●Hybrid audit program: optimize and maximize the value of your assessment services

bsi.

Hybrid audits have become increasingly popular thanks to their ability to provide a more sustainable, flexible, and streamlined approach to audit delivery. The remote and virtual elements also provide access to in-demand expertise more quickly while reducing the need for travel and improving your carbon footprint.
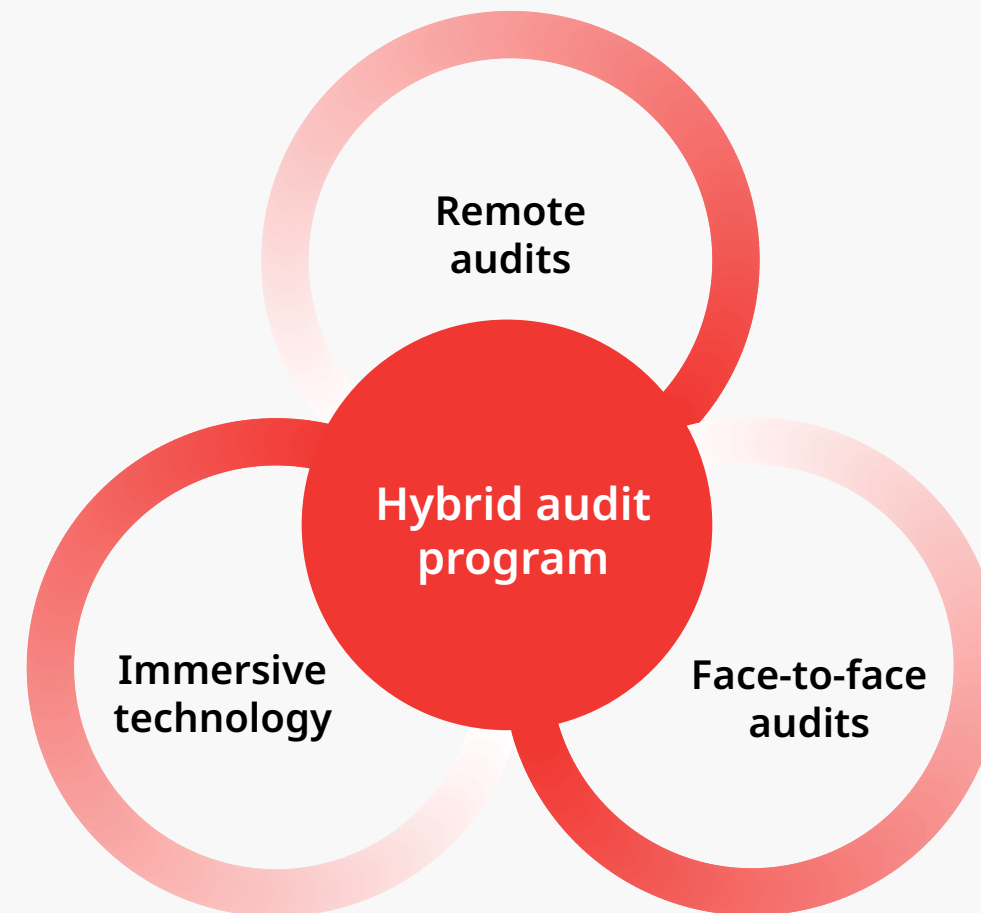
Through our continuous improvement process and data from 100,000 remote and face-to-face studies, we can design a hybrid audit program that is completely optimized to meet your needs. Our centralized platform allows you to collect, analyze and share audit data from anywhere, while our global footprint enables fast access to the right industry expertise, local knowledge and language.

Combining on-site and remote audits with immersive technology, hybrid audits can be optimized to improve collaboration and enhance delivery, so that scheduled audits are smooth and efficient.

Read on to discover the different ways your organization can benefit from BSI's hybrid audit program.

●Hybrid audit program

Hybrid audit programs combine physical face-to-face audits, remote audits and integrated technology to optimize and deliver the best solutions for the client.

Remote audits

Hybrid audit program

Immersive technology

Face-to-face audits

●What is a hybrid audit program?

Hybrid audit programs combine physical face-to-face audits, remote audits and integrated technology to optimize and deliver the best solutions for the client across the breadth of their audit program.

Hybrid audit programs allow auditors to enrich their findings with more visual information and data, deploy optimal technology, and record links to specific digital records that require investigation. They are also completely digitally secure, increasing the context and value of the audit data being collected.

● Is a hybrid audit program the same as a remote audit?

No. Hybrid audit programs do use remote audits but combine them with on-site auditing wherever this adds more value – when reviewing an organization's operation, support and resources, for example, or when on-site is required by the audit scope. In some instances, a client's audit program may specify face-to-face audits only. We still use our robust hybrid audit program planning tool to make sure these audits are also optimized for productivity, effectiveness and risk management.

●Benefits of a hybrid audit program?

A combination of in-person audits and tools such as mobile apps, drones and wearable technology, hybrid audit programs identify risks and systematically optimize clients' and auditors' time, data insights and outcomes. They also reduce the carbon footprint of everyone involved.

●Five key benefits of hybrid audit programs:

A streamlined audit process

- A hybrid model makes it easier to prepare, conduct and review audits across multiple roles, locations and geographies for both the client and the audit team. In BSI's Connect Portal you will find pre-audit questionnaires and technology requirements to streamline the planning process.

- Audit reports and findings can be shared faster and more broadly with other functions, leaders and teams regardless of location.

Reduce your emissions and carbon footprint

- With virtual meetings reducing the need for travel, hybrid audit programs can contribute significantly toward your company's sustainability targets.

- At BSI, we have calculated the carbon footprint of our auditing service and will share the results with you to aid reporting on sustainability, taking into account your own reduced travel.

Broader global coverage

- Hybrid audit models provide you with direct remote access to expertise that is either in high demand or in a niche area, allowing you to solve difficult problems more quickly, reducing complexity and delays in your audit schedule, and driving value.

Minimize the impact of audit disruptions

- Because teams can meet, collaborate, gather and review documentation remotely, there is less pressure and complexity to coordinate physical meetings.

- That means less travel, fewer schedule clashes and reduced disruption.

- Hybrid audits also reduce the risk of delays caused by weather, travel, sickness or mechanical issues.

- This ensures more on-time delivery of scheduled audits, activities and reports, increasing everyone's productivity and effectiveness.

Improve efficiency, productivity, and wellbeing

- With a more automated document and review process, auditors can better prepare for the initial meetings and visits.

- Time and effectiveness for auditors and clients is streamlined.

- Hybrid audit programs allow for greater productivity and improved work-life balance for both your teams and the auditors themselves.

How can BSI help?

Optimized audits based on robust, objective data

We conducted a study that objectively examined audit results for more than 100,000 remote and face-to-face audits over three years. By combining these findings with our continuous improvement process, we'll make sure your hybrid audit program is based on the best data.

We analyze the requirements of your audit program and intentionally design the optimal program to meet your needs. We can optimize your audit delivery model by audit type, clauses, expertise and timetable, delivering the best value in terms of technology, time, cost and outcome.

Global distribution, local knowledge

We have optimized our global distribution of auditors to ensure we can meet the specific needs of different sectors and geographies. This allows us to deliver your hybrid audit program using the right local context, knowledge and language.

Quick, flexible access to the right expertise

Our global footprint and leadership position allows you to easily access experts in high demand or niche industries with more flexibility and shorter lead times regardless of geography.

Intelligence and insight

We deploy artificial intelligence and data science to deliver the most effective hybrid audit program for you. Our constant monitoring of program performance and outcomes minimize risks, ensures compliance and drives value for your business.

Centralized access to a broader range of analyses

Through BSI Connect Plus, you can collect, analyze and share audit data from a single, centralized platform, reducing inconsistencies from multiple audits, partners, data sources and software.

We also help in centralizing and optimizing audit knowledge so your team doesn't have to spend time and effort on where and when in-person audits need to happen.

BSI Connect Plus also allows you to integrate a wide range of data sources, allowing for broader data collection and analysis, with findings presented via an intuitive and user-friendly tool.

Value stories

1 Combining technology and connectivity to ensure on-time audit delivery

A global defense contractor, whose promise is to innovate and inspire with relentless speed, needed us to deliver our scheduled audits without delays. Despite the COVID-19 lockdown, we had to ensure they could continue to deliver to their customers ahead of their promised deadlines.

Due to the sensitivity of the client's work, remote audits via video were not an option. We quickly deployed our immersive technology and processes and trained the client's team on the ground to wear and utilize smart glasses.

This enabled us to see what the client's internal auditor was seeing and conduct the regularly scheduled audits on time and without disruption.

BSI's continuous innovation pipeline provided an agile response to keep our client's customers satisfied. In addition, the training we provided enabled our client to deploy the smart glasses across its sites to continue its own internal auditing process, aligned with its innovative spirit.

Audits were successfully delivered on time, keeping mission-critical defense, space and aircraft projects on schedule without disruption or late penalties.

2 Driving best practice through integrated audit data

A leading global manufacturer of automobile parts partnered with BSI to capture and align its audits in nearly 30 countries for multiple management systems schemes, creating a truly integrated management system.

The ability to harness the company's internal audit data in one place allows the client to align metrics across its global network. Through BSI's Connect Portal, the client can review all of the data from its sites, audits and schemes, allowing teams to access one high-level overview or deep dive into individual sites and/or schemes.

This allows the client to prioritize areas of improvement that will offer the biggest impact. The data is accessible 24/7 and is constantly updated, which enables them to consistently and confidently roll out informed, data-driven improvements across their business.

> **To set up and learn more about an optimized hybrid audit program for your business**
>
> **Contact Us | bsigroup.com/en-in**