



BSI Training Academy

ISO 9001:2015 **Internal Auditor** training course

Essential information about the course

Level



An ineffective audit can mean severe consequences - resulting in process failure, customer dissatisfaction and regulatory noncompliance. By learning to audit processes in relation to the internationally recognized ISO 9001:2015 Quality Management Systems, you'll optimize your auditing skills and boost your internal audit capabilities. You'll gain confidence in planning and performing an effective audit, as well as reporting and assessing corrective action where necessary.

This course develops the necessary skills to assess and report on the conformance and effectiveness of organizational processes in relation to ISO 9001:2015. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

"Great course, excellent tools and examples to practically apply the theoretical knowledge acquired" Rhea Systems, UK-based manufacturing company

Our course agenda

Day 1

- Intended outcomes
- Components overview
- Internal audit requirements
- ISO 19011 Auditing guidelines
- Auditing terms & definitions
- Plan, execute, report & close-out
- Process for auditing
- Audit evidence & programme
- Audit scope, objectives & criteria
- Principles of auditing
- Audit activities & responsibilities
- Planning & initiating the audit
- Document review & sampling
- Audit work documents
- Executing the audit
- Opening meeting
- Communications, attributes & questions
- Verifying information
- Recording the objective evidence
- Internal audit video

Day 2

- Executing the audit
- Nonconformities
- Simulated internal audit
- Documenting nonconformities
- Preparing audit conclusions & closing meeting
- Report an audit
- Typical audit report contents
- Audit close-out
- Quiz
- Course review & questions
- Reflection & feedback



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

bsi.

...making excellence a habit.™

ISO 9001:2015 **Internal Auditor** training course

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This is the course for you if:

- Anyone involved in the auditing, maintaining or supervising of an ISO 9001:2015 Quality Management System.

What is the course like?

- Two days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials

How will I benefit?

- Prepare, conduct and follow-up on audit activities
- Identify and apply the benefits and requirements for an ISO 9001:2015 Quality Management Systems (QMS) internal audit
- Gain the skills to assess an organization's capability to manage its QMS
- Write factual audit reports and assess corrective actions

Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.

“Excellent tutor and delivery style, there was a lot to get through in two days, but the course content was well paced by the tutor.”

Compressor Products International, Australian supplier of products and services to the compression industry

Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

Next steps with the BSI Academy



Want to learn more? You may be interested in:
ISO 9001:2015 Lead Auditor course