

Introduction to ISO 9001 Quality Management

What is it?

ISO 9001 Quality Management helps you continually monitor and manage the quality of your performance across all operations. It outlines ways to achieve and benchmark consistent output by improving infrastructure, performance, work environment and the way you meet objectives. Start today by understanding how to make this happen with our introductory course.



Why do I need it?

ISO 9001 Quality Management is designed for organizations of all sizes and sectors. And this course will get you started. All you need is an understanding of how management systems work. You will then work with our trainers to find out what quality management means, how you can achieve it and understand the scope of the ISO 9001 series and certification.

How will I benefit?

With ISO 9001 you can become a more consistent competitor in your marketplace, helping to increase your revenue. **And you'll satisfy customers because better quality management empowers you to work in a way that meets their needs.** By the end of the course you'll understand how to cut costs and increase profits by improving operational performance. And this is your first step towards making it happen.

What will I learn?

This one-day course is the best place to start your ISO 9001 journey. Our quality management experts walk you through the standard, explaining the eight principles of quality management and the scope of the ISO 9001 series. You will discover how to identify gaps between your current system and a certified quality management system, helping you define your next steps to registration.

How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the course varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or in-company courses tailored to your business – whatever delivers the most positive and successful outcome for you.

Where will I learn?

You won't have to travel far to our first class venues. Our training venue is conveniently located in the Central Business District at AIA Tower, and is within a 5 minutes walk from the Raffles Place MRT.

Who are we?

As the world's first National Standards body, our expertise in shaping business standards spans more than a century. Our tutors are skilled in transferring knowledge contained within each standard to help you embed excellence within your organization. With over 65,000 clients in 150 countries world-wide, you can trust BSI to help you perform better, reduce risk and grow sustainably.

Why train with us?

We've audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses and webinars – and all this for the price of your course.

Did you know?

More than one million companies are already certified to the ISO 9001 Quality Management Systems standard

What our customers say

"One of the best courses I have attended, clearly presented and easy to follow."

"This course definitely met my expectations. Very happy with the service from start to finish."

"Ideal introduction to ISO 9001, time well spent."

"Good practical tips for planning."

Next step

To book this course, call one of our dedicated training experts at **+65 6270 0777** or download our course schedule online at **www.bsigroup.sg/training**

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