



Standards to support your resilient organization

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Business governance essentials

C-level Management

BS ISO 31000

Risk management

ISO 22301

Business continuity

BS EN ISO 9001

Quality management

BS ISO 56002

Innovation management

BS ISO 44001

Collaborative business relationship management

BS ISO 45001

Occupational health and safety management

BS EN ISO 14001

Environmental management

BS EN ISO 50001

Energy management systems

BS EN ISO/IEC 27001

Information security management systems

Legal

BS ISO 37001

Anti-bribery management.

PD CEN/TS 16555-4

Innovation management. Intellectual property management

BS 10012

Data protection

Finance

PAS 1919

Guide to management accounting principles

Marketing

BS ISO 10668

Brand valuation





Human Resources

BS ISO 30414
Human capital reporting

PAS 1010
Management of psychosocial risks in the workplace

BS ISO 30405
Guidelines on recruitment

BS 76005
Valuing people through diversity and inclusion

PAS 3000
Smart working

Facilities

BS EN ISO 41001
Facility management systems

Customer Services

BS 8477
Customer services code of practice

BS ISO 10002
Quality management. Complaints handling

BS 18477
Inclusive service provision

Information Technology

BS ISO/IEC 20000-1
Service management

BS EN ISO/IEC 27002
Information security controls

BS ISO/IEC 27032:2012
Guidelines for cybersecurity

BS ISO/IEC 27017 / 27018
Cloud services and personally identifiable information

BS ISO/IEC 27701
Privacy information management

BS ISO/IEC 19944
Cloud services and devices

A resilient organization will demonstrate key traits in the way that it operates: adaptable with agile leadership that governs robustly.

- **Strategic adaptability** – enabling them to handle changing circumstances successfully, even if this means moving away from their core business
- **Agile leadership** – allowing them to take measured risks with confidence and respond quickly and appropriately to both opportunity and threat
- **Robust governance** – demonstrating accountability across organizational structures, based upon a culture of trust, transparency and innovation, ensuring they remain true to their vision and values

Standards that can help on the journey

BS EN ISO 14090:2019 Adaptation to climate change. Principles, requirements and guidelines

“Companies that don't adapt will go bankrupt without question.”

– **Mark Carney**, Governor of the Bank of England

It is not an understatement that companies and industries that are not moving towards zero-carbon emissions will be punished by investors and go bankrupt. The government has passed a law obliging the country to cut carbon emissions to net zero by 2050. A report (“Behaviour change, public engagement and Net Zero”) from Imperial College London calls for mandatory carbon impact labelling on products, among other recommendations for the Energy, Transport and Aviation industries.

To support organizations, BSI and ISO have created **BS EN ISO 14090 Adaptation to Climate Change – Principles, requirements and guidelines**, the world's first international standard on climate adaptation. **BS EN ISO 14090** describes principles, requirements and guidelines for adaptation to climate change. These include integrating adaptation within or across organizations. The standard helps organisations to identify and understand impacts and uncertainties and how these can be used to inform decisions. And it helps them to report adaptation actions too. The standard can be used by any organization whose activities, products and services might be at risk from, or in some cases able to take advantage of, climate change.

Read more: shop.bsigroup.com/14090



BS ISO 22301

Security and resilience. Business continuity management systems. Requirements

This standard describes how organizations should prepare for, respond to, and recover from disruptive incidents, by setting out requirements for implementing, maintaining and improving a Business Continuity Management System (BCMS), so that these don't prevent the organization from achieving its objectives.

Read more:

shop.bsigroup.com/22301

BS 65000

Guidance on Organizational Resilience

BS 65000 describes the nature of resilience and ways to build and enhance organizational resilience. This standard defines organizational resilience as the ability to anticipate, prepare for, respond and adapt to events – both sudden shocks and gradual change. That means being adaptable, competitive, agile and robust.

Read more:

shop.bsigroup.com/65000

BS 13500**Code of practice for delivering effective governance of organizations**

BS 13500 sets out the fundamental requirements for delivering effective governance of organizational performance and can be used by any organization, large or small, looking to implement good governance, both from the private and public sectors.

Read more:

shop.bsigroup.com/bs13500

BS ISO 31000**Risk management. Guidelines**

This provides guidelines on how to manage the factors that threaten the achievement of an organization objectives. It has been developed specifically for people who create and protect value in organizations by managing risks, making decisions, setting and achieving objectives and improving performance.

Read more:

shop.bsigroup.com/31000

BS 31111**Cyber risk and resilience.****Guidance for the governing body and executive management**

BS 31111 improves top management's strategic understanding of the risks associated with IT activities and supports decision making that ensures good cyber resilience.

Read more: shop.bsigroup.com/31111

BS 67000**City resilience. Guide**

This standard is vital for protecting, sustaining and enhancing economic, social, physical and environmental value, so this standard offers practical guidance and tools for increasing the resilience of cities and it's intended for use by all stakeholders who contribute to city resilience.

Read more:

shop.bsigroup.com/67000

BS EN ISO/IEC 27001**Information technology. Security techniques. Information security management systems. Requirements**

BS EN ISO/IEC 27001 is the internationally acclaimed standard for information security management. It is the baseline standard of the ISO 27000 series of international information security management standards and the foundation standard for implementing an Information Security Management System (ISMS).

Read more:

shop.bsigroup.com/27001

Management System Standards

Some businesses may not know where to start their standardization journey. Starting with the core management systems can help organizations improve their performance by specifying repeatable steps that organizations consciously implement to achieve their goals and objectives. You might be interested in:

BS EN ISO 9001

Quality management systems.
Requirements

BS EN 9001 is the most widely recognized standard in the world and sets out what's needed to implement a quality management system – the purpose of which is to improve overall performance and provide a sound basis for sustainable development initiatives.

Read more:

shop.bsigroup.com/9001

BS EN ISO 50001

Energy management systems.
Requirements with guidance for use

This standard helps organizations use energy more efficiently and integrate better energy management into business strategy. It does this by outlining how to implement and maintain an energy management system (EnMS) that continually improves the organization's energy performance and saves money.

Read more:

shop.bsigroup.com/50001

BS EN ISO 14001

Environmental management systems.
Requirements with guidance for use

This is a best-selling standard that maps out a framework that a company or organization can follow to set up an effective environmental management system (EMS). This includes guidance on establishing policies and objectives.

Read more:

shop.bsigroup.com/14001

BS ISO 45001

Occupational health and safety management systems. Requirements with guidance for use

BS EN 45001 specifies requirements for an Occupational Health and Safety (OH&S) management system and includes guidance for use.

Read more:

shop.bsigroup.com/45001



Find out about standards at
bsigroup.com/en-NZ/Standards/



Get involved with standards

Do you want to keep up with the latest developments in your industry and have a say on the shaping of future cybersecurity standards?

Whether you're an industry expert with years of experience, an entrepreneur full of new ideas or a consumer representative concerned about the public's safety, you can help us develop better standards that will improve our economy, help society and protect the environment.

Learn more about how to join our community of standards makers at:
www.bsigroup.com/getinvolved
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