

Impartiality Commitment

Impartiality is the governing principle of how BSI provides its services. Impartiality means acting fairly and equitably in its dealings with people and in all business operations. It means decisions are made free from any engagements of influences which could affect the objectivity of the decision making.

In order to achieve objectivity in the implementation and delivery of CDM Scheme, BSI Pacific Limited is committed to implement the following:

- Shall adhere to BSI Group Policies, such as Impartiality, Integrity, ABMS, ISMS, OHSMS, Independence and Authoritativeness. The following Impartiality Commitment is specifically for the CDM scheme only.
- shall ensure all level of the organization understand and implement the policies on safeguarding impartiality;
- shall comply with applicable laws and regulations, and relevant guidelines, policies, and requirements of UNFCCC, and conducts validation and verification/certification activities in a credible, independent, non-discriminatory, and transparent manner and always ensure the integrity during the whole process;
- shall provide and equip sufficient human resources (internal and external), financial and other resources required to conduct validation, verification/certification activities in a credible and impartial manner
- shall ensure that all staff will act impartially and stoutly avoid any conflict of interest that may compromise its ability to make impartial decision
- shall ensures that all staff participated in validation, verification/certification activities will be free of any commercial, financial, over-familiarity or other pressure that might affect the process and decisions. Also, all related personnel shall not accept any sponsorship or participate in any activities or events of any kind that might affect or threaten impartiality and objectivity of CDM project validation, verification/certification activities;
- will not engage in any activities that might affect impartiality and independence of validation/verification/certification decision within the CDM project activity or programme of activities process. In addition, validation, verification/certification activities will not be subjected to any influence or pressure of business activities conducted by any related organizations or their affiliated organizations, and to secure the impartiality and independence of validation, verification, and certification activities;
- shall ensure its personnel (internal and external) have no relationship that creates threats to its impartiality and will take response actions against any threats to impartiality arising from any internal and or external individuals, entities, or organizations;
- shall establish, implement and maintain policies and procedures in handling complaints, appeals and disputes from clients or otherwise in connection with validation and verification business or other related matters in an impartial manner.

- shall formulate, document, and implement policies safeguarding impartiality and publishes them on its website for social and public supervision on its website.

BSI Pacific Limited

June, 2023