



BSI Training Academy

BS EN 9110:2018 **Internal Auditor** training course

Essential information about the course

Level



EN 9110 is the internationally recognized Quality Management System (QMS), that's been developed specifically for aerospace Maintenance Repair and Overhaul (MRO) organizations whether on contract or permanent basis. It helps these organizations to continually improve, focus on meeting customer requirements, and ensure customer satisfaction.

If you're new to auditing and already have a thorough understanding of BS EN 9110:2018 then this training is for you. Developed by subject matter experts, it will help optimize

your auditing skills for aerospace MRO and give you the vital skills to produce audit reports and manage an internal audit programme. Our highly experienced tutors will make sure that you walk away with the confidence to perform effective BS EN 9110:2018 audits to help your organization to continually improve.

The course is structured to optimize your learning using our unique accelerated approach, which blends practical activities, group discussions and classroom learning.

Our course agenda

Day one

- Welcome, aims and objectives
- Aerospace quality management system BS EN 9110:2018
- BS EN 9110:2018
 - Intended outcomes
 - Components overview
 - Internal audit requirement
- Guidelines for auditing management systems ISO 19011
 - Terms and definitions (auditing)
 - What is an audit?
 - Plan, execute, report, close-out (systematic)
 - Process for auditing
 - Audit evidence
 - Audit programme
 - Audit scope, objectives and criteria
 - Principles of auditing
 - Typical audit activities
 - Audit responsibilities
- Guideline elements of BS EN 9101:2018 (PEAR)
 - Auditing for process effectiveness
 - PEAR template
 - Process effectiveness assessment report
- Planning the audit
 - Planning audits
 - Initiating the audit
 - Document review
 - Process activities and 9110 clauses
 - Sampling
 - Audit plan
 - Audit work documents
- Execute the audit
 - Opening meeting
 - Communications, attributes and question types
 - Internal audit video

Day two

- Quiz and recap of day one
- Execute the audit [continued]
 - Verifying information
 - Recording objective evidence
 - Nonconformities
 - Simulated internal audit
 - Write up of PEAR
 - Documenting nonconformities
 - Preparing audit conclusions and closing meeting
- Report an audit
 - Typical audit report contents
 - Audit report
- Close-out an audit
 - Audit close-out
- Reflection, course review and questions

Book today at bsigroup.com/training

BS EN 9110:2018 **Internal Auditor** training course

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This course is for you if:

- You are involved in the auditing, maintaining or supervising of an BS EN 9110 QMS
- You have a good knowledge of the requirements of BS EN 9110:2018 QMS
- If you're leading or part of a team involved with BS EN 9110

What's the course like?

- Two days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

How will I benefit?

- Be able to carry out audit activities using the aerospace approach
- Be able to initiate, prepare, complete and follow-up audit activities
- Develop professionally
- Network with likeminded peers
- Receive a BSI Certificate



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.

Training delivered at your site



This could be a convenient and cost-effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

Next steps with the BSI Academy



Want to learn more? You may be interested:

BS EN 9110:2018 Lead Auditor training

ISO 9001 Internal Auditor training course

bsi.

BSI Group

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