



## BSI Training Academy

# BS EN 9100:2018 **Requirements** training course

### Essential information about the course

Level **1C**

EN 9100 is the internationally recognized Quality Management System (QMS), for the aerospace industry. It helps organizations continually improve, focus on meeting customer requirements, and ensure customer satisfaction.

Our BS EN 9100 Requirements two-day training course is relevant for aviation, space, and defence companies of all

types and sizes. It's a great place to start and an excellent introduction to the standard. Packed with practical workshops, group discussions and classroom learning, our expert tutors will make sure you complete the course feeling confident that you can apply the knowledge as soon as you step back inside your organization.

### Our course agenda

#### Day 1

- Importance and benefits of a 9100:2018 Aerospace QMS
- History of 9100:2018, the role of IAQG and the standards that support the programme
- Relationship between 9100:2018, ISO 9001:2015 and the Annex SL framework
- Terms and definitions of 9100:2018
  - Key concepts 1: Quality Management Principles
  - Key concepts 2: Risk-based thinking
  - Key concepts 3: Process
  - Key concepts 4: Process approach
  - Key concepts 5: Plan-Do-Check-Act (PDCA)
  - Key concepts 6: Aerospace process effectiveness
- Introduction to 9100:2018
- Clause 4: Context of the organization
- Clause 5: Leadership
- Clause 6: Planning for the QMS
- Clause 7: Support

#### Day 2

- Clause 8: Operation
  - 8.1 Operational planning and control
  - 8.2 Requirements for products and services
  - 8.3 Design and development of products and services
  - 8.4 Control of externally provided processes, products and services
  - 8.5 Production and service provision
  - 8.6 Release of products and services
  - 8.7 Control of nonconforming outputs
- Clause 9: Performance evaluation
  - The PEAR
- Clause 10: Improvement
  - Nonconformity and corrective action
- Reflection & feedback

**Book today at [bsigroup.com/training](https://bsigroup.com/training)**

# BS EN 9100:2018 **Requirements** training course

We want to make sure you have the best learning experience possible. That's why we offer training courses to support the revision to the standard. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

**Make sure this is the right course for you.**

## **This course is for you if:**

- You are new to BS EN 9100 Quality Management
- Your knowledge needs a refresh
- If you're planning, implementing, or maintaining BS EN 9100
- If you're part of a team involved with BS EN 9100

## **What's the course like?**

- Two days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

## **How will I benefit?**

- Gain confidence in understanding the importance of an aerospace QMS
- Be ready to apply the knowledge in your own business
- Develop professionally
- Network with likeminded peers
- Receive a BSI Certificate

## Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

**"We are extremely happy with the service provided by BSI."**

Trimaster Manufacturing Inc. – Canadian manufacturer of high tolerance precision machined components and assemblies

## **Training delivered at your site**



This could be a convenient and cost-effective option, especially if you have multiple delegates.

**Talk to one of our experts to find out more.**

## **Next steps with the BSI Academy**



Want to learn more? You may be interested in:

BS EN 9100:2018 Implementation course

BS EN 9100:2018 Internal Auditor course

# bsi.

**BSI Group**

Kitemark Court  
Davy Avenue, Knowlhill  
Milton Keynes, MK5 8PP

T: +44 (0)345 086 9000  
E: [training@bsigroup.com](mailto:training@bsigroup.com)  
[bsigroup.com/training](http://bsigroup.com/training)

Find out more about BSI training.

Call: **+44 (0)345 086 9000**

Email: **[training@bsigroup.com](mailto:training@bsigroup.com)**

or visit: **[bsigroup.com/training](http://bsigroup.com/training)**