



BSI Training Academy

Crisis Management training course

Essential information about the course

Crisis management and crisis management planning can protect organizations against complete failure if/when a catastrophic disruption happens. This course explores sudden onset and slow onset crises caused by internal and external issues as well as methods for determining risk to use as a basis for crisis management plans. Delegates will learn about the key elements of crisis management, how to formulate a crisis management plan and how to relate the plan to other continuity plans.

Practical matters including how and when to put a crisis management plan into action and determine when a crisis is over are also covered.

This training course combines presentations as well as individual and team activities designed to establish a practical understanding of the elements of crisis management, enabling you to construct, deploy and validate relevant crisis management plans.

Our course agenda

- Benefits to you, welcome and introductions
- Course aim, learning objectives and course structure
- Crisis, sudden and slow onset
- Crisis management, capability and leadership
- Incident response structures
- Strategic decision making in a crisis
- Crisis communications
- Training, exercising and learning from crises
- Exercise programmes: improving, briefing and learning

Book today at
bsigroup.com/training



Upon successful completion of your course, you'll receive an internationally recognized BSI certificate.

Crisis Management Training Course.

We want to make sure you have the best learning experience possible. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

Make sure this is the right course for you.

This is the course for you if:

- You are involved in emergency planning and crisis management
- You need to develop and manage relevant crisis management responses
- You have an understanding of business impact analysis, risk and business continuity

What is the course like?

- One day long
- Led by a BSI Tutor
- Relaxed and comfortable learning environment
- Activity-based, course resulting in a deeper understanding of the material and a greater impact on job performance
- You'll receive comprehensive course materials

How will I benefit?

- Understand the distinction between crisis management and recovery and continuity
- Develop crisis management arrangements for your organization
- Manage organizational crises by following appropriate plans

Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples that means you can focus on learning.

Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

Related training with BSI



Want to learn more about business continuity practices? You may be interested in:

Business Continuity Plans Principles and Practices Training Course

Business Impact Analysis Training Course

bsi.

BSI Group

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