Pusat Sistem Informasi dan Teknologi Keuangan (PUSINTEK) Secretary-General Ministry of Finance of Indonesia implements IT Services (ISO 20000) and Information Security (ISO 27001) Management System.

"We believe with implementing good management system, we can do good monitoring, and become highly effective also efficient at every structures"

Sri Hartati
Head of PUSINTEK - Ministry of Finance

Customer Objectives :

• Secure the data centre information
• Deliver good IT services
• Gain trust from user
• Good process in managing finance

Customer Benefits :

• Greater security awareness across all levels of the organization
• Become a reference standard in providing services
• Enhanced user confidence and perception of the organization
• Motivation for do continous improvement in organization

Background

Pusat Sistem Informasi dan Teknologi Keuangan duties are coordinating the preparation of strategic plans, policies, and standardization of information and communication technology, information systems and technology development for finance, operational of management information and communication technology services, and management of computer regulation.

In performing its duties PUSINTEK is under responsible to the Minister of Finance through the Secretary-General.

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...making excellence a habit.™

Why certification?

As one of government istitution under Secretary-General Ministry of Finance, PUSINTEK which is responsible in information and communication technology should have the best IT service and also the best information security system.

Base on It's function to coordinate strategic planning, policies, development,operational for information and communication PUSINTEK need to have well structures in IT services system, because of that reason they enhanced email services, application, data hosting, intranet, and internet services.

They believe if they can enhanced that structures they will become well organize, and become highly effective and efficient in every structures.

Beside of that they realise that information security is so important for their organization. Because they always manage mass data of it's users. It is so dangerous if all data leaked outside and being used with not authorized (Hacker).

Benefits

After getting certified PUSINTEK keep doing continual improvements in it's structures, and also become a reference standard by it's users for providing the best IT services. With good SOP awareness they smoothly manage and tackle issues that appears in it's organization. People know how to work effective and efficient, and implement the best management service desk.

PUSINTEK members aware about how important the security is. as they manage mass data in it's data centre for the users, each members absolutely implement information security management system in every sectors for avoid information leaked.

Implementation

With granting ISO 20000 and ISO 27001 certification PUSINTEK implement the best practice for it's management system. From the really base structures such as service management plan, budgeting and accounting for services, also root causes analysis.

Put the right action to avoid information security issues such as visitors control, optimise the data centre environment, conducting preventive maintenance, and review of user access rights.

BSI's Role

"PUSINTEK choose to work with BSI due to BSI's reputation as a business improver, and our experience in both ISO 20000 and ISO 27001 in Indonesia," explained Sri Hartati, Head of PUSINTEK.

PUSINTEK BSI Client Manager has provided information and recommendations to help PUSINTEK gain certification. BSI really understand and able to draw PUSINTEK attention to areas where improvements could be made and new ways of thinking introduced.

Combine with 2 different BSI Client Managers across Indonesia is not a big problem, BSI has proved their values, Integrity, inclusivity, and continual improvements to every customer in every industry also every business.

Contact us to find out how BSI can help your business make excellence a habit.

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The BSI Assurance Mark is an effective marketing tool for you to promote your certification.