



## AS/EN/JISQ 9120 (Rev:B) Requirements

### Training course

STAGE: **1**

#### Essential information about the course

The aerospace quality management standard, AS/EN/JISQ 9120, has been developed specifically for aerospace distribution and stockist organizations.

In today's fast-paced environment, customers are more demanding and competition is more intense. Effective implementation of a quality management system based on AS/EN/JISQ 9120 can help organizations to ensure safety, reliability and airworthiness.

Having an internationally recognized Aerospace Quality Management System (AQMS) allows you to enhance organizational performance, increase customer satisfaction and gain a competitive edge.

This course will enable you to identify the requirements and the structure of an effective AQMS and what this means for you. You'll gain a thorough understanding of the history and development of AS/EN/JISQ 9120 (Rev:B), key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

#### Our course agenda:

<p>Day 1:</p> <ul style="list-style-type: none"> <li>• Importance and benefits of a 9120 AQMS</li> <li>• History of 9120, the role of IAQG and the standards that support the programme</li> <li>• Relationship between 9120, ISO 9001:2015 and the Annex SL framework</li> <li>• Terms and definitions of 9120</li> <li>• Key concepts of 9120             <ul style="list-style-type: none"> <li>- Quality Management Principles</li> <li>- Risk-based thinking</li> <li>- Process Approach</li> <li>- Process Effectiveness</li> <li>- Plan-Do-Check-Act (PDCA)</li> </ul> </li> <li>• Requirements of 9120             <ul style="list-style-type: none"> <li>- Introduction</li> <li>- Clause 4: Context of the organization</li> <li>- Clause 5: Leadership</li> <li>- Clause 6: Planning for the QMS</li> <li>- Clause 7: Support</li> </ul> </li> </ul>	<p>Day 2:</p> <ul style="list-style-type: none"> <li>• Requirements of 9120 (cont.)             <ul style="list-style-type: none"> <li>- Clause 8: Operation</li> <li>- Clause 9: Performance evaluation</li> <li>- Clause 10: Improvement</li> </ul> </li> </ul>
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Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

## Make sure the course is right for you

### Who is this course for?

Anyone involved in the planning, implementing, maintaining, supervising or auditing of quality management system based on AS/EN/JISQ 9120 (Rev:B).

<p><b>What will I learn?</b></p> <p>By the end of this course, you'll be able to define the:</p> <ul style="list-style-type: none"><li>• Importance and benefits of an AS/EN/JISQ 9120 (Rev:B) AQMS for stockist/distribution organizations</li><li>• History of AS/EN/JISQ 9120 (Rev:B), the role of IAQG and the standards that support the programme</li><li>• Relationship between AS/EN/JISQ 9120 (Rev:B), ISO 9001:2015 and the Annex SL high level structure</li><li>• Terms and definitions of AS/EN/JISQ 9120 (Rev:B)</li><li>• Key concepts of AS/EN/JISQ 9120 (Rev:B) (including aerospace process effectiveness)</li><li>• Requirements of AS/EN/JISQ 9120 (Rev:B)</li></ul>	<p><b>What are the benefits?</b></p> <p>This course will help you:</p> <ul style="list-style-type: none"><li>• Identify the key requirements and benefits of AS/EN/JISQ 9120 (Rev:B)</li><li>• Develop an AQMS using best practice approaches to optimize your systems</li><li>• Drive continual improvement on achieving industry requirements for on-time delivery and quality</li><li>• Ensure that your quality management systems are integrated into your business management systems</li><li>• Operate in a demanding sector by understanding the industry specific and flow down requirements</li></ul>
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**Prerequisites** - you are expected to have the following prior knowledge:

There are no formal prerequisites, however it will be useful for you to read the standard before attending the course and have a broad understanding of quality management systems.

### Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost-effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

### Next steps with the BSI Academy

Want to learn more?

You may also be interested in attending the ISO 9001:2015 Deep Dive and the other courses in the 9100 aerospace series.



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