



## BSI Training Academy

# ISO 9001:2015 Quality Management Systems Diploma training

## Essential information about the diploma

Level **1**

ISO 9001 Quality Management Systems (QMS) help you monitor and manage the quality of all operational performances, aiming to increase customer satisfaction, deliver quality products and services and continually improve. It outlines ways to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. ISO 9001:2015 should enable you to build one management system within your organization as the framework to how your organization operates.

This Diploma centres on guidance in ISO 9000:2015, covering fundamentals and vocabulary and ISO 9001:2015 *Requirements for a Quality Management System*. (ISO 9004:2018

may be of use to you but is not part of the diploma). You will benefit from a thorough grounding in the philosophies and requirements behind the ISO 9000 series of standards and management systems in general. This diploma has been designed for all who would benefit from a broad understanding of what ISO 9001 is, how it will impact your role and the benefits that should be seen from adopting its principles.

You will receive support from our expert tutors with feedback after each module submission to ensure you complete the diploma feeling confident that you can apply your new knowledge and expertise across a wide spectrum of situations in your organization.

## Our Diploma module structure

1. Introduction
2. Quality Management Systems and quality standards
3. Quality management principles
4. Challenges faced by organizations in a fast moving dynamic environment
5. Leadership within the management system
6. Planning within the management system
7. Planning of resource requirements
8.
  - a. Operational planning and control
9. Review of performance
10. Auditing, management review and improvement
  - a. The role of auditing within a QMS
  - b. Different types of audit
  - c. Management review
  - d. Improvement
11. Review of knowledge enhancement

# ISO 9001:2015 Quality Management Systems Diploma training

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses and training delivery methods to suit your needs. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond your training.

**Make sure this is the right training for you.**

## This training is for you if:

- You are new to Quality Management Systems
- You have experience in Quality Management Systems but wish to widen your knowledge and expertise
- You're part of a team involved with Quality Management
- You want to understand and apply the requirements of ISO 9001 and build a quality management system in your organization
- You will benefit from your learning taking place at your own pace and in your own work environment

## Objectives of the diploma:

- To explain how ISO 9001 can be used to improve your organizations approach to your customer and other relevant interested parties
- To set a baseline of learning for you, so you can identify improvements in your own skills and knowledge, and where further improvements are required
- To provide tried and tested tools and techniques that you can use to benefit you and your organization
- To enable knowledge gained during the learning process to be used simultaneously in your own work environment

## What to expect:

- Modular learning with each module building upon the previous to enhance your knowledge and skills, and add value to your business
- Carry out the diploma at your own pace over a duration of approximately 9 months
- The ability to work within your own environment
- Receive support from a BSI expert tutor with marking feedback at the end of each module
- Develop professionally
- Gain a diploma in quality management

**Book today at**  
[bsigroup.com/training](https://bsigroup.com/training)



Upon successful completion of your training, you'll receive an internationally recognized BSI certificate.

## Distance Learning



This could be a convenient training solution for you, provided over 9 months

Talk to one of our experts to find out more

# bsi.

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