



BSI Training Academy

ISO 9001:2015 Auditor Refresher training course

Essential information about the course

Level



As the world's leading Quality Management System (QMS), ISO 9001 helps organizations to increase customer satisfaction, deliver quality products and services, and continually improve. So it's no surprise that organizations invest in training their people to get the knowledge and skills to use ISO 9001 and build a resilient organization.

If you have current ISO 9001 knowledge and some experience of internal auditing for this management system, but would benefit from a refresh and improved confidence in conducting internal audits in accordance with ISO 19011, then this is the course for you.

An ISO 9001 QMS allows you to monitor quality across all operations. And critical to this is the way you monitor the system's performance. An internal audit allows you to assess your organization's quality management in detail.

Packed with practical activities, group discussion and classroom learning, this course will enable you to be confident that your ISO 9001 framework remains effective and compliant, helping you to continually improve the way your business operates. Take the next steps in your ISO 9001 journey to make sure your QMS stays compliant, fulfils its potential and gives you maximum benefit. This course will cover the vital skills to effectively conduct an internal audit of a QMS.

Our course agenda

Day 1

- Welcome and introductions
- Course aims, objectives and structure
- Introduction to auditing
 - Guidelines for auditing
 - Typical audit activities
 - Benefits of auditing
 - Principles of auditing
- Overview of ISO 9001
 - Key concepts and principles
 - Processes and systems
- Audit process
- Responsibilities of an auditor
- Using checklists
- Conducting the audit
- Audit reports and audit follow up
- Adding value to the audit
- Review and final questions

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We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This course is for you if:

- You already have a deep understanding of ISO 9001
- Your auditing knowledge and skills are in need of a refresh
- You would like to feel more confident in your abilities to audit a QMS

What's the course like?

- One day
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

How will I benefit?

- Gain the confidence to prepare, conduct and follow up on ISO 9001 audit activities
- Understand the guidelines of management system auditing according to ISO 19011
- Develop professionally
- Network with likeminded peers

Why invest in training from BSI?

Our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

Training delivered in-house only



Contact us for a customized quote
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Talk to one of our experts to find out more

Find out more.

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