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● **BSI Academy**

Courses and qualifications guide
July – December 2023

Learn in a way that works for you:

Classroom-based   Live online   eLearning   In-house

Progress towards your ideal future

At the BSI Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, whilst developing your career.

Our range of learning solutions span Digital, Health, Safety and Well-being, Quality Management, and Sustainability.

Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

I'm proud to be part of the BSI team which provides access to impactful learning and development allowing you to develop and grow.

We look forward to supporting you on your learning journey with BSI.

Chris Wright
Commercial Learning Director
BSI Academy

Learning methods

We understand that different people learn differently, so we've devised a series of delivery formats to suit all needs.

Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning we can provide a format you will be comfortable with.

Classroom-based training
Classroom training gives learners access to a world class expert and the ability to ask questions in real time. It helps those who feel more comfortable learning as a group. It promotes peer to peer learning which is a very powerful tool in the learning and development sphere. The accelerated learning techniques that our tutors utilize ensure that knowledge and skills are developed throughout your learning journey.

Virtual instructor led training
With BSI's live online training, you can take the same high-quality classroom course with the same expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even book a course that's dedicated to your organization, so a group of you can all train at the same time – from anywhere.

On-demand eLearning
Our eLearning courses are great for learners that need an introduction or refresher on a particular topic. eLearning is a self-directed, interactive learning experience - at a time, place, and pace that best suits you.

In-house training
An in-house training course is one held at your premises (or online) and is open only to your employees. Training in-house eliminates travel expenses and additional time away from the office. It also keeps your content and discussions confidential. Planning to train 3 or more of your colleagues? This could be the ideal solution for you.

Adaptive learning
Adaptive learning uses state of the art AI technology and high-quality video tutorials along with personalized learning analytics to support reflective practice. Delegates have access to training materials for 12 months meaning you can learn at a pace that is comfortable for you.

Hybrid learning
Hybrid learning is an educational model where some students attend class in-person, while others join the class virtually from home using computer, video and audio technology.

Qualification pathways

Qualifications from BSI – a mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field.

We provide exciting and innovative qualifications, in a variety of subject areas to build your skills and knowledge.

Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection.

Professional

A Professional qualification builds on learning from the practitioner stage. As a Professional you demonstrate your higher- level skills, critical thinking skills and demonstrate your competence and career aspirations.

Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

Available for:

- ISO 9001
- ISO 14001
- ISO 45001
- ISO 27001
- ISO 13485
- ISO 22301
- ISO 20000
- ISO 50001

Subject Areas

- Digital trust
- Health, safety & wellbeing
- Quality and business improvement
- Sustainability
- Governance, risk & compliance
- Food
- Built environment
- Medical devices

View all qualifications

Organizational learning

As your partner to progress, we work with organizations like yours to understand your objectives and how training and development creates success. We work with you to create training programmes which align with and meet your strategic objectives.

We excel at delivering training as an enterprise-wide solution – across multiple departments, sites and regions – using a blended mix of courses, qualifications and delivery methods.

As the creator of the world's leading standards we offer the most comprehensive suite of management systems and business improvement training aimed at empowering your people, at any level, to increase productivity and enhance business performance.

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● Client stories

Restore Digital

Restore Digital built a culture of quality and continuous improvement, underpinned by outstanding internal auditor training programmes from BSI. Simon Morgan explains how partnering with BSI has brought expertise, experience, and confidence to their internal auditors.

Coca Cola Enterprises

Read about how since receiving Lean Six Sigma training from BSI, Coca Cola have climbed 39 places in "UK top 50 Call Centres", achieved 3rd place for most improved UK Call Centre and improved their end-to-end customer experience.

Glasgow airport

Head of Assurance, Gillies Crichton, attended an ISO 22301 (Business Continuity) Lead Auditor course which helped him to conduct audits in a more efficient way, meaning the organization can be confident that their business continuity plans are up to scratch.

The AA

One of Britain's most well known organizations, The AA has completed several programmes with BSI Training. The AA identified six distinctive characteristics of BSI's training for their management systems standards. Read Mark Braham, Head of Business Assurance at the AA, describe the AA's learning journey and discover why he chose BSI.

Nipon Gohsei

After undertaking Lean Six Sigma training with BSI the benefits gained were immediately apparent. With qualified members of staff sharing a common understanding of improvement tools, they were able to apply them to the business from everyday problem solving to critical projects.

Read all of our case studies

"We have a great relationship with BSI. Their collaborative approach has supported us in delivering our development – at a business level and for our people individually."
Craig Hardingham, Sweco UK & Ireland

"Partnering with BSI as our training provider brought us expertise and experience, and confidence that our internal auditors would be trained to a very, very high standard."
Simon Morgan, Restore Digital

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Digital Trust

Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities.

With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.

Information security ISO/IEC 27001
Protecting personal records and commercially sensitive information is critical. ISO 27001 helps you implement a robust approach to managing information security (infosec) and building resilience.
Find out more

Cybersecurity
Accredited training courses that can help you get the knowledge and skills needed to build resilience around information security and data management. From beginner to advanced courses, we've got you covered.
Find out more

Privacy and data protection
In today's changing regulatory landscape, make sure you're best prepared to protect personal information and become a recognized privacy professional.
Find out more

Cloud security
Our training helps manage cloud security risk. From cloud control implementation and auditing techniques to defining roles and responsibilities for data in the cloud, we'll help you gain confidence in cloud services.
Find out more

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● Health, safety and well-being

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success.

We can support you with courses and qualifications to help built the confidence and competencies to minimize occupational and health risks to all stakeholders.

Health and safety ISO 45001
Explore training courses covering:
- Awareness
- Requirements
- Implementation
- Internal Auditor
- Lead auditor
- Management Briefing

Find out more

Psychological health and safety at work ISO 45003
Learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system.
Find out more

Managing Flexible Working
Gain an overview of flexible working and the associated opportunities and solutions to overcome potential barriers - so you feel prepared to implement improvements in your organization.
Find out more

Quality and business excellence

Training in quality and business excellence will provide you with an awareness of systems, tools and techniques to implement and audit against a variety of standards.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through courses and qualifications in this practice area.

Quality management ISO 9001
- Awareness
- Requirements
- Implementation
- Internal Auditor
- Lead auditor
- Management Briefing
  Find out more

Lean Six Sigma
Lean Six Sigma is a two-staged approach which drives continual improvement in organizations and strives towards greater than 99% efficiency. Learn to keep your business processes lean and boost customer satisfaction in the process.
Find out more

Business continuity ISO 22301
Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.
Find out more

Asset management ISO 55001
Learn about how to establish and manage an Asset Management System to improve operating results, performance and improve your bottom line.
Find out more

View all our quality and business excellence courses here

![Image of two men sitting at a table in a meeting]

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Sustainability

Give complete confidence to your customers and supply chain that you have the desired skills and competence in sustainability.

With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.

Carbon neutrality PAS 2060
Carbon neutrality means not adding new greenhouse gas emissions to the atmosphere. Discover our training in this area and help your organization on the Road to Net Zero.
Find out more

Environmental management ISO 14001
Environmental management is no longer a moral choice but a business necessity. An Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.
Find out more

Energy management ISO 50001
Learn how to establish, implement and maintain an Energy Management System using a range of technical and non-technical tools and techniques.
Find out more

Sustainable events management ISO 20121
Sustainability Management for Events turns concepts into common sense solutions. Gain skills to design, implement and maintain a management system to deliver immediate results.
Find out more

Greenhouse gas (GHGs)
Our net zero and carbon neutrality courses can help you build the skills and knowledge needed to deliver against your sustainability goals, with confidence – wherever you are on your journey.
Find out more

UN SDGs
This course will help you understand the purpose and gain awareness of the United Nations (UN) Sustainable Development Goals (SDGs) for your organization.
Find out more

Modern Slavery BS 25700
Gain awareness and knowledge of modern slavery and modern slavery practices, introducing a risk-based approach to managing the risk outlined in BS 25700.
Find out more

Social Accountability SA 8000
This course aims to help clients who adopt the SA 8000® to upskill employees and their supply chain in the purpose, role, and requirements of the standard and how it can add value to an organization.
Find out more

Governance, risk and compliance

Our Governance, Risk and Compliance courses and qualifications provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.

Business continuity ISO 22301
Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.
Find out more

Risk management ISO 31000
Whether you work in a public, private or community enterprise, you can benefit as ISO 31000 to most business activities including planning, management operations and communication processes.
Find out more

Facility management ISO 41001
Looking to embed consistent and effective Facility Management? Learn how your organization can improve FM performance and manage its risks, whilst increasing quality.
Find out more

Social Accountability SA8000
Learn the fundamentals of SA8000 and how to audit, implement, or manage an SA8000 aligned management system.
Find out more

General Data Protection Regulation (GDPR)
Gain an overview of GDPR and be better prepared to carry out a review of how an organization has interpreted and implemented the regulation.
Find out more

Delivering Inclusive Products and Services
Learn more about vulnerability and inclusion in the workplace, and be able to identify individuals in a vulnerable situation, identifying the risk factors that may give rise to vulnerability.
Find out more

Modern Slavery BS 25700
Gain awareness and knowledge of modern slavery and modern slavery practices, introducing a risk-based approach to managing the risk outlined in BS 25700.
Find out more

Sustainability
Give complete confidence to your customers, employer and supply chain that you have the desired skills and competence in sustainability.
Find out more

●**Sector based courses and qualifications**

Built Environment

Across the built environment, from housing, industrial, commercial, hospitals and schools, to civil engineering, infrastructure and urban spaces, our training is designed to help you build resilience, embrace new technologies and be fit for the future.

Building Information Modelling (BIM)
Whether you're an owner, design consultant, main contractor, sub-contractor, or project manager, our courses will help you to understand the opportunities that collaboration brings within a digital environment.
Find out more

Quality in the Built Environment (ISO 9001 and BS 99001)
Learn the key terms, definitions, and foundations of BS 99001, so you feel best-prepared ahead of certification, enabling a smoother alignment to best practice.
Find out more

Environmental management ISO 14001
Explore how to operate more sustainably and join the carbon reduction initiative.
Find out more

Health and Safety ISO 45001
Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.
Find out more

Information security ISO 27001
Protecting personal records and commercially sensitive information is critical.
Find out more

Energy

Improving energy efficiency has never been more important. Reducing energy use doesn't just make economic sense, but it also makes social and environmental sense, too.

Our courses can help you address these issues in your organization.

Quality management ISO 9001
- Awareness
- Requirements
- Implementation
- Internal Auditor
- Lead auditor
- Management Briefing
Find out more

Energy management systems ISO 50001
Learn how to establish, implement and maintain an Energy Management System using a range of tools and techniques.
Find out more

Environmental management ISO 14001
An Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.
Find out more

Carbon neutrality PAS 2060
Carbon neutrality means not adding new greenhouse gas emissions to the atmosphere. Discover our training in this area and help your organization on the road to net zero.
Find out more

Information security ISO/IEC 27001
Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.
Find out more

Health and safety ISO 45001
Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.
Find out more

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Government

BSI works with international, central and local government and public services to enhance infrastructure, provide innovation and support public policy.

Quality management ISO 9001
- Awareness
- Requirements
- Implementation
- Internal Auditor
- Lead auditor
- Management Briefing
  Find out more

Energy management systems ISO 50001
Learn how to establish, implement and maintain an Energy Management System using a range of tools and techniques.
Find out more

Environmental management ISO 14001
An Environmental Management System helps you drive sustainable growth, stimulate innovation and gain access to new markets.
Find out more

Business continuity ISO 22301
Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.
Find out more

Information security ISO/IEC 27001
Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.
Find out more

Health and safety ISO 45001
Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.
Find out more

Food and retail

Demonstrate your commitment to food safety and standards across the entire food and beverage supply chain – with courses and qualifications from BSI.

BRCGS Global Standard
Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.
Find out more

Food safety culture
Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.
Find out more

ISO 22000:2018 Food Safety Management Systems
Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.
Find out more

BSI Catering Food Safety Certification
Specifically developed by BSI to meet an industry need for catering operations. It fills the gap between traditional food safety standards and legal compliance.
Find out more

FSSC 22000 Food Safety Management Systems
Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety.
Find out more

PAS 96:2017 Food Defence (TACCP) Guidance
PAS 96 aims to assure the authenticity of food by minimizing the chance of an attack by performing a threat assessment of your organization.
Find out more

Hazard Analysis Critical Control Points (HACCP)
HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.
Find out more
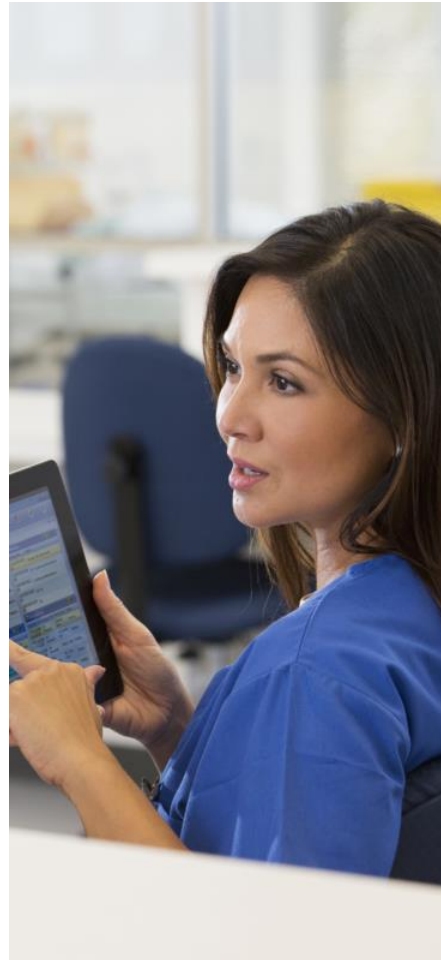
Food Safety Foundation Qualification
Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.
Find out more

Healthcare and life sciences

We understand the challenges of implementing and ensuring continued compliance of medical devices.

Our courses and qualifications allow you to have a detailed look at some of the most important sections of bringing a successful product to market within this highly regulated sector.

We are:

- A designated EU Notified Body
- A UK Approved Body
- An accredited ISO 13485 Certification Body
- A recognized Auditing Organization under the Medical Device Single Audit Program (MDSAP)
- A globally recognized certification body

Global market access

Medical Device Single Audit Program (MDSAP): Fundamentals and Readiness

ISO 13485 training courses

- Introduction
- Requirements
- Clause by Clause
- Implementing
- Internal Auditor
- Lead Auditor

CE marking courses

Requirements of the Medical Device Regulation (MDR) for CE Marking

Implementation of the Medical Device Regulation (MDR) for CE Marking

Requirements of the In Vitro Diagnostic Regulation (IVDR) for CE Marking

Implementation of the In Vitro Diagnostic Device Regulation (IVDR) for CE Marking

IVD Directive (IVDD) to IVD Regulation (IVDR) Transition

Introduction to Medical Device Software

Specialist training courses

Clinical Evaluation for Medical Devices

ISO 14971:2019 Risk Management for Medical Devices: Requirements

Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods

Performance evaluation and clinical evidence for In Vitro Diagnostics (IVDs)

Post Market Surveillance and Vigilance under MDR and IVDR

Technical documentation for In Vitro Diagnostic Devices (IVDs)

Technical documentation for the Medical Device Regulation (MDR)

View all our Medical Devices training courses here

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ICT

Our services will help you to deliver systems that are reliable, secure and of high quality, meeting or exceeding stakeholder expectations and helping you to achieve industry compliance and best practice.

Information security ISO/IEC 27001
Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.
Find out more

Business continuity ISO 22031
Our training will help you explore how to operate more sustainably and join the carbon reduction initiative.
Find out more

Environmental management ISO 14001
Explore how to operate more sustainably and join the carbon reduction initiative.
Find out more

Health and safety ISO 45001
Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.
Find out more

Cybersecurity
Accredited training courses that can help you get the knowledge and skills needed to build resilience around information security and data management. From beginner to advanced courses, we've got you covered.
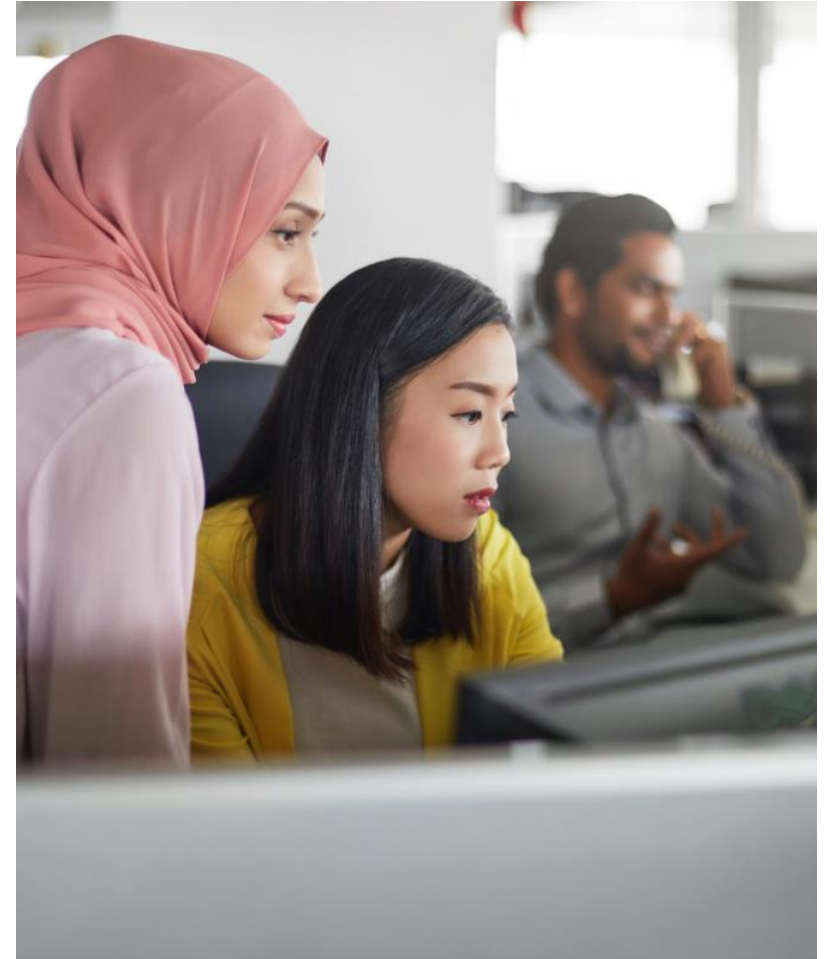Find out more

Privacy and data protection
In today's changing regulatory landscape, make sure you're best prepared to protect personal information and become a recognized privacy professional.
Find out more

Cloud security
Our training helps manage cloud security risk. From cloud control implementation and auditing techniques to defining roles and responsibilities for data in the cloud, we'll help you gain confidence in cloud services.
Find out more

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Manufacturing

Whatever you manufacture you need to make sure that your products are of consistent high quality.

Using standards will help you to comply with regulations, avoid product failures and recalls, and help you enter new markets.

Quality management ISO 9001
You can cut costs, boost efficiency and keep customers confident with one of our ISO 9001 Quality Management courses.
Find out more

Lean Six Sigma
Learn the tools and philosophies that underpin Lean Six Sigma to provide a perfect way of building a sustainable improvement culture and level of process excellence.
Find out more

Carbon neutrality PAS 2060
Discover our training in this area and help your organization on the road to net zero.
Find out more

Health and safety ISO 45001
Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.
Find out more

Business continuity ISO 22301
Learn about a best practice framework for identifying potential threats, evaluating their impact and developing capability to minimize the impact of disruption.
Find out more

Transport and mobility

Future-proof your business with training to improve quality management, protect your supply chain, manage your environmental impact and build organizational resilience for today, for tomorrow and beyond.

Our wide range of training, in quality, safety, sustainability and information security, gives you the skills and confidence to make a difference.

Automotive
From standards to testing, auditing, certification, training and professional services, BSI's portfolio of dedicated automotive and mobility services is designed to improve quality management, optimise your supply chain, protect your employees, manage your environmental impact and build resilience within your organization, not only for today but for tomorrow and beyond.

Automotive Training Courses IATF 16949
The global technical specification and quality management standard for the automotive industry. This course outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.
Find out more

Vehicle Cybersecurity ISO/SAE 21434
This four-hour on-demand course will provide the knowledge required to manage cybersecurity in automotive engineering.
Find out more

Aerospace
We have the expertise and global coverage to train and certify to the AS 9100 series of quality standards.

Quality management AS 9100
Explore training courses covering:
  - Awareness
  - Requirements
  - Implementation
  - Auditor
  - Lead auditor
  - Management Briefing
  Find out more

Complementary courses include:
  - Environmental management ISO 14001
  - Information security ISO/IEC 27001
  - Energy management ISO 50001
  - Health and safety ISO 45001

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Why partner with BSI?

Great organizations need great people.

- **74%** of employees do not feel they are reaching their potential

- **40%** of employees with poor training leave their jobs within the first year

- **58%** of workers say training and development is the most important workplace policy

Turn our experience into your expertise.

- **205,000** people trained with us last year

- **9/10** regularly awarded to our tutors

"Partnering with BSI as our training provider brought us expertise and experience, and confidence that our internal auditors would be trained to a very, very high standard."
Simon Morgan, Restore Digital

"We have a great relationship with BSI. Their collaborative approach has supported us in delivering our development – at a business level and for our people individually."
Craig Hardingham, Sweco UK & Ireland

"I would like to thank you for delivering a fantastic online course. The content was great and very relevant. The tutor was so enthusiastic and made the training both interesting and enjoyable!"
Ekaterina Serban Robert Bosch, Power Tools GMBH

"Excellent course, all of my objectives were fulfilled. It has filled the gaps in my knowledge for implementing a QMS."
Denise Hoarty, Unilever

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services and products
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