



## BSI Training Academy

# BS EN 9110:2018 **Implementation** training course

### Essential information about the course

Level **1C 2C**

EN 9110 is the internationally recognized Quality Management System (QMS), that's been developed specifically for aerospace Maintenance Repair and Overhaul (MRO) organizations whether on contract or permanent basis. It helps these organizations to continually improve, focus on meeting customer requirements, and ensure customer satisfaction.

Our three-day BS EN 9110 Implementation training course is relevant for aerospace MRO companies of all types and sizes. If you've already got good knowledge of the requirements of BS EN 9100 and need to implement

the standard in your organization, then this course is for you. Most delegates on this course have already attended our BS EN 9110 Requirements course and are ready to take their knowledge further. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your aerospace QMS, and achieve continual quality improvement.

The course is structured to optimize your learning using our unique approach to accelerated learning, and it will consist of a blend of practical activities, group discussions and classroom learning.

### Our course agenda

#### Day 1

- The Aerospace Quality Management System (AQMS)
  - Implementing an AQMS for MRO Organizations
  - Overall project management process and link to "Plan-Do-Check-Act" (PDCA)
- The context of your organization
- Documented information
  - Determine the need for documentation
- Conduct baseline gap analysis
  - Project plan
- Process approach
  - Determine your coherent system
- Leadership
- Planning for the AQMS
  - Your risks and opportunities

#### Day 2

- Recap of day one
- Create your policy and objectives
- Support
  - Determine knowledge and competence
- Operation
  - Operational risk management
  - Configuration management
  - Product safety
  - Prevention of counterfeit and suspected unapproved parts
  - Your processes

#### Day 3

- Operation [continued]
  - Your criteria for external providers
- Production process verification: First Article Inspection (FAI)
- Performance evaluation
  - Monitoring, measurement, analysis and evaluation
  - Process effectiveness (PEAR)
  - Internal audit, management review and improvement
  - Integration: High level structure (HLS)
- Course review and close

**Book today at**  
[bsigroup.com/training](https://www.bsigroup.com/training)

# BS EN 9110:2018 **Implementation** training course

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

## Make sure this is the right course for you.

### This course is for you if:

- You already have a thorough knowledge of BS EN 9110 Aerospace Quality Management
- You're leading implementation of BS EN 9110
- You're part of a team involved in planning implementation of BS EN 9110
- You need to conduct an internal gap assessment of your current system

### What's the course like?

- Three days long
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive detailed course notes to take away

### How will I benefit?

- Have the confidence you can satisfy the requirements of BS EN 9110
- Be able to make sure BS EN 9110 also adds value to your organization
- Develop professionally
- Network with likeminded peers
- Receive a BSI Certificate



Upon successful completion of your course, you will receive an internationally recognized BSI certificate to show your achievement.

## Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples.

### Training delivered at your site



This could be a convenient and cost-effective option, especially if you have multiple delegates.

**Talk to one of our experts to find out more.**

### Next steps with the BSI Academy



Want to learn more? You may be interested:

BS EN 9110 Internal Auditor course

BS EN 9110 Lead Auditor course

# bsi.

#### BSI Group

Kitemark Court  
Davy Avenue, Knowlhill  
Milton Keynes, MK5 8PP

T: +44 (0)345 086 9000  
E: [training@bsigroup.com](mailto:training@bsigroup.com)  
[bsigroup.com/training](http://bsigroup.com/training)

Find out more.

Call: **+44 (0)345 086 9000**

Email: **[training@bsigroup.com](mailto:training@bsigroup.com)**

or visit: **[bsigroup.com/training](http://bsigroup.com/training)**