find out more](#)

## **IATF 16949**

Global technical specification and quality management standard for the automotive industry outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

[Find out more](#)

## **ISO 13485**

Understand how to meet regulatory requirements to increase patient safety and monitor supply chains for continuous improvement.

[Find out more](#)



Give complete confidence to your customers and supply chain that you have the desired skills and competence in sustainability. With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.



## **ISO 14001**

Environmental Management System (EMS) courses and qualification will help you to better understand standard, how to implement it, and how to audit your system.

[Find out more](#)

## **ISO 50001**

Energy Management training courses are designed to help to understand and implement with confidence. With these training you will learn how to achieve greater savings and avoid common mistakes,

[Find out more](#)

## **Business Responsibility and Sustainability reporting (BRSR)**

This training course on SEBI framework requirements for reporting uses an activity-based, delegate-centered approach.

[Find out more](#)

## **Global Reporting Initiative**

Lean to establish the systems and processes necessary to conduct stakeholder engagements, analyse the inputs and thereby develop their strategy for Sustainable Development

[Find out more](#)

## **ISO 14064**

Facilitate the ability to track performance and progress in the reduction of GHG emissions and/or increase in GHG removals through our carbon footprint training courses.

[Find out more](#)

## **BS ISO 14046 Water Footprint**

This training course enables organizations to assess and account for their water use, and to identify, plan and implement measures to achieve water savings through the systematic management of water.

[Find Out More](#)

[Explore More Trainings](#)





Our Governance, Risk and Compliance courses and qualifications provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity. Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.

## **ISO 31000:2018**

Learn the concepts of risk management with practical tools and methods of implementing risk management.

[Find out more](#)

## **ISO 37001:2016**

Learn about the effective anti-bribery systematic framework to identify bribery risk and implement controls to manage it.

[Find out more](#)

## **ISO 39001**

Learn how to identify the key concepts and principles related to road traffic safety management system for your organization.

[Find out more](#)

## **ISO 14971:2019**

Learn In-depth knowledge of how ISO 14971 links to ISO 13485 and the regulations; MDR 2017/745 and IVDR 2017/746

[Find out more](#)

[Explore More Trainings](#)





**Sector based  
courses  
and qualifications**





Internationally recognized, Information Security standards helps organizations manage and protect their information assets so that they remain safe and secure, using this excellent framework. It helps you to continually review and refine the way you do this, not only for today, but also for the future.

You simply can't be too careful when it comes to information security. Protecting personal records and commercially sensitive information is critical. ISMS standards helps you implement a robust approach to managing information security (infosec) and building resilience.

## **ISO/IEC 27001:2022**

Learn to establish, implement and continually improve your information security structure

[Find out more](#)

## **ISO/IEC 27701:2019**

Learn to implement principles of data privacy and the effectiveness of the data privacy controls in your organization.

[Find out more](#)

## **ISO 22301:2019**

Learn every aspects of business continuity planning, from understanding, implementing and auditing

[Find out more](#)

## **BS 10012:2017**

Learn how to evaluate the effectiveness of a Personal Information Management System (PIMS) including the requirements of GDPR.

[Find out more](#)

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Learn how to evaluate the effectiveness of a Personal Information Management System (PIMS) including the requirements of GDPR.

[Find out more](#)

## **CSA Star**

Learn about the best practice approaches that suit your organization and build greater resilience when working with the cloud.

[Find out more](#)

## **PCI DSS**

Learn how to implement PCI DSS Standard requirements successfully in your organization

[Find out more](#)

[Explore More Trainings](#)



Demonstrate your commitment to food safety and standards across the entire food and beverage supply chain – with courses and qualifications from BSI.

## ISO 22000

Our Food Safety Management System courses are activities based, resulting in a deeper understanding of material and a greater, immediate impact of job performance.

[Find out more](#)

## BRCGS

The BRCGS Global Standard for Food Safety is regarded as a benchmark for compliance to good practice in food industry standards and is a GFSI (Global Food Safety Initiative) recognized Standard.

[Find out more](#)

## FSSC 22000

Food safety system certification is ISO based, internationally accepted certification scheme for auditing and certification of food safety within the food and beverage manufacturing sector.

[Find out more](#)



## Food safety culture

Encouraging the right behaviours and actions within the food organisation has become known as a culture of food safety. While the concept isn't new, the path to a culture of safety hasn't been always clear

[Find out more](#)

## Food safety qualification

Food safety foundation is suitable if you are new to a role in food and need to understand the principle of food safety and hygiene, HACCP and Allergene.

[Find out more](#)

## HACCP

Our range of HACCP and Food Handling Skills courses teach individuals and groups how to manage food safely, and competency in risk analysis and hazard management

[Find out more](#)

[Explore More Trainings](#)





Digital connectivity and the drive to become more sustainable is rapidly changing the way vehicles are made, owned, and used. From the rise of autonomous vehicles, the move to renewable energy, the development of new modes of transport, and smart transportation systems.

At BSI, we're working with organisations throughout the transport and mobility value chain to help them prepare for the opportunities ahead. To build trust in the safety, security, and sustainability of their people, products and processes.

## **IATF 16949**

outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

[Find out more](#)

## **TISAX**

This course introduces the VDA ISA catalogue, aligned with the TISAX® concept, allowing you to showcase robust information security practices to customers and within your organization, ensuring a competitive edge.

[Find out more](#)

## **Measurement Systems Analysis (MSA)**

Learn about methods used to assess the quality of a measurement system, and to understand the sources of variation present and the impact on the measurement result.

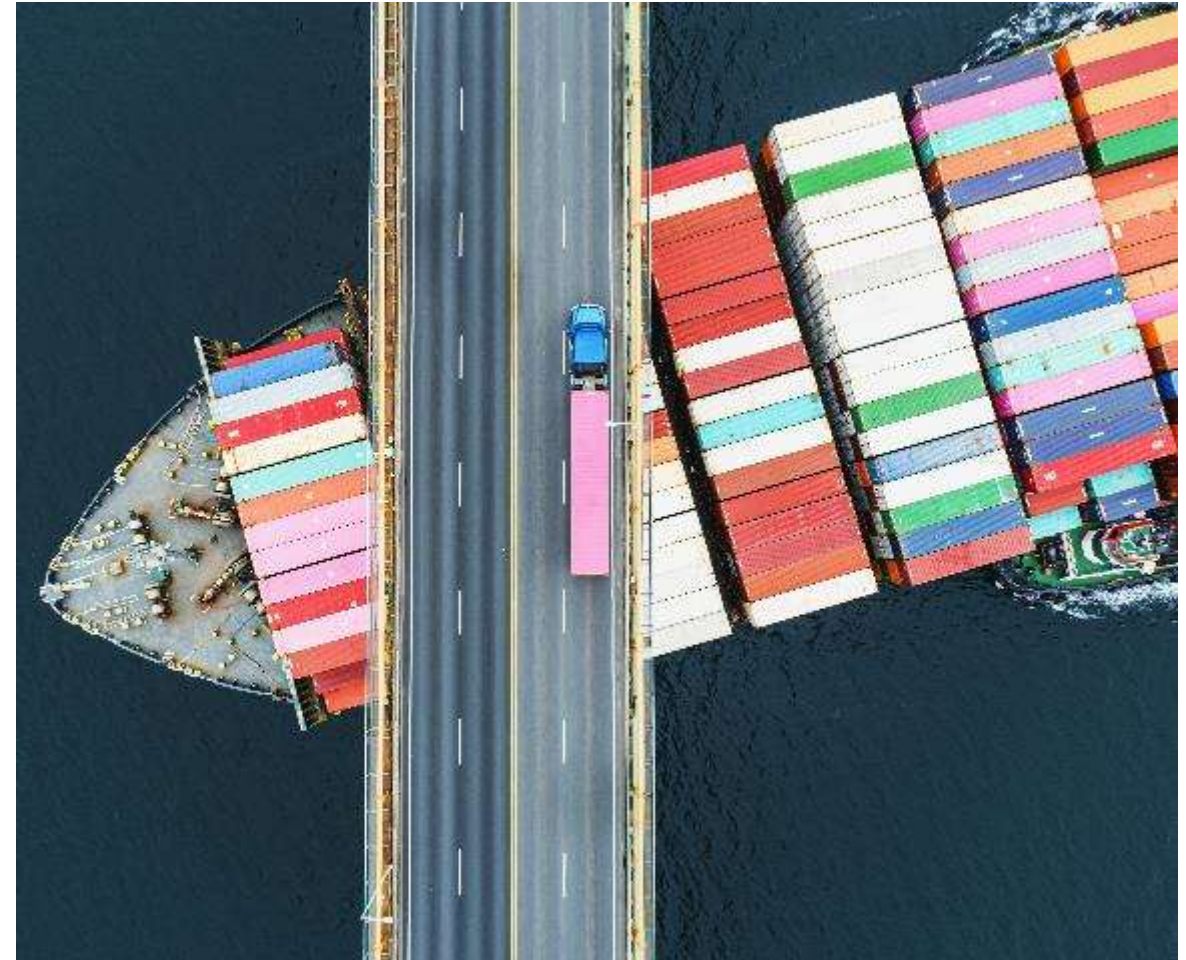
[Find out more](#)

## **Potential Failure Mode and Effects Analysis (FMEA)**

Learn how FMEA can be used to evaluate the risks associated with product and process design.

[Find Out More](#)

[Explore More Trainings](#)



We understand the challenges of implementing and ensuring continued compliance of medical devices. Our courses and qualifications allow you to have a detailed look at some of the most important sections of bringing a successful product to market within this highly regulated sector.



## **Pharmaceutical Good Distribution Practice (GDP)**

Learn about the regulatory environment and the impact through market authorization, distribution, and lifecycle of pharmaceutical products.

[Find out more](#)

## **Pharmaceutical Good Manufacturing Practice (GMP)**

Learn about the fundamental principles of pharmaceutical GMP (PIC/S), the regulatory environment and product realization through market authorization, manufacturing, and lifecycle requirements.

[Find out more](#)

## **ISO 22000:2018 Food Safety**

Learn about the food safety concepts that can help organization to understand the stake holders concern, and gain confidence about the quality and product safety.

[Find out more](#)

## **ISO 13485:2016**

Learn in detailed at some of the most important sections of bringing a successful medical device product to market within this highly regulated sector.

[Find out more](#)

## **ISO 14971:2019**

Learn In-depth knowledge of how ISO 14971 links to ISO 13485 and the regulations; MDR 2017/745 and IVDR 2017/746

[Find out more](#)

## **ISO/IEC 27001:2022**

Learn to establish, implement and continually improve your information security structure

[Find out more](#)

## **ISO/IEC 27701:2019**

Learn to implement principles of data privacy and the effectiveness of the data privacy controls in your organization.

[Find out more](#)

## **ISO 50001:2018**

Learn how to establish systems and processes that will reduce your energy costs, cut your environmental impact and boost your reputation

[Find out more](#)

## **ISO 14064:2019**

Learn how to facilitate the ability to track performance and progress in the reduction of GHG emissions and/or increase in GHG removals

[Find out more](#)

## **ISO 45001:2018**

Learn about an effective occupational health and safety management in an organization and prevent work-related injury and ill health to workers and more.

[Find out more](#)

[Explore More Trainings](#)





## Building information modelling - ISO 19650, PAS 1192 courses

The aim of this course is to raise awareness of, and to explain the basic principles of Building Information Modelling (BIM). The course will enable you to understand the concepts of BIM [Find out more](#)

## ISO 41001

ISO 41001 helps you as a facility management provider recognize the scope of your responsibilities and create a management structure, with appropriate resources to address your needs and the strategies of those you deliver services too. [Find out more](#)

## ISO 55001

Our experts can help you to understand and audit an Asset Management system, enabling you to better manage financial, physical or organizational assets. This could lead to better operating results, increased performance, and improvement to your bottom line. [Find out more](#)

Across the built environment, from housing, industrial, commercial, hospitals and schools, to civil engineering, infrastructure and urban spaces, our training is designed to help you build resilience, embrace new technologies and be fit for the future.

[Explore More Trainings](#)



Improving energy efficiency has never been more important. Reducing energy use doesn't just make economic sense, but it also makes social and environmental sense, too.

Our courses can help you address these issues in your organization to accelerate progress towards a more sustainable world.

## ISO 50001

Understand and implement an energy management system so that you may achieve greater savings, faster, while avoiding common mistakes.

[Find out more](#)

[Explore More Trainings](#)





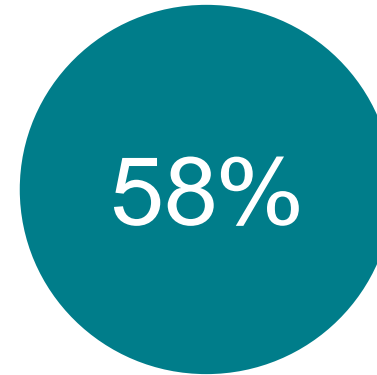
# Why partner with BSI?



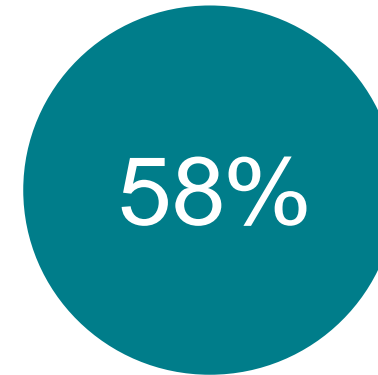
Great organizations need great people.

133520 People trained in 2023

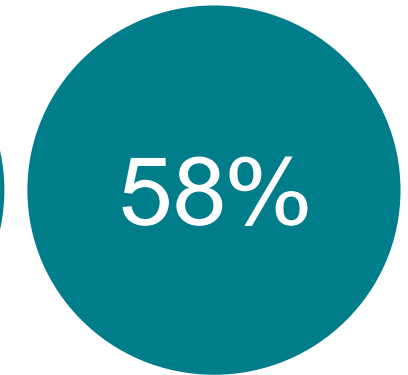
## Why choose BSI?



74% of employees do not feel they are reaching their potential



40% of employees with poor training leave their jobs within the first year



58% of workers say training and development is the most important workplace policy



# Training Schedule

Category	topic	ISO Number	Title	Duration	Wepage link	Jan	Feb	Mar	Apr	May	Jun
All Sectors	Quality	ISO 9001:2015	Quality Management <i>Internal Auditor training course</i>	2 days	<a href="#">Register</a>	13 to 14	10 to 11	04 to 05 11 to 12	15 to 16	02 to 03	07 to 08
All Sectors	Quality	ISO 9001:2015	Quality Management CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	08 to 12 19 to 21 & 27 to 28 29 to 02	05 to 09 16 to 18 & 24 to 25 26 to 01	11 to 15 22 to 24 & 30 to 31 29 to 03	08 to 12 12 to 14 & 20 to 21 29 to 03	06 to 10 17 to 19 & 25 to 26 27 to 31	07 to 09 & 15 to 16 17 to 21
All Sectors	Quality	ISO 9001:2015	Quality Management Certified Lead Implementer training course	5 days	<a href="#">Register</a>			18 to 22		20 to 25	24 to 28
ICT	Digital Trust	ISO/IEC 27001:2022	Information Security Management CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	08 to 12 19 to 21 & 27 to 28 20 to 21 & 26 to 28 22 to 26 29 to 02	05 to 09 12 to 13 & 15 to 17 16 to 18 & 24 to 25 19 to 23 26 to 01 27 to 02	02 to 03 & 09 to 11 04 to 08 11 to 15 18 to 22 25 to 29 29 to 31 & 06 to 07	05 to 07 & 13 to 14 08 to 12 22 to 26 26 to 28 & 04 to 05	06 to 10 17 to 19 & 25 to 26 27 to 31 13 to 17	03 to 07 17 to 21 07 to 09 & 15 to 16 21 to 23 & 29 to 30



# Training Schedule

Category	topic	ISO Number	Title	Duration	Wepage link	Jan	Feb	Mar	Apr	May	Jun
ICT	Digital Trust	ISO/IEC 27001:2022	<i>Information Security Management Certified Lead Implementer Professional (CLIP) training course</i>	5 Days	<a href="#">Register</a>	08 to 12	12 to 16	11 to 15	08 to 12	27 to 31	10 to 14
						29 to 02	19 to 23	25 to 29	29 to 03		24 to 28
ICT	Digital Trust	ISO/IEC 27001:2022	<i>Information Security Management CQI and IRCA Lead Auditor Conversion training course</i>	5 Days	<a href="#">Register</a>	19 to 21	28 to 01	21 to 23	18 to 20	09 to 11	24 to 26
ICT	Digital Trust	ISO/IEC 27001:2022	<i>Information Security Management Implementation training course</i>	2 Days	<a href="#">Register</a>		20-21		15 to 16	27 to 28	
ICT	Digital Trust	ISO/IEC 27001:2022	<i>Information Security Management Transition training course</i>	2 Days	<a href="#">Register</a>	17 to 18	24 to 25	04 to 05	25 to 26	30 to 31	24 to 25
ICT	Digital Trust	PCI DSS version 4.1	<i>Payment Card Industry Data Security Implementation training course</i>	2 Days	<a href="#">Register</a>	23 to 24		16 to 17	19 to 20	11 to 12	
ICT	Digital Trust	CSA Star	<i>The Cloud Security and Privacy Governance and Compliance Certified CSA Star Auditor training course</i>	2 Days	<a href="#">Register</a>					23 to 24	

# Training Schedule

Category	topic	ISO Number	Title	Duration	Wepage link	Jan	Feb	Mar	Apr	May	Jun
ICT	Digital Trust	ISO/IEC 27701:2019	<i>Privacy Information Management</i> Certified Lead Implementer Professional (CLIP) training course	5 Days	<a href="#">Register</a>	29 to 02	19 to 23	25 to 29	22 to 26		17 to 21
ICT	Digital Trust	ISO/IEC 27701:2019	<i>Privacy Information Management</i> Lead Auditor training course	5 Days	<a href="#">Register</a>		05 to 09				
ICT	Digital Trust	NIST Cybersecurity Framework	Implementation training course	2 Days	<a href="#">Register</a>		10 to 11			06 to 07	
All Sectors	Digital Trust	ISO 22301:2019	<i>Business Continuity Management</i> CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	15 to 19	26 to 01	11 to 15	15 to 19	13 to 17	03 to 07
All Sectors	Digital Trust	ISO 22301:2019	<i>Business Continuity Management</i> Certified Lead Implementer Professional (CLIP) training course	5 Days	<a href="#">Register</a>	15 to 19 29 to 02	05 to 09	04 to 08 18 to 22	29 to 03	27 to 31	24 to 28
Healthcare	Quality	ISO 13485:2016	<i>Quality Management Systems for Medical Devices</i> Internal Auditor training course	2 Days	<a href="#">Register</a>	30 to 31		14 to 15			27 to 28



# Training Schedule

Category	topic	ISO Number	Title	Duration	Webpage link	Jan	Feb	Mar	Apr	May	Jun
Healthcare	Quality	ISO 13485:2016	<i>Quality Management Systems for Medical Devices</i> CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	22 to 26		18 to 22		27 to 31	24 to 28
All Sectors	Sustainability	ISO 14001:2015	<i>Environmental Management</i> CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	15 to 19	26 to 01	18 to 22	22 to 26	13 to 17	10 to 15
All Sectors	Health & Safety	ISO 45001:2018	<i>Occupational Health and Safety Management</i> CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>	29 to 02	12 to 16	04 to 08 26 to 30	08 to 12	20 to 24	17 to 21
All Sectors	Sustainability Health & Safety Quality	ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018	<i>Integrated Management System</i> Combined Internal Auditor training course	3 Days	<a href="#">Register</a>	17 to 19	16 to 18	13 to 15	24 to 26	20 to 22	03 to 07
All Sectors	Sustainability	ISO 50001:2018	<i>Energy Management</i> CQI and IRCA Lead Auditor training course	5 Days	<a href="#">Register</a>		26 to 01			06 to 10	24 to 28
All Sectors	Sustainability	Global Reporting Initiative (GRI)	Certified training course	2 Days	<a href="#">Register</a>	04 to 05 29 to 30	08 to 09 22 to 23	04 to 05 18 to 19	11 to 12 29 to 30	06 to 07 27 to 28	06 to 07 27 to 28

# Training Schedule

Category	topic	ISO Number	Title	Duration	Wepage link	Jan	Feb	Mar	Apr	May	Jun
All Sectors	Sustainability	ISO 14064-1:2006	<i>Carbon Footprint Verification</i> Introduction and Implementation training	2 Days	<a href="#">Register</a>	29 to 30	29 to 01	21 to 22	18 to 19	30 to 31	20 to 21
Food	Health & Safety	BRCGS Issue 9	<i>BRCGS Global Standard for Food Safety Issue 9</i> Lead Auditor training	5 Days	<a href="#">Register</a>			25 to 29		27 to 31	
Food	Health & Safety	FSSC 22000 v6.1	Lead Auditor training	5 Days	<a href="#">Register</a>	22 to 26	19 to 24		22 to 26		
Food	Health & Safety	ISO 22000:2018	<i>Food Safety Management System</i> CQI and IRCA Certified Lead Auditor training course	5 Days	<a href="#">Register</a>						17 to 21
All Sectors	Digital Trust	ISO 31000:2018	<i>Risk Management System</i> Implementation training	2 Days	<a href="#">Register</a>	13 to 14	13 to 14	11 to 12	11 to 12	23 to 24	13 to 14
All Sectors	Digital Trust	ISO 31000:2018	<i>Risk Management System</i> Certified Risk Professional (CRISP) training	5 Days	<a href="#">Register</a>	08 to 12		25 to 29	08 to 12	24 to 26 & 01 to 02	24 to 28



# Training Schedule

Category	topic	ISO Number	Title	Duration	Wepage link	Jan	Feb	Mar	Apr	May	Jun
ICT	Digital Trust	ISO 20000 to1:2018	<i>IT Service Management System</i> CQI and IRCA Lead Auditor training	5 Days	<a href="#">Register</a>	15 to 19				13 to17	17 to 21
ICT	Digital Trust	ISO 20000 to1:2018	<i>IT Service Management System</i> Certified Lead Implementer Professional (CLIP) training	5 Days	<a href="#">Register</a>					27 to 31	
Automotive	Quality	ISO IATF 16949:2016	<i>Automotive Quality Management System</i> Internal Auditor training	2 Days	<a href="#">Register</a>	18 to 19	19 to 20	28 to 29			27 to 28
All Sector	Sustainability	SA 8000	<i>Social Accountability</i> Internal Auditor Training	2 Days	<a href="#">Register</a>			28 to 29			