

ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 Requirements training course

Essential information about the course



ISO 9001 Quality Management Systems help you continually monitor and manage the quality of all operational performances, aiming to increase customer satisfaction, deliver quality products and services and continually improve.

ISO 14001 Environmental Management Systems put environmental best practice at the heart of your operations. It allows your business to grow and succeed while reducing its environmental impact. Introducing an EMS can help you cut energy bills, reduce waste and win customer confidence in the responsible way you operate.

ISO 45001 is the world's first ISO management standard for Occupational Health and Safety. Its focus on risk prevention, innovation and continual improvement will benefit organizations with the foresight to achieve this global standard through increased organizational resilience.

Our one day combined ISO 9001, ISO 14001 and ISO 45001 requirements training course is relevant for any business. If you are involved in planning, implementing or supervising these management systems, then this course will help you to identify the key requirements and benefits. It's a great place to start and an excellent introduction to all three standards. Packed with practical activities, group discussion and classroom learning, our expert tutors will make sure you complete the course feeling confident that you can apply your new knowledge as soon as you step back inside your organization.

Our course agenda

Day 1

- Welcome and introductions
- Course aims, objectives and structure
- History of the standards
- Terms and definitions
- Key concepts, principles and structure
 - Risk-based thinking
 - Process
 - Plan-Do-Check-Act (PDCA)
 - Management principles
 - Aspects and impacts

- Life cycle
- High Level Structure
- Clause 4 Context of the Organization
- Clause 5 Leadership
- Clause 6 Planning
- Clause 7 Support
- Clause 8 Operation
- Clause 9 Performance evaluation
- Clause 10 Improvement
- Review and final questions

...making excellence a habit."

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We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This course is for you if:

- You are new to ISO 9001, ISO 14001 and ISO 45001 management systems
- Your knowledge needs a refresh
- You're planning, implementing or maintaining these management systems
- You're part of a team involved with ISO 9001, ISO 14001 and ISO 45001

How will I benefit?

- Gain the confidence in understanding the importance of a QMS, EMS and OH&S MS
- Be ready to apply the knowledge in your own business
- Develop professionally
- Network with likeminded peers

What's the course like?

- One day long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

Book today at bsigroup.com/training

Why invest in training from BSI?

Our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

Training delivered in-house only



Contact us for a customized quote $+44(0)1908\ 815\ 926$

Talk to one of our experts to find out more



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