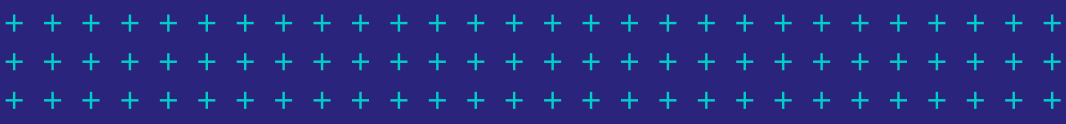




Standards and accreditation

Tools for policy makers and regulators





Benefits of using standards and accreditation

- + Standards and accreditation offer a business and consumer friendly alternative to regulation, or can support regulation and enable its simplification. They are already being used to aid policy delivery across a wide range of government activities
- + Using standards and accreditation can ease pressure on the legislative process and reduce implementation costs for government
- + Standards and accreditation can support risk-based regulation by providing information to help target government intervention where it is most needed
- + Standards and accreditation have the necessary legitimacy and degree of market acceptance to be used as tools to support policy delivery due to their openness, independence and stakeholder involvement.

Standards and accreditation – tools for policy makers and regulators

Government manages and refines the regulatory stock to ensure that the regulation which remains is smarter, better targeted and less costly to business. This process also involves considering and promoting alternatives to regulation where they can best contribute to business growth while protecting consumers and the environment.

In this context, standards and accreditation play key roles as effective, market-led delivery mechanisms for government policies. Standards and accreditation are increasingly used across a wide range of government policy areas to support outcome based regulation including product safety, good governance, climate change, energy, fair markets and public confidence.

However, greater use could be made of these important policy tools through a more considered analysis at an earlier stage of the policy making process of how they might be deployed.

Standards and accreditation are market-based tools that can be used by government policy makers and regulators to deliver better, more outcome-focused regulation.

They are tools that could be used much more widely as part of the UK's regulatory framework.

This handbook is intended to assist all those involved in policy development and delivery including government departments and regulators. It provides an overview explaining why and how these tools could be used by government and the regulatory environment as an alternative to regulation to deliver desired policy outcomes.

What are standards and accreditation?

- + Standards are simply an agreed way of doing something; they capture current good practice through trusted processes involving all relevant stakeholders
- + Accreditation determines the technical competence and integrity of organisations offering conformity assessment services such as testing, certification, inspection and calibration. Accreditation can thus be used to verify conformity with, and technical performance against, a standard.



How can standards and accreditation help to deliver government policy?

Regulation may be an appropriate intervention, for example to address market failures and to set minimum legal requirements. It can, however:

- + be expensive to develop and enforce legislation
- + be difficult to change
- + be intrusive to business and restrict innovation.

There will be cost in order to achieve any desired benefit from regulation. Policy professionals therefore have to assess carefully which option will provide the best value for money and the best outcome, or whether government intervention is required at all.

Standards and accreditation provide the policy maker with alternative tools to regulation. Standards that form the basis of industry self-regulation, combined with accredited conformity assessment to give the highest degree of confidence in compliance where required, can produce benefits for all parties, with a cheaper and more effective basis for the adoption of best practice.

They can be used in a number of ways, including:

- + Self-regulation
- + Earned recognition
- + Co-regulation.

Case study Combating legionella



- + The Health and Safety Executive approved code of practice on the control of Legionella requires employers and landlords to carry out a risk assessment, undertaken by a 'competent person'
- + BSI has developed a standard for Legionella risk assessment (BS 8580-1:2019)
- + Businesses use BS 8580 to ensure that they comply with the HSE code of practice
- + UKAS accredits inspection organisations to assess against BS 8580
- + Businesses and HSE can have confidence in the risk assessments carried out by accredited inspectors.

Self-regulation

This is an approach undertaken by those businesses that voluntarily agree to meet certain standards. Self-regulation can be used where there is a need to reassure markets on the conduct of business but where there is no desire by

Government for regulatory intervention. For example, an industry or profession might choose to develop and adopt its own code of practice promoting ethical conduct. Government can encourage the use of standards to deliver policy, or indeed may wish to sponsor the creation of a standard for a particular purpose, such as a PAS.

Examples include:

- + customer charters
- + codes of conduct
- + approved or recognised codes
- + voluntary agreements.

Standards developed in support of self-regulation can be supported by accredited conformity assessment if greater assurance of compliance is required e.g. if there are serious health and safety implications.

Co-regulation

When a co-regulatory approach is used, government sets the top level regulatory requirements in broad terms of performance and leaves the market to define how these general principles should be met in terms of solutions. In some cases, the use of standards is referenced in regulation as a way of achieving compliance.

In others, the market itself may decide to develop standards for their own guidance on the technical state of the art and thus assist with compliance.

The co-regulatory approach is most notably adopted in the UK for product regulation, where over 4000 standards can be used to support performance-based regulation. In this regime, accreditation ensures the competence of the organisations that are recognised by government to deliver conformity assessment services for businesses ("Approved Bodies"). In line with the World Trade Organization's Technical Barriers to Trade Agreement (WTO TBT Agreement), compliance with the regulation is mandatory, but compliance with standards remains voluntary.



Earned recognition

Companies that demonstrate compliance with standards may 'earn recognition' from regulators, who trust them to comply with their legal obligations. This enables regulators to reduce oversight and inspection visits.

'Earned recognition' can achieve the same or better outcomes as regulation, but on a voluntary basis. In this way, the cost of regulation is reduced for both the government and the regulated business.

Case study Electronic Identification and trust services for electronic signatures



- + UK eIDAS regulation requires auditing of Trust Service Providers (TSPs – bodies providing digital certificates creating and validating electronic signatures) by a certification body accredited by UKAS to the requirements of ISO/IEC 17065 – the international standard for organisations certifying products, services or processes
- + BSI brought together key stakeholders to represent the UK's interest in developing the standard
- + UKAS worked with the Information Commissioner's Office to produce guidance for the implementation of the UK eIDAS Regulation
- + UKAS accredits certification bodies to certify TSPs under the ETSI (European Telecommunications Standards Institute) standards for the operation and certification of TSPs which were designed to meet eIDAS
- + Government and consumers can have confidence in TSPs without direct government intervention.

Case study Energy Savings Opportunities Scheme (ESOS)



- + ESOS is a mandatory energy assessment scheme for UK organisations which meet the qualification criteria
- + Organisations that qualify for ESOS must carry out ESOS assessments every four years
- + However, if an organisation is fully covered by ISO 50001 it doesn't have to carry out an ESOS assessment if it has been certified against the requirements of ISO 50001 by a UKAS accredited body
- + As the regulator the Environment recognises the value of accredited certification to this standard and gives credit under this mandatory scheme.

Other areas in which standards and accreditation are used to deliver government policy include:

- + Biometrics and forensic science for the Home Office
- + Food safety and quality for the Department for Environment, Food and Rural Affairs and the Food Standards Agency
- + Carbon foot-printing for the Department for Business, Energy and Industrial Strategy
- + Competent person schemes under the Building Regulations for the Department for Levelling Up, Housing and Communities
- + Competence of gas installers for the Health and Safety Executive
- + Medical laboratories for the Department of Health and Social Care
- + Welfare of greyhounds at racing tracks for the Department for Environment, Food and Rural Affairs
- + General Data Protection requirements for the Department for Digital, Culture, Media and Sport and the Information Commissioner's Office.



What are standards and accreditation?

Standards

Standards are market-defined solutions that capture current good practice and encourage its use throughout the economy. They are developed on the basis of consensus of all interested parties, are subject to unrestricted open consultation and undergo systematic review to ensure their continuing validity.

Standards are of themselves voluntary, in that there is no obligation to apply them or comply with them; in a few cases their use can be made mandatory by regulatory instruments. They are tools devised for the convenience of those who wish to use them.

Standards help to:

- + facilitate international trade, particularly by reducing technical barriers
- + provide a framework for economies of scale and interoperability
- + enhance consumer protection and confidence
- + support public policy objectives, and where appropriate offer effective alternatives to regulation.

Standards take a number of forms including specifications, codes of practice, guides, test methods, vocabularies and classifications. Standards may be national (British Standards: BS), European (EN) and international (ISO/IEC). In addition to this a BSI PAS is a fast-track document that can be funded by industry, trade associations or Government departments and is still produced on the basis of public consultation and consensus. A BSI Flex standard can be used when a rapid solution that dynamically adapts to fast changing situations is needed.

Accreditation

Accreditation determines the technical competence and integrity of organisations offering services including testing, inspection, calibration, verification and certification (collectively known as conformity assessment).

Accredited conformity assessment can then be used to assess conformity with a standard.

Accreditation offers a single, transparent and repeatable approach which:

- + builds business and consumer confidence
- + is voluntarily embraced by business and other service providers
- + enables innovation in the private and public sectors
- + reduces the need for central and local government to employ its own specialist assessment personnel, and
- + moderates the need for legislation.

Accreditation is an on-going business process to establish that:

- + the evaluator is impartial
- + the evaluator is technically competent
- + the resources and facilities are appropriate
- + the evaluator's performance meets the required standard, and
- + the evaluator's standard of performance can be sustained.

More case studies illustrating the value of accredited conformity assessment to government officials and regulators can be found at

www.publicsectorassurance.org

Case study

PAS 7100:2022 Code of practice on consumer product safety related recalls and other corrective actions

- + The Department for Business, Energy and Industrial Strategy (BEIS) commissioned BSI to develop a PAS. This followed on from an independent review that identified that consumer product recalls typically only recover about 10% to 20% of targeted goods
- + BSI brought together key stakeholders including regulators, manufacturers and consumers to document good practice
- + The Code of Practice PAS includes guidance for manufacturers, importers and distributors on how to put in place plans to manage large scale product recalls. It also provides advice to regulators on how to work with businesses to support product recalls.





BSI and UKAS

BSI

BSI is a non-profit distributing Royal Charter company and the world's first National Standards Body, responsible independently for maintaining the integrity of the national standards-making system. BSI is recognised by UK Government as the UK's National Standards Body (NSB); this status is formally codified in a Memorandum of Understanding (MoU). This recognizes BSI's role to represent the UK view on standards in Europe (via the European Standards Organizations CEN and CENELEC) and internationally (via ISO and IEC). BSI is also a signatory to the Code of Good Practice for the preparation, adoption and application of standards, Annex 3 to the WTO TBT Agreement.

UKAS

As the national accreditation body, UKAS is the only body recognised by government to assess organisations carrying out conformity assessment activities against internationally-recognised standards. UKAS is itself regularly reviewed by its international peers.

UKAS:

- + is a non-profit-distributing company limited by guarantee
- + has over 40 years' experience
- + operates under a MoU with BEIS on behalf of government
- + represents the UK in three international accreditation fora negotiating mutual recognition arrangements that help to reduce technical barriers to trade.

Further information:

If you think that standards and/or accreditation could help you in your work on better regulation, further information is available from:

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