

AS/EN/JISQ 9120 (Rev:B) Implementing

Training course

STAGE: 1C 2c 3

## **Essential information about the course**

AS/EN/JISQ 9120 is the aerospace quality management standard that has been developed specifically for aerospace distribution and stockist organizations. Good businesses understand quality; great businesses implement it. An ineffective AQMS can cost you time, money and customers. That's why it's important to get it right from the start. Implementing a framework based on AS/EN/JISQ 9120 (Rev:B) helps your business consistently deliver and drive continual improvement in your products and services.

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of AS/EN/JISQ 9120 (Rev:B). Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

### Our course agenda:

## Day 1:

- Aerospace quality management system
  - Implementing an AQMS
  - Overall project management process and link to PDCA
- The context or your organization
- · Documented information
  - Determine the need for documentation
- Conduct baseline gap analysis
  - Project plan
- Process approach
  - Determine your coherent system
  - Process Clause interrelation
- Leadership
- Planning for the AOMS
  - Your risks and opportunities
  - Policy and objectives

# Day 2:

- Support
  - Resources
  - Knowledge, competence, awareness and communication
- Operation
  - Planning and control
  - Configuration management
  - Prevention of counterfeit and suspected unapproved parts
  - Determination of requirements
  - Design of products and services
  - Control of externally provided processes, products and services
  - Production and service provision
  - Release of products and services
  - Control of nonconforming outputs
- Performance evaluation
  - Monitoring, measurement, analysis and evaluation
  - Process effectiveness (PEAR)
  - Internal audit
  - Management review
- Improvement
  - Improvement
  - Nonconformity and corrective action
  - Continual improvement
- Integration: High level structure (HLS)

Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

## Make sure the course is right for you

#### Who is this course for?

Anyone involved in the planning, implementing, maintaining, supervising or auditing of an AS/EN/JISQ 9120 (Rev:B) AQMS.

## What will I learn?

Delegates will have the knowledge to:

- Recognize a typical framework for implementing 9120 following the Plan-Do-Check-Act (PDCA) cycle
- Interpret key concepts and requirements of 9120 from an implementation perspective
- Identify the benefits specific to an organization in relation to implementing an effective AQMS for an aerospace distribution organization

Delegates will have the skills to:

- Conduct a baseline review of an organization's current position with regard to 9120
- Implement key concepts of 9120
  Implement key requirements of 9120

## What are the benefits?

This course will help you:

- Identify key benefits to your organization from implementing an effective AQMS
- Develop a plan and determine the resources required for the implementation
- Apply good practice to the implementation using proven tools and techniques
- Implement a system that enables better response to customer requirements and market changes
- Provide products and services that consistently meet customer needs and enhance customer satisfaction

**Prerequisites** - you are expected to have the following prior knowledge:

You should have a good knowledge of the requirements of AS/EN/JISQ 9120 (Rev:B), and the key principles of an AQMS. If not, we strongly recommend you attend our AS/EN/JISQ 9120 (Rev:B) Requirements course.

## Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost-effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

## **Next steps with the BSI Academy**

Want to learn more?

You may also be interested in attending our AS/EN/JISQ 9120 (Rev:B) Requirements course or AS/EN/JISQ 9120 (Rev:B) Internal Auditor course



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